

ACCESS

This is a summary of what kinds of family physicians and nurse practitioners responded to the MAAP-NS study in your Network.

49.6% are female.

78% were trained in Canada.

26.5% are 60+ years old.

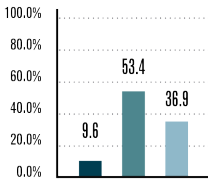
52.37 is the average age.

Q: Are you accepting new patients?

A: Yes, unconditionally; Yes, but with conditions; No

This question was asked in both the practice telephone survey and the provider fax survey.

- ◆ Yes, unconditionally;
- ◆ Yes, but with conditions;
- ◆ No



FAST FACT:

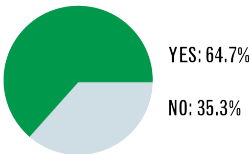
PHC providers' estimate of their acceptance of new patients was 33% higher than that of their office staff!

Q: Are you accepting patients who require opioid prescriptions?

A: Yes or No

This question was asked in both the practice telephone survey and the provider fax survey. This graph shows the percentage providers who said "yes" to accepting a patient who requires opioids among those who are accepting patients either conditionally or unconditionally.

- ◆ Yes
- ◆ No



FAST FACT:

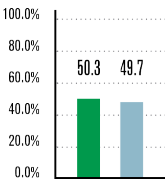
Office staff reported a slightly higher rate of acceptance of opioid-requiring patients (65%) than did PHC providers.

Q: Do you require a meet-and-greet before you accept a new patient?

A: Yes or No

In both surveys, we asked if there was a process for accepting new patients. Providers and staff described the processes, and we heard that many hold meet-and-greet appointments with a patient before accepting them into practice.

- ◆ Yes, you do;
- ◆ No, you don't



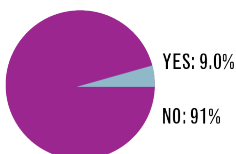
FAST FACT:

Office staff were more likely to say a meet-and-greet is required (i.e ~50%)

Q: Is there a method of electronic communication between you and your patients?

A: Yes or No

- ◆ Yes
- ◆ No



Q: When are you planning to retire?

A: (In more than 5 years; In 3-5 years; In 1-2 years; Within the next year)

- ◆ In more than 5 years;
- ◆ In 3-5 years;
- ◆ In 1-2 years;
- ◆ Within the next year

