



DALHOUSIE
UNIVERSITY

Quality in Primary Healthcare



**Using a Slotted Queuing Model to
Predict the Operational Performance
of Collaborative Emergency Centres**

*Presented by **Ben Wedge**,
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Collaborative Emergency Centres are a unique way of providing overnight emergency care. First introduced in Nova Scotia in 2012, the Collaborative Emergency Centres are now in eight communities, as well as several outside of the province. This research aims to answer questions around the operational performance of CECs in order to aid decision-makers in determining future expansion of the care model.

This research was conducted by an interdisciplinary team of industrial engineers and medical professionals. The team is conducting simultaneous evaluations of various aspects of the CEC program, such as operational performance, clinical outcomes, and more. In this presentation we will review the findings from this research on operational performance, and discuss the implications of the findings on the potential expansion of the CEC program.

Faculty of Medicine
Department of Family Medicine

Seminar Series

SPECIAL DATE

Mon, May 16, 2016

12:00—1:00 pm

Dept. of Family Medicine,
Family Medicine Sunroom,
Abbie J. Lane Bldg., 8th Floor
5909 Veterans' Memorial Lane

We would appreciate hearing from you if you are planning to join us, so that we can make sure we have enough space.

Please reply to the Research Secretary dfmresearch@dal.ca or phone 902-473-4741. We look forward to seeing you there and to building this community of interest together.

Next Event:

Wednesday, June 15, 2016

12:15—1:15 pm

Mumford Clinic, Room 105

**Understanding gestational
weight gain through the
lens of the PCCM
framework**

Dr. Helena Piccinini-Vallis

Department of Family Medicine,
Dalhousie University