

INFORM

School of Information Management

January to July 2013

Volume 42 issue 1



General Contractor: Pomerleau / Photographer: Janet Kimber

FEATURE ARTICLES

- SIM's New Website
- Social Media Lab
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DIRECTOR'S MESSAGE



It has been very productive and busy six months at SIM since the last edition of Inform. Below are just some of the highlights of our activities:

The MLIS program has been granted continued accreditation status by the Committee on Accreditation, American Library Association. We have been granted full accreditation for seven years. I would like to extend my sincerest thanks and gratitude to all my colleagues at SIM, our wonderful students and alumni, as well as all our SIM friends for the group effort that went into the preparation and presentation of our Program Presentation.

Dr. Fiona Black has been appointed to the position of Associate Vice-President Academic for a five-year term, effective July 1, 2013. Dr. Black has over 10 years of experience in academic administration at Dalhousie, as School Director, Associate Dean and, most recently, in a seconded position (60%) to the Office of the Vice-President Academic and Provost as Director, Academic Planning, 2012-2013. We wish Dr. Black every success in her new position and know that she will demonstrate her usual excellence and enthusiasm. Never fear: Dr. Black will still be a member of SIM during this five-year term.

Dr. Anatoliy Gruzd has been promoted to the rank of Associate Professor, with tenure, in the School of Information Management. At every level of the tenure and promotion process, it was noted that Dr. Gruzd has excelled in the areas of teaching, research, and contributions to the discipline and the profession. We at SIM consider ourselves privileged to work with Dr. Gruzd: He is a gracious, giving, collaborative, and generous colleague and is an integral part of the School of Information Management.

Dr. Vivian Howard has been invited to join the National Reading Campaign as Atlantic Canadian representative on the Campaign Outreach Committee. The focus of the National Reading Campaign fits well with Dr. Howard's research interests into the role of pleasure reading for diverse groups. For more information on the National Reading Campaign, see: <http://nationalreadingcampaign.ca/>

Dr. Peter Wells has been appointed as Adjunct (FGS) in the School of Information Management. Dr. Wells has been associated with SIM for several years, and has been involved in several collaborative research projects with SIM faculty members and students. Dr. Wells has served on MLIS thesis committees, and was actively involved in delivering the new MLIS course INFO 6850 Special Topics in Information Management: Role of Information in Public Policy Decision Making.

After two years of planning and construction, the Dalhousie Social Media Lab has officially opened its physical door to the public on Friday, March 22, 2013. The lab was founded in 2010 by Dr.

DIRECTOR'S MESSAGE

Anatoliy Gruzd and is located at the School of Information Management in the Faculty of Management.

The Master of Information Management program continues to grow and flourish. Christine Fedoruk, Manager of Reporting Services, Hansard Services, Legislative Assembly of B.C., was kind enough to share her [thoughts about this program](#) before her convocation last May. I consider myself privileged to have had the opportunity to teach Christine in two MIM classes, and to supervise a MIM reading course.

A number of MLIS students have been involved in ground-breaking work in the area of 3D-printing. I invite you to [read about these endeavours](#).

The 2013 student-led Information Without Borders conference was a resounding success. Speakers included Stephen Abram, Erik Mitchell, Andre Vellino, Raza Abidi, and Geoff Flood. The sessions were timely, relevant, and entertaining, and sincerest congratulations are due to the program committee.

As always, thanks to all our generous and gracious alumni who support SIM in so many ways. I hope the highlights above have whetted your appetite to continue reading about what we have been up to.

Louise Spiteri
Director of SIM

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SIM's NEW WEBSITE

ONE LAUNCH, TWO SITES

On June 25, SIM launched two new websites: the school site (dal.ca/sim) and the program site (<http://www.dal.ca/academics/programs/graduate/mlis.html>) simultaneously. This transition is part of a Dalhousie-wide initiative as the university moves from one content management system (CMS) to another. The new CMS is much more versatile and will provide a more user-friendly web experience for users. SIM's other program website, the [Master of Information Management site](#), went live last year; it was among the first sites launched in the Faculty of Management.

SITE #1: SCHOOL SITE

The School of Information Management site (dal.ca/sim) encompasses the school as a whole. On this site you can find an overview of SIM's academic programs (MLIS, MIM, combined degrees, BMgmt, and ID PhD), the faculty and staff directory, news and events, the Associated Alumni site, and more.

The screenshot shows the homepage of the School of Information Management website. The header features the text "School of Information Management" and a search bar. Below the header is a navigation menu with links: Home, About, Programs, Faculty & Staff, Research, News & Events, Alumni & Friends, and Contact Us. The main content area includes a large image of a woman with her hands raised, with the text "Be versatile" and "Master of Library and Information Studies (MLIS): The perfect degree for the information age." To the right, there are four program listings: Master of Library & Information Studies Program (MLIS), Master of Information Management Program (MIM), Combined Degree Programs, and Bachelor of Management Program (BMgmt). Below these is a section for "Orientation Week" on "September 3-6". At the bottom left, there are "News" and "Events" sections. The "News" section includes two items: "Dr. Anatoly Gruzd Awarded Major SSHRC Insight Grant" and "Dr. Peter Wells selected for the Susan Snow-Cotter Leadership Award". The "Events" section includes "SIM Planning Group" on "20-Jun-2013". At the bottom right, there are social media icons for Facebook, Twitter, LinkedIn, and WordPress, along with a Facebook "Like" button showing 135 likes. A "Give Feedback" button is located in the bottom right corner.

MLIS STUDENTS SUB-SITE

There are two important sub-sites on the SIM website. “[For Current Students](#)”, one of the links above the search bar, provides student-centered pages such as the class schedule, courses offered and the practicum guide. The other sub-site, “[For Faculty and Staff](#)”, provides frequently used resources for SIM’s faculty and staff. MIM student information can be found by linking to the MIM program site on the SIM home page.

The screenshot shows the School of Information Management website. At the top, there are two navigation links: "For Current Students" and "For Faculty & Staff", which are circled in red. Below these is a search bar labeled "Search School of Information Manager". A main navigation menu includes: Home, About, Programs, Faculty & Staff, Research, News & Events, Alumni & Friends, and Contact Us. There is also a link for "SIM templates page".

The breadcrumb trail reads: [Dal.ca Home](#) > [Faculty of Management](#) > MLIS Students.

MLIS Students

Student Life
Make the most of your time at SIM: get involved with a student group.

MLIS Students

- Class Schedule
- Courses Offered
- Areas of Concentration
- Practicum Guide
- SIM Grading Policy
- Academic Support

Quick Links

- DalOnline
- MyDal

Planning Your Schedule

- Academic Timetable
- Graduate Academic Calendar

Student Groups

- SIMSA
- CLA Student Group

SIMSA
School of Information Management Students' Association

[Give Feedback](#)

SITE #2: MLIS PROGRAM SITE

Our second site is focused exclusively on the MLIS degree and will be the landing point for those searching for information pertaining to the MLIS program. Eventually the site will be found at dal.ca/mlis; however, the URL is not yet live so for now you can access the site from the SIM site or through [this link](#). Here you will find in-depth program details for the MLIS and combined degrees, student and alumni profiles, and admission information. We invite you to share this link widely with your colleagues and friends as this will be our primary recruiting tool.

The screenshot shows the homepage of the Master of Library and Information Studies (MLIS) program website. At the top, the title "Master of Library and Information Studies (MLIS)" is displayed in a large, bold, black font. To the right of the title is a search bar with the placeholder text "Search Master of Library and Informat..." and a magnifying glass icon. Below the title, there are two breadcrumb links: "Faculty of Management" and "School of Information Management". A horizontal navigation menu contains several items: "Program Details", "Faculty", "Research", "Funding and Support", "Admissions", and "Graduate Life". The main content area features a large banner image of a person in a dark suit and a blue striped tie, with their hands adjusting the tie. Overlaid on the bottom of this image is the text "Kick-start your career with MLIS professional development sessions" in white, followed by a sub-headline in orange: "A dedicated career and recruitment specialist delivers workshops tailored to MLIS students." Below the banner, there are three columns of content. The first column is titled "Funding & Support" and includes a photo of two women shaking hands, with the text "Take advantage of the funding available to incoming and returning MLIS students." The second column is titled "Alumni Profiles" and includes a photo of a young woman in a blue top sitting in front of library shelves, with the text "View our alumni profiles to see where a MLIS degree could take you." The third column is titled "Living in Halifax" and includes a photo of a large, modern building with a white awning, with the text "The vibrant city of Halifax offers you a taste of East Coast living." In the bottom right corner of the website screenshot, there is a red button that says "Give Feedback".

YOUR CONTRIBUTIONS

In order to keep our new websites fresh and up-to-date we are constantly soliciting content from the SIM community. This includes photos, events, and news stories. Please insure photos are high-resolution, landscape, and uncropped. Although the website standards may prevent us from using some items we will do our best to include your submissions to the site. (Some items may find a home on the blog or other social media channels as well.) Please ensure your submissions are ready to publish and include all the necessary details.

We welcome your comments and suggestions about our new website and hope you like it as much as we do! If you are finding it difficult to locate information, or you feel we are missing content please contact the Admin Assistant (jenn.mitton@dal.ca) with your feedback. The red “Give Feedback” button in the bottom right corner may also be used, but those comments are submitted directly to Dalhousie’s web team rather than to SIM.

We are excited about the pending launch of our new site and hope to provide a welcoming and informative home for the SIM community.

CONVOCAATION 2013

We would like to extend our warmest congratulations to the MIM and MLIS graduating classes. It has been our privilege to work with you over the past several years. Thank you for all your contributions to the life of the school and best of luck with your future endeavours.

MIM GRADUATING CLASS

MIM DEGREE

- Christine Fedoruk
- Steve Glenn
- Angela Petropoulos

MIM DIPLOMA

- Celine Beauregard
- Louise Bernier
- Jules Bocarro
- Joyce Choueiri
- Miguel De La Mora
- Yassmin Falahatchian
- Carolyn Finney
- Richard Gallo
- Christopher Heckman
- Duane Jones
- Trevor Pike



L-R: Steve Glenn, Yassmin Falahatchian, Duane Jones & Christine Fedoruk

MLIS GRADUATING CLASS

Carolyn Bentzen
Anna Bustin
Alan Chorney
Megan Clark
Matthew Clarke
Ruth Collings
Jordan Cook
Laura Covert
Chantal de
Medeiros
Ryan Dyck
Dana Echtner
Jaimie Fedorak
Amanda Fullerton

Riel Gallant
Lisa Gauthier
Jennifer Givens-
Bishop
Michael
Groenendyk
Kevin Hartford
Chelsea Heighton
Danielle Hubbard
Victoria Kammelu
Madeline King
Joelle Lafargue
Emily LeGrand
Amy Lorencz

Brenna Lozinsky
Catherine
McGoveran
Lisa McNiven
Nancy McPhee
Sarah Nicholson
Katie Olthuis
(MLIS/MPA)
Leah Rae
Lisa Rambadhan
Dianna Ramdial-
Harriram
David Reynolds
Tara Rumsey

Arryn Seburn
Elyse Sparkes
Hilary Stamper
Gabrielle Steffler
Laura Thorne
Joanna Veale
Sarah Visintini
Bailey Waite
Britanie Wentzell
Jane Willwerth
Lacey Wilson
Stephanie Woods
Dandan Xu
Darrell Yates

MLIS CONVOCATION AWARDS

DIRECTOR'S AWARD



Recipient Catherine McGoveran
with Louise Spiteri

LEADERSHIP AWARD



Recipients Amy Lorencz and Alan
Chorney with Fiona Black

ANNE GALLER AWARD (SLA EASTERN CANADA CHAPTER)



Recipient Sarah Visintini
with Sandra Toze

ATLANTIC PROVINCES LIBRARY ASSOCIATION AWARD



Recipient Heather MacFadyen with APLA Past-
President, Lou Duggan, and Vivian Howard

INFORMATION TECHNOLOGY AWARD



Recipient David Reynolds with Anatoliy
Gruzd and donor, Justin Fox

NOVA SCOTIA LIBRARY ASSOCIATION PRIZE



Recipient Tara Rumsey with NSLA rep,
Jeff Mercer, and Bertrum MacDonald

CONVOCATION 2013

J. CLEMENT HARRISON INTERNATIONAL AWARD



Recipients Dianna Ramdial-Harriram and Lisa Rambadhan with Janet Harrison and Sandra Toze

SIMSA OUTSTANDING SERVICE AWARD



Recipient Amanda Fullerton with SIMSA Co-Chairs Alan Chorney and Amy Lorencz

SIM RESEARCH AWARD



Recipient Melissa Goertzen with Anatoliy Gruzd

LOUIS VAGIANOS MEDAL



Recipient Michael Groenendyk

BETA PHI MU



Back L-R: Sarah Visintini, Jennifer Lambert, Catherine McGoveran, Lisa Gauthier, Alan Chorney, David Reynolds, Tara Rumsey, Katie Olthuis
Front L-R: Amanda Fullerton, Melissa Goertzen, Heather MacFadyen, Dana Echtner, JoAnn Watson (presenter)
Not Pictured: Jason Harris, Sarah Nicholson

STUDENT NEWS

COMMITTEE NEWS

SIMSA: Winter semester 2013 was an exciting one for SIMSA: we celebrated the launch of *641.5: A Cookbook* with a potluck lunch, rejoiced at another successful school year at the Year End Victory Party, elected a new 2013-2014 executive, and said goodbye to our graduating students.

We would like to congratulate all of the graduating students on their success and wish them the best of luck in all of their future endeavors. We will miss seeing you around SIM, but we're expecting to hear great things about all of your new careers!

Meanwhile, the new executive is hard at work preparing for the upcoming school year. We've got some fun new ideas, some great events planned and lots of ways to get involved. Plans for this year's orientation are already underway, and we're really looking forward to meeting the incoming class, and to an exciting 2013-2014 year!



We're also pleased to introduce our new 2013-2014 SIMSA executive:

- Co-Chair: Maggie Neilson
- VP Academic: Nicole Bludoff
- Digital Publications Officer: Danielle Appleby
- Communications Officer: Rebecca Thompson
- Co-Chair: Karen Vermeulen
- VP Non-Academic: Mark Black
- Financial Officer: Mingyue Chen
- IWB Conference Chair: Samantha Fritz

There are still positions to fill, so come on out to our general meeting in September for your chance to get involved. Have a great summer—see you in September!

ASSOCIATION OF CANADIAN ARCHIVISTS (ACA) STUDENT BRANCH:

ACA had a busy semester this winter. Together with Dalhousie's chapter of Librarians Without Borders (LWB), we hosted our annual used book sale in the Student Union Building, which was a huge success, a fun way to show students in other faculties who we are and what we do, and a way to stock up on some books at great prices! Many thanks to all of the ACA and LWB volunteers who participated, and to everyone who donated books to the sale.

In March, we also had our biggest ACA event of the year: We toured the Nova Scotia Archives and CBC digital archives, and wrapped it all up as an audience for a hilarious taping of *This Hour has 22 Minutes*. You may have even caught a glimpse of a few SIM students on television! It was a really interesting way to see what goes on "behind the scenes" in the archives, talk to the archivists about the profession, and have a fun time unwinding from school work.

On behalf of the ACA, congratulations to the 2013 grads! New and returning students, we can't wait to see you in the fall, for another exciting year!

SPECIAL LIBRARY ASSOCIATION (SLA) STUDENT GROUP: The SLA kicked off this semester with the return of our annual “Death by Chocolate” Valentine’s Day bake sale, an event that SIM students and faculty were all very eager to support!

We also got right down to business with some more special library tours. In February, we toured the Family History Centre library and Canadian Museum of Immigration at Pier 21, and had an interesting discussion and question time with the Reference Librarian. In March, we joined forces with the Dalhousie’s brand new Canadian Association of Law Libraries (CALL) student group to present a tour of the Nova Scotia Legislative Library.

We’re looking forward to meeting the incoming class of SIM students, and planning some great new events for you next year! We’ll have some open positions on our executive, so there will be a lot of ways to get involved!

Congratulations to the 2013 MLIS graduates!

ACRL 2013 CONFERENCE

This past April 10-13, I attended the Association of College and Research Libraries (ACRL) 2013 Conference in Indianapolis, Indiana after being awarded one of 10 ACRL 2013 Student Scholarships. The conference was a wonderful opportunity for a new graduate to meet people in the field—both other library students as well as professionals—and learn about experiences and trends in academic and research libraries in North America. The conference had almost 3000 attendees from 19 countries and featured over 300 presentations under the theme “Imagine, Innovate, Inspire.” The proceedings for ACRL 2013 are available [online](#).

I attended sessions on a wide-range of topics, including information literacy, scholarly communications, social media, advocacy, collections management, assessment, and programming. A highlight of the conference was one of the keynotes. Henry Rollins, an American performer, writer, actor, artist, activist, and musician, told some inspirational and moving stories about the importance of access to information in society, as well as his collection and preservation of punk rock memorabilia and archival material.

I encourage all Dalhousie MLIS students and new professionals to attend the next ACRL conference in March 25-28, 2015 in Portland, Oregon and to apply for Student Scholarships or Librarian Scholarships (for librarians with 5 or less years of post-MLIS experience). If you’re interested in academic librarianship or library research, the ACRL conference is a wonderful opportunity to learn about new trends, meet new colleagues, and gain a new perspective.

Submitted by

Laura Thorne, MLIS 2013

SOCIAL MEDIA LAB

GETTING SOCIAL: SOCIAL MEDIA RESEARCH TAKES FLIGHT AT DALHOUSIE



After two years of planning and construction, we are delighted to announce that the [Dalhousie Social Media Lab](#) officially opened its physical door to the public on Friday, March 22, 2013. The lab was founded in 2010 and is located at the School of Information Management in the Faculty of Management.

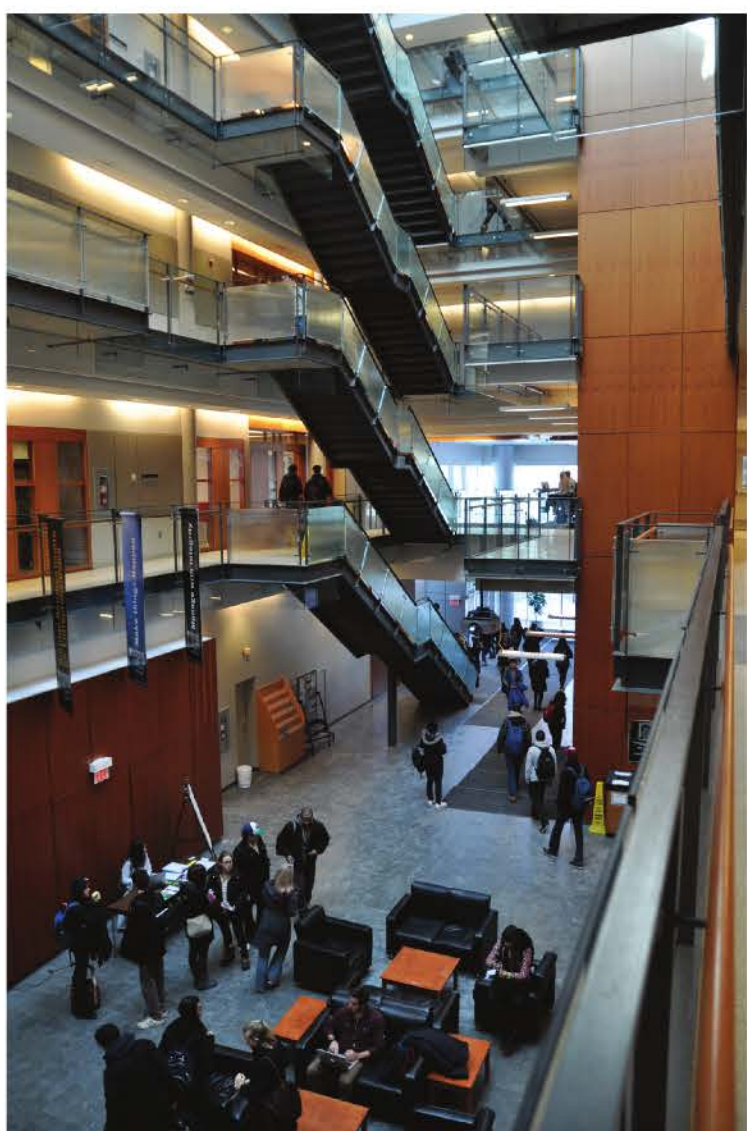
Social Media Lab director, Anatoliy Gruzd, states, "I am very excited to have access to the new research space, latest computer equipment and software. My students and I can now analyze and visualize the social processes and relationships that form on social media as well as create new software tools and apps that reduce information overload and help people make sense of our networked world".

Equipment in the new lab includes high-performance computing servers, touch-enabled all-in-one computers, tablets and a new giant "Magic Wall", a 96" multi-touch video wall, perfectly designed for analyzing and visualizing "big data" from social media. This large screen will allow users to visualize large-scale social networks made up of millions of actors on a single screen and discover hidden patterns and connections in the data.

This new research space at Dalhousie University is the first of its kind in Canada and one of the first social media research labs located at a major university in North America. The lab is made possible with the support of the Dalhousie Faculty of Management and a [Leaders Opportunity Fund \(LOF\) Grant](#) from the Canada Foundation for Innovation (CFI) and the Nova Scotia Research and Innovation Trust (NSRIT).



Social Media & Society



Kenneth C. Rowe Management Building
Halifax, NS, Canada

Conference
registration
now open!



14-15 September 2013
Dalhousie University
Halifax, NS, Canada

#SMSociety13

SocialMediaandSociety.com

Sponsored in part by:



Hosted by:



SIM AA NEWS

What a great year for our Alumni! Several gathered at the Gahan House in Charlottetown on May 15th, coinciding with the Atlantic Provinces Library Association (APLA) 2013 conference. This year's APLA poster session was also a success and a great opportunity for alumni to demonstrate their research and achievements: A special thank you to SIMAA's Program Convener for 2012/2013, Sara Knezevic, and Patricia Doucette for organizing the poster session this year. The SIM AA AGM occurred on June 6th with some alumni even coming from out of province to attend the meeting!

We were very grateful this year to have so much interest from Alumni in becoming members of the upcoming SIMAA executive and committees! The members associated alumni executive for the upcoming year are:

- Chair: Elinor Crosby
- Past Chair: Jessica Babineau
- Vice chair: Jiselle Alleyne
- Secretary/Treasurer: Nicole Tanner
- Program committee Convener: Tara Rumsey
- Member at Large: Elizabeth Millar

The Associated Alumni would like to thank members of SIM who have been amazing support for the Alumni Association over the past year: JoAnn Watson, MLIS Program Coordinator; Jenn Mitton, Administrative Assistant; and Dr. Louise Spiteri, Director of the School of Information Management.

Thank you!

Submitted by

Jessica Babineau
SIMAA Past Chair

MOBILE APP COMPETITION

Mobile Internet is quickly becoming the Internet! And in this new world of mobile, the mobile app is king.

On April 2, 2013 students at the School of Information Management gathered to showcase their mobile app concepts at SIM's Mobile App Concept Design Competition. The competition was organized by Dr. Anatoliy Gruzd and was part of the INFO 5590: Information Management Systems course.

As part of this course, students were asked to work in teams of three-to-four to develop a novel mobile application that can help organizations to better deliver information and services to their end users. Students had to research the information needs of their respective organizations and come up with an app to address those needs.

On the day of the competition, the teams gathered in Dal's interactive learning studio located in the Killam Library, Learning Incubator & Networking Centre (LINC) to present their mobile app concepts. Their apps were evaluated by judges with expertise in mobile app and enterprise development, information management, and user interface design, including:

- Dr. Sujit Sur, Faculty of Management, Dalhousie University
- Dr. Keith Lawson, Faculty of Management, Dalhousie University
- Dr. Derek Reilly, Faculty of Computer Science, Dalhousie University
- Dr. Bonnie MacKay, Faculty of Computer Science, Dalhousie University
- Lori McCay-Peet, ID PhD candidate, Dalhousie University
- Cam McDonald, Purchext



Duncan MacPherson, Dianna Ramdial-Harriram and Lisa Rambadhan showcasing their "Dal Path Finder" app design to Dr. Gruzd



Kevin Hartford presenting his team's "Readable PDF" app concept (1st Place)

Each judge played the role of an "investor" with a hypothetical \$1 million to invest. They could invest the entire amount in one idea or split it among a few of their favourites. At the end of the event, the top three apps, determined by the amount of "hypothetical" funds they have attracted, received prizes.

The apps featured in the competition ranged from the imaginative to the practical, including leisure apps for hikers in Halifax Regional Municipality and Nova Scotia, for managing the balance on a Dal student card, and for helping students to navigate through campus buildings.

MOBILE APP COMPETITION

There were also apps for gym users, parents looking for playgrounds for their kids, night sky lovers, tourists wanting to track their checked-in luggage, and readers looking for the next best seller book to read.

The three winning teams were:

1st place: Group #8: Readable PDF

(Alan Chorney, Lisa Gauthier, Kevin Hartford, Leah Rae)

2nd Place: Group #3: Go Hiking NS

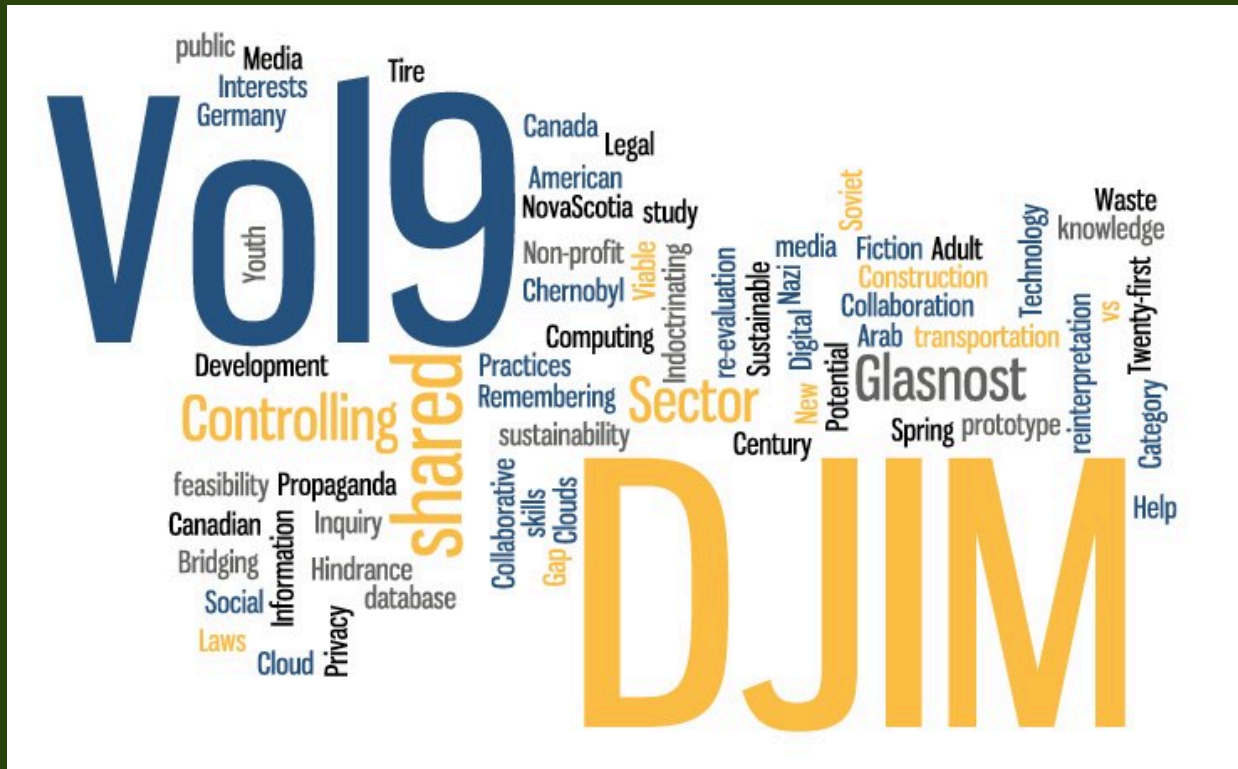
(Matthew Clarke, Jordan Cook, Roger Gillis, Katie Olthuis)

3rd Place: Group #17: QuickScript

(Carolyn Bentzen, Ryan Dyck, Michael Groenendyk, Darrell Yates)



Amanda Fullerton, Amy Lorencz and Nancy McPhee discussing their app design called “Dalhousie Access to Library Available Computer Stations (DALACS)” with Dr. Bonnie MacKay (one of the judges)



The *Dalhousie Journal of Interdisciplinary Management* (DJIM) is incredibly proud of the hard work of its authors and volunteers in getting Volume 9 published in April. The newest volume is now live on the DJIM website (djim.management.dal.ca) and we invite everyone to explore the fascinating submissions.

This summer, DJIM is going through a period of revival, with a new treasurer position (filled by Madeline Driscoll), a newly-opened bank account, a constitution in the works, and big plans brewing to expand and diversify, ensuring that all disciplines within the Faculty of Management are well-represented. Drafting a constitution is particularly exciting: It will give DJIM, and its stakeholders, a clear idea of its goals and operations. It is also a vital step toward ratification by the Dalhousie Association of Graduate Students (DAGS), which will cement our legitimacy in the greater Dalhousie community, and allow more funding opportunities.

DJIM is all about spreading the word about new and interesting explorations in management to the Dalhousie community and beyond. We are always working to ensure students' hard work and talent are recognized and appreciated. We are looking forward to the 2013 academic year and invite all students and faculty in the School of Information Management and beyond to get involved and share in DJIM's achievements; after all, DJIM's success depends on the bright minds and hard work of our contributors and volunteers!

Submitted by
Allison McCabe
DJIM External Communications Co-Chair

The latest issue of YA Hotline is now available [online!](#)

... For a Rainy Day...



Jannaya Jensen

Maggie Neilson

Sarah Wood

Breanna MacLeod

Leah Pohlman

Christine Wu

ISSN 0701-8894

CLA CONFERENCE REPORTS

STUDENT-TO-CLA RECIPIENT: GAYLE GRAHAM

From May 29 - June 1, 2013, I had the privilege of attending the Canadian Library Association (CLA) conference in my home province. Winnipeg welcomed several hundred library professionals to enjoy a wide variety of conference sessions, the vendor tradeshow, and recreational activities, which allowed colleagues to socialize while experiencing Winnipeg and its many attractions. The outstanding sessions and events, along with the endless networking opportunities they provided, made my conference experience highly enjoyable and invaluable to my career development.



The conference sessions covered a wide range of issues and interest areas within the library profession. There was something for everyone, regardless of the specific roles and experience levels of attendees. The event opened with Cory Doctorow's dynamic and thought-provoking account of the current state of Digital Rights Management (DRM) policy, how it affects libraries, and how the library community can and should take action to ensure future accessibility of digital materials. Other sessions covered everything from technology, partnerships, and copyright, to bookmobile and prison library initiatives, and everything in between. One of the highlights was Stephen Abram's passionate account of technology use in libraries and his outlook for an exciting future of innovation and redefining the norms of library collections and services.

The CLA conference is an unparalleled networking opportunity. It attracts many professionals at various points in their careers from every type of library across Canada. I was very fortunate to expand my local network in Winnipeg to include a mix of colleagues from academic and public libraries, and to connect with local Dalhousie alumni. In addition, I took advantage of the unique opportunity to expand my professional contacts across Canada; a feat which would have proven far more difficult (if not impossible) had I been unable to attend the CLA conference. Similarly, it was very rewarding (and a lot of fun) to meet and connect with my fellow award winners, students of MLIS and library technician programs enrolled in universities across Canada. As there are so few opportunities for students to network across universities, I am grateful to have had this experience.

I would like to extend my thanks to the selection committee for granting me the Student-to-CLA Award, and to CLA for organizing a terrific conference. Conference attendance is a phenomenal way to build a foundation in a profession, and therefore it is a fantastic opportunity for students. I am so fortunate to have received the Student-to-CLA Award, which made my attendance possible. I highly recommend the CLA conference to all MLIS students and library professionals. I look forward to attending many more CLA conferences in future years.

CLA CONFERENCE REPORTS

ALBERTA LETTS TRAVEL AWARD RECIPIENT: MINGYUE CHEN



All-delegate Social

In June I attended the 2013 Canadian Library Association (CLA) National Conference, held in Winnipeg, Manitoba. The CLA Conference and Trade Show offered a variety of tours and sessions and organized a number of impressive events. People talked about current issues and projects at the conference, and expressed their concerns and interests about how libraries should adapt to changes and continue to play a vital role in information services.

Among all the impressive conference plenaries, I was attracted to the issues of technology and the influence of social media on information collection. For instance, the CEOs of Edmonton and Vancouver Public Libraries used SurveyMonkey software as one of the tools of their research to create a more welcoming space for the community. Their presentations made me recall the warm interior design and the stunning views through the huge glass windows in my tour of the University of Manitoba Library. One of the other impressive presentations looked at the influence of social media and other academic

fields on scientific collection management, conducted by the University of Alberta Libraries. The presentation emphasized the importance of interdisciplinary connections among scholars and others. As a student, I feel very fortunate to have been exposed to such an innovative and professional environment.

The CLA conference is also about social interaction. Through the conversations with librarians, vendor delegates, government staff and others, I absorbed more knowledge from a broader level. It is really eye-opening to understand information industries from different aspects. Right now, I am more confident about following my interests and pursuing a career in the library field.

FACULTY NEWS

CREIGHTON BARRETT

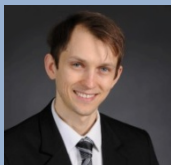
In the past few months, I've continued to work on a large database project at the Dalhousie University Archives. We have fully deployed our new archives management system, which is giving us greater control over the collections, and significantly improving our search capabilities. We are also exploring better ways to provide online access to digitized archival material and will be launching a brand-new discovery tool in the Fall of 2013. I gave a presentation on ICA-AtoM software (with James McLean, Nova Scotia Department of Education) at the Council of Nova Scotia Archives (CNSA) Annual Conference in May. Bertrum MacDonald and I continue to work on a research project involving a 19th century Presbyterian hymn book called "The Choir." We are preparing a presentation for the upcoming annual conference of the Society for the History of Authorship, Reading, and Publishing in Philadelphia. I've also worked with Roberta Barker (Dalhousie Theatre Department) and SIM alumnus Doyle Lahey on a paper about using theatre archives in the classroom; the paper will be published in the Fall 2013 issue of Canadian Theatre Review.

But the most exciting news from the past few months is the newest addition to my family: Elliott Foster Barrett was born on May 2. He is lots of fun and everyone is doing great!



FIONA BLACK

Interactions with students and alumni take many fascinating forms and they provide the richness that is the joy of an academic's working life. Here are three representative examples. It is such a pleasure when a former student becomes a teacher--alumna Alison Black (no relation) joined my MLIS Research Methods class on three occasions to help "make research real" for our emerging information professionals. Alison and I won a research grant from the Atlantic Provinces Library Association and her presentations in class explained how we are investigating human resource practices in public libraries. In March, I had the pleasure of seeing some of our alumni at a [symposium on special collections at McGill University](#). (The city was snow-bound, but this did not affect the warm reception for those of us speaking in a panel on special collections and digitization. My own comments were enhanced by information provided by MLIS student Nicole Bloudoff on recent research. We are now writing two articles stemming from our shared interest. An institution-wide project for which I have responsibility is [Academic Innovation](#). Outreach about this project has reached many alumni (not only SIM's own!), some of whom have been in touch about their experiences with some of the more innovative approaches to post-secondary education, including Massively Open Online Courses (MOOCs). I have enjoyed learning vicariously from Tom Rogers, an Engineering alumnus, who has studied in a variety of MOOCs (see his [blog posting](#)). I am looking forward to my new role at Dalhousie and will maintain close links with SIM.



ANATOLIY GRUZD

I am pleased to announce that the Social Media Lab opened its physical doors in March; please view the Social Media Lab update article for the full story.



VIVIAN HOWARD

This winter, my research colleague Dr. Andrea Schwenke Wylie of Acadia University and I conducted several author and illustrator interviews for Sea Stacks, a SSHRC-funded research project and website devoted to Atlantic Canadian authors and illustrators of books for youth. We were assisted in these interviews by MLIS student Danielle Hubbard, who was working with me on a directed reading class focusing on regional children's books. In January and February 2013, we were fortunate enough to interview four well-known Nova Scotians: Vicki Grant, Susan Tooke, Anne Louise MacDonald, and Shauntay Grant. Our background research for our profile of Shauntay Grant, a writer, spoken word performer, broadcast journalist, musician and former (2009-2011) poet laureate of the city of Halifax revealed that her award-winning book *Up Home* (2008) represents the first depiction of the Black Nova Scotian community in a narrative picture book.

During our interview, we asked Shauntay Grant about the development of her career as a children's author and the importance of creating children's books that reflect the Black Nova Scotian experience. The interview videos for both Shauntay Grant and Susan Tooke, illustrator of *Up Home* and a second picture book, *The City Speaks in Drums*, are now available on Sea Stacks ([Shauntay Grant](#) and [Susan Tooke](#)) and they provide fascinating insights into the creation of these unique works. I presented my preliminary research on this topic at a SIM public lecture this March and will be presenting a more fully developed analysis at the Canadian Association of Information Science (CAIS) conference at the University of Victoria in June.



BERTRUM MACDONALD

Anyone who has visited my office recently quickly discerns that the numerous piles of books and files arranged around my desk. One large stack holds the work of the [Environmental Information: Use and Influence research team](#) that I head. Suzuette Soomai, an interdisciplinary PhD student, and I presented a EIUI paper on grey literature in Rome in December 2012 and a seminar at the Food and Agriculture Organization (FAO) of the UN. With support from the EIUI team I launched a new course, "The Role of Information in Public Policy and Decision Making" in the winter to a multidisciplinary cohort of graduate students. The course featured exceptionally interesting guest speakers, including Daniel Cressey, a science journalist with the



EIUI Team

renowned periodical *Nature* in London, and Graham Steele, a cabinet member in the Nova Scotia government. You can read more about this course in the students' blog entries posted at www.eiui.ca. I gave a lecture in the School of Public Administration in March, entitled "The Information to Policy Challenge." I coordinated the Information Management Public lectures this academic year. Among more than a dozen very interesting speakers, I was pleased to host a visit to Dalhousie in January by Dr. Goran Proot, Andrew W. Mellow Curator of Rare Books at the Folger Shakespeare Library, Washington DC, who addressed students in my History of the Book class and also presented a public lecture to a diverse audience. Other piles on my desk are labelled "President, Royal Nova Scotia Historical Society," "Chair, Board of Trustees of the Public Archives of Nova Scotia," "Board of Governors of Crandall University," and "Executive of the Society for the History of Authorship, Reading, and Publishing." Still more files crowd my desk, meaning there is never a dull moment in any day at my office!



JACKIE MACDONALD

This winter, changes to both my position title ("Research Officer" has been added to triDistrict Manager to reflect an increasing role in survey research and province-wide clinical information system evaluation) and to my department name (now Library, Knowledge and Research Services, reflecting continuing evolution of our positions as embedded librarians.

With other members of OP3 (Nova Scotia's health policy working group), we have been working to establish shared service-level health policies. Some of our challenges are mentioned in "The administrative policy quandary in Canada's health service organizations" (G.I. Paterson, J.M. MacDonald & N. Mensink; *Research Perspectives on the Role of Informatics in Health Policy and Management, IGI Global*).

I also presented a paper at the 16th International Symposium on Health Information Management Research - ISHIMR 2013, which was held at the Dalhousie School of Computer Science, June 26-28: *An exploration of opportunities for health service managers to share information orally: a method of documentary analysis using an electronic room-booking calendar.*



LOUISE SPITERI

I have been continuing my research into the contribution of user-generated metadata to public library catalogues. My most recent project involves examining how clients assign content to fiction titles in the form of tags and reviews. I am working with Jen Pecoskie, from Wayne State University, and Laurel Tarulli, my long-term research collaborator, and part-time instructor at SIM. We are interested in discovering the categories of access points that users provide about the content of adult fiction, and the extent to which these access points parallel those established for the traditional face-to-face readers' advisory model. Continuing the theme of user-generated metadata, I was very pleased to speak to the Indexing Society of Canada about how professional indexers can incorporate social tagging and folksonomies into their professional

practice. I was honoured to speak at the annual conference of the Council of Nova Scotia Archives about metadata for digital objects. Another research project I've been working on involves examining the impact of cloud computing on libraries: In this first stage, I'm identifying trends in the literature to discover common themes, concerns, uses, and so forth. I will be travelling to London next month to present at the International Society for Knowledge Organization. I plan to stay a few days in Bath and will channel Jane Austen while I'm there. I'll fill you in on the details in the next edition.



SANDRA TOZE

The New Year started off "grandly" with our GRAND Café in Halifax on January 31. Fellow IDPhD students Lori McCay-Peet, Naureen Nizam and I organized this event to bring together all the Halifax students, post-docs and researchers who are part of [GRAND](#) - a federally funded Network of Centres of Excellence whose goal is to address complex issues in digital media and transform multidisciplinary research into user-centred solutions. Ten students presented research briefs and 4 students gave demonstrations of their research. The café provided all with a great opportunity to learn, network, collaborate and share ideas.

In February I visited my PhD Supervisor, Elaine Toms, at the Information School at the University of Sheffield. I was invited to give a Research talk, "*Examining Group Information Processes*" to the Information Retrieval Research Group, and met with key researchers including Jonathan Foster to discuss my work. I was also invited by SIM to give a public lecture, *Collaborating Effectively: Applying an Information Lens to Group Work*, which focused on examining how groups, working on complex problems involving multiple tasks over time, identify their information needs, find that information, and then use it.

A highlight of this past term was working with our MIM students on their research projects for their Capstone course. Students' original research examined critical issues in information management such as barriers to information sharing, knowledge management, collaboration, and the measurement of the value of information, and the digital footprint. Students had a chance to present their work in a Poster session in early April. It was very rewarding to see their passion and enthusiasm for their topics, and to hear how the work is being incorporated into projects in their organizations.

PRACTICUM PLACEMENTS

Fifty-one MLIS students undertook 100-hour Practicum placements or extended work placements during the spring /fall 2012 terms. Three students relied upon pre-admission employment to fulfill their Practicum requirement.

SIM gratefully recognizes the time and effort involved in developing and supervising Practicum Placements. Our thanks to each host organization and supervisor.

SPRING PRACTICUM PLACEMENTS:

- Camosun College Library, Victoria
- Cape Breton Regional Library, James McConnell Memorial Library
- Capital District Health Authority/IWK Health Centre (shared placement)
- Dalhousie University, Dalhousie Libraries, Archives & Special Collections
- Halifax Grammar School Library
- Halifax Public Libraries:
 - Bedford Branch
 - Captain William Spry
 - Cole Harbour
 - Collection Access Librarian
 - Halifax North Memorial
 - Keshen Goodman
 - Sackville Public Library
 - Spring Garden Road Memorial
 - Spring Garden Road Memorial
 - Woodlawn
- Horizon Health Network (NB)
- McInnis Cooper
- Mount Allison University Libraries & Archives
- Mount Saint Vincent University Library
- Nova Scotia Advisory Council on the Status of Women
- Nova Scotia Archives (x 2)
- Nova Scotia Chief Information Office
- Nova Scotia Department of Labour and Advanced Education
- Saskatoon Public Library
- Sisters of Charity, Halifax Congregational Archives
- Stewart McKelvey
- University of King's College Library
- University of New Brunswick,
 - Harriet Irving Library + Science and Forestry Library
 - Learning and Research Services, Harriet Irving Library
- University of Victoria Archives

PRACTICUM PLACEMENTS

FALL PRACTICUM PLACEMENT:

- Nova Scotia Department of Natural Resources Library

EXTENDED WORK PLACEMENTS:

- Dalhousie Libraries, Killam Library Internship
- Dalhousie Libraries, Sexton Design & Technology Library Internship

STEPHANIE DOWNS AWARD

We are very pleased to announce that Jennifer Vey has been selected as the 2013 recipient of the Stephanie Downs Memorial Award.

As the recipient of the Stephanie Downs Memorial Award, Jennifer will have the opportunity to make contributions to the lives of international students within the Faculty of Management by:

- Providing content and updating the Faculty's international student website; and
- Being an informal contact for SIM's incoming international MLIS students, and part of the MLIS Orientation activities

Candidates for the Stephanie Downs Memorial Award are selected for their demonstrated commitment to leadership, student life at SIM and to international librarianship.

Jennifer completed two years of her BA in Mexico, where she gained an intimate knowledge of the country and its people. While in Mexico, Jennifer taught English as a volunteer in a local orphanage. After graduation, Jennifer was employed for two years in Korea as an English instructor in a variety of subjects such as literature, social studies, science, and grammar.

At Dalhousie, Jennifer is the technical chair for the *Dalhousie Journal of Interdisciplinary Management*, and wishes to join the Librarians Without Borders team in the upcoming academic year.

If you would like to make a donation to the Stephanie Downs Memorial Fund please visit the [website](#) or contact the Dalhousie Office of External Relations (1-800-565-9969).

ALUMNI NEWS

Follow SIMAA on Twitter for all the latest news @SIM_Alumni

2010-2013

RYAN DYCK (2013) is working as a records analyst for Integra Partners Ltd. in Calgary, Alberta.

LISA GAUTHIER (2013) is employed as an Information Specialist at Citizenship and Immigration Canada where she works in the Solutions and Information Management Branch.

DAVID REYNOLDS (2013) has successfully competed for an information management position with Parks Canada at Citadel Hill in Halifax.

LAURA THORNE (2013) has obtained a position as a Learning Services Librarian at UBC-Okanagan.

STEPHANIE WOODS (2013) has accepted a position with Emera Newfoundland and Labrador as the Information Management Specialist as of April 15, 2013.

MELISSA GOERTZEN (2012) has accepted a two-year contract as the E-Book Program Development Librarian at Columbia University.

AMANDA WILK (2012) had an article published in Access OLA (Spring 2013). The article is titled [Developing Theatre-Based Initiatives in Public Library Environments](#). Amanda also presented a poster, entitled *Much Ado About Shakespeare: Developing Shakespeare and Theatre Literacy at the Library*, at OLA Superconference, which was selected as the best poster of the Friday session. Amanda is continuing a partnership with the community radio station 100.9 Canoe FM, in which she is interviewing authors for both the radio shows Artsweek and Haliburton County Reads.

NICOLE DIXON (2011) published a collection of short stories, *High Water Mark*, which was short-listed for the Margaret and John Savage First Book Award in the Atlantic Book Awards program.



LARA KILLIAN (2009) started a new position as Librarian Educator at Capital Health in Halifax in January. In this role she manages the production of patient education materials, including revising, editing, and design layout of pamphlets on various health conditions and procedures. Lara works with numerous Nurse Educators and others at Capital Health to create and update hundreds of patient pamphlets according to in-house patient education standards.

MELANIE PARLETTE-STEWART (2010) has accepted a term position as Learning & Curriculum Support Librarian (Blended Learning) at the University of Guelph, McLaughlin Library.

MICHAEL STEELEWORTHY (2010) has accepted an appointment as Data Librarian at Wilfrid Laurier University in Waterloo, Ontario. He is responsible for the development of the Library's research data management programme, improving data literacy and access on campus, and liaising with the Data Liberation Initiative (DLI). He can be reached at msteeleworthy@wlu.ca.

2000-2009

MEGAN FITZGIBBONS (2007) is a librarian in the Law Library at the University of Western Australia.

YUSUKE FITZGIBBONS (2007) has completed his PhD in Library and Information Studies at McGill University. In January, he was appointed as an assistant professor at the School of Computer and Security Science at Edith Cowan University in Perth, Western Australia. His teaching and research will focus on librarianship and information literacy.

KATE THOMPSON (2005) has been named Public Service Development Librarian for the New Brunswick Public Library Service effective March 18, 2013.

RENÉE DE GANNES-MARSHALL (2002) joined the Canadian Medical Association as Senior Program Manager, Clinical Products and Services, in December of 2012. Her team provides expert search services and online clinical tools to member physicians across Canada.

DEBBIE AYOTTE (2002) accepted a position as Manager, Research and Information Support with the Canadian Medical Association in January 2013.

1990-1999

AMBER LANNON (1999) has a new position as Head of the Humanities and Social Sciences Library at McGill University.

ALLISON FULFORD (1997) is now Head of the Sexton Design & Technology Library at Dalhousie University, and Associate University Librarian, Discovery.

MAUREEN FEENSTRA (1996) is Adult Services Manager at the Airdrie Public Library. She moved to Airdrie, just north of Calgary, with her husband and four year old daughter last summer. She still plays soccer, but gave up broomball after Dalhousie, and she misses the Maritimes. Email her at maurfeen@gmail.com if you want to say hello.

TONI SAMEK (1991) was honoured with the University of Wisconsin-Madison School of Library and Information Studies Distinguished Alumna Award in recognition of outstanding leadership and accomplishment in library service. (Toni received her PhD from UW-Madison in 1998.) This award is presented annually to an alumna or alumnus of the School in recognition of outstanding leadership and accomplishment in library service.

1980-1989

CAROL FIFIELD (1988) is happily retired in Miami, Florida. Carol worked in public, special and school libraries, including six years in international schools in Thailand and Brazil.

IAN COLFORD (1985) has moved to the Sexton Design & Technology Library after spending the last 26 years in the Killam Library filling a variety of roles; Ian has taken the position as Librarian for Architecture, Planning and Engineering, and Digital Services Coordinator. On the writing front, in May his novel, *The Crimes of Hector Tomas*, won Trade Book of the Year at the Alberta Book Awards. His latest publication is a [profile of singer/songwriter Tess Wiley](#), which appears in the June 2013 issue of the webzine [Numero Cinq](#).

1971-1979

JOAN DAWSON (1971) has written a book, *Nova Scotia's Historic Rivers*, which was short-listed for the Dartmouth Non-fiction award at the Atlantic Book Awards Festival.

DAL LIBRARIES NEWS

SIM ALUMNI AT THE LIBRARY

RETIREMENT OF HELEN POWELL, HEAD OF THE SEXTON DESIGN & TECHNOLOGY LIBRARY

The Dalhousie Libraries staff bade a fond farewell to Helen Powell after a long and successful career at the Sexton Library. A Dalhousie graduate, Helen started her career in school libraries. In 1987, she started working at the TUNS Library (the Technical University of Nova Scotia, which would become the Sexton Campus of Dalhousie University in 1997). She was Head of Technical Services.



From 1993-1997, Helen served as the Head of Public Services for the TUNS Library. When the TUNS Library became the Sexton Library, she continued in this capacity for another ten years, adding Assistant Design & Technology Librarian to her public service duties.

In 2008, Helen became the Head of the Sexton Library. In this capacity, Helen guided the Sexton Library staff through the transition from a full-service library to a primarily public-service library. In addition to her work at the Sexton Library, Helen had a number of other roles and took on a number of other projects as well. She was a member of the Dalhousie Libraries' Senior Management Team, she served as Chair of the Novanet Task Force on Document Delivery, she established the fee-based Technical Library Research service, she was the subject specialist for Architecture & Planning and Mechanical Engineering, she served as an elected senator for Dal and she was president of the Dalhousie Faculty Association, to name just a few of the things she has done.

Helen brought a wealth of experience and knowledge to everything she did. She is well known and respected in both the Faculty of Engineering and the Faculty of Architecture & Planning. Donna Bourne-Tyson, the University Librarian of Dalhousie, said, "Helen will be greatly missed. She always had a valuable perspective and utmost concern for staff. She was a strong advocate for the Sexton Library and for the Dalhousie Libraries."

The Dalhousie Libraries congratulate Helen on a successful career and wish her the very best in her retirement.



ALLISON FULFORD, THE NEW ASSOCIATE UNIVERSITY LIBRARIAN, DISCOVERY AND HEAD OF THE SEXTON DESIGN & TECHNOLOGY LIBRARY

Allison has been with the Dalhousie Libraries for the past 11 years, assuming varied duties and increased responsibilities over the years.

She began working in libraries in 1989, after realizing that the aspect of research she loved most was that part that took place in libraries. This conviction was strengthened while she completed an MA in History at Carleton University, and worked as a freelance researcher and writer in the Ottawa area.

Since entering the library field, Allison has worked at libraries in Ontario, at the Ottawa Public Library, at Carleton University, and at the National Library of Canada. Allison earned her MLIS degree from Dalhousie in 1997, and since then has worked at the Patrick Power Library at Saint Mary's University, and at the Sexton Design & Technology Library at Dalhousie.

Allison has held a variety of concurrent library positions at the Sexton, including Head of Cataloguing, engineering subject specialist, Head of Technical Services, Digital Initiatives Coordinator, and Assistant Design & Technology Librarian. All of her library experiences have contributed to her firmly held belief in the importance of forming relationships with library users, in going above and beyond what is asked, and in dedicating her career to service.

"I am so proud to become the Head Librarian on the Sexton Campus and to work with colleagues across the Dalhousie Libraries as Associate University Librarian, Discovery. The Dal Libraries have much to offer our students, faculty, and researchers. I look forward to working with my colleagues to further enhance the experiences that our users have in our libraries," said Allison.



JOYLINE MAKANI, THE NEW ASSOCIATE UNIVERSITY LIBRARIAN, RESEARCH AND HEAD OF KILLAM MEMORIAL LIBRARY

Please join us in congratulating Joyline Makani, who after acting as the Head of the Killam Library since September 2012, is now the official Head of the Killam Library for a five-year term, effective July 1. In addition to this, Joyline will also be the Associate University Librarian (AUL) for Research.

A well-known and highly respected colleague in the Dal Libraries and the Faculty of Management, Joyline holds a PhD in knowledge management, as well as MLIS and MBA degrees, all from Dalhousie.

"I am incredibly excited and truly honoured and humbled to be working as the AUL Research and Head of the Killam Library. I am thrilled that I will have an opportunity to continue doing what I love doing, exploring ways to meet the innovative demands of the Dalhousie community for excellent libraries," said Joyline on continuing her work at the Killam and for the Dalhousie Libraries system-wide.

IAN COLFORD, THE NEW SUBJECT LIAISON LIBRARIAN FOR THE FACULTY OF ARCHITECTURE & PLANNING

Ian Colford started working for the Dalhousie Libraries in 1985. Until recently, he was based at the Killam Library, although as the Collection Development Librarian, he had system-wide responsibilities.



In his new role, Ian will be located at the Sexton Library, working as a reference librarian and the subject liaison librarian for the faculty of Architecture & Planning, and the Department of Electrical and Computer Engineering. He will also be the Coordinator of digitization for the [Sexton Digital project](#).



GEOFF BROWN, THE NEW DIGITAL SCHOLARSHIP LIBRARIAN

Geoff Brown has worked for the Dalhousie Libraries since 1995. In his most-recent role, Geoff was the Head of Technical Services at the Killam Library, a role which included some system-wide responsibilities as well.

Geoff is now the Digital Scholarship Librarian, a new position for the Dal Libraries. This position complements the new Digital Scholarship Initiative of the Dalhousie Libraries. Geoff will be the point person for the Libraries' online journal publishing and hosting (OJS) service, eTextbook hosting, digital collections metadata development and related initiatives.

HEATHER MACFADYEN, THE NEW SCHOLARLY COMMUNICATIONS & COLLECTIONS LIBRARIAN

Heather MacFadyen started working as the Management and Economics Librarian at the Killam Library in September 2012. Since January 2013, she's been working as the Scholarly Communication, Economics, and Information Management Librarian. And now her newest role, beginning in July, will be as the Scholarly Communication and Collections Librarian. In this position, Heather will support system-wide collection activities by providing analysis, consultation and planning services. Her work in Scholarly Communications includes leading the Faculty Research Profiles program in DalSpace, supporting the Dal Libraries OJS journal hosting service, and other digital scholarship initiatives.



SANDY DWYER, THE NEW DALHOUSIE LIBRARIES HUMAN RESOURCES ADVISOR

Sandy has been working at the Dalhousie Libraries since 1990, when she was hired as a student. Until recently, she was the Head of Circulation for the Killam Library and also served part-time to support Human Resources initiatives for the Dal Libraries.

In her new full-time role as Human Resources Advisor, Sandy provides human resources advice to all library staff and the managers of the five Dalhousie Libraries. This includes provision of operational and strategic direction for human resource planning, and recruitment and development for both faculty and staff within the Dalhousie Libraries.

She also develops policies, does human resources training, provides support and advice to recruitment or selection committees and supervisors, offers job related employee coaching and counselling services, and more.

This new position in the Dal Libraries is a senior position with a major role in directing the human resource functions of the Dalhousie Libraries.

IAN COLFORD WINS AN ALBERTA BOOK PUBLISHING AWARD

Last month, Ian Colford learned he won an Alberta Book Publishing Award for his novel, *The Crimes of Hector Tomás*. The book was published by Freehand Books, a Calgary-based press, and won in the category of Trade Fiction Book Award.

This is Ian's second book and first novel. His first book, a collection of short stories called *Evidence*, won the Margaret & John Savage First Book Award and was shortlisted for the Danuta Gleed Literary Award, The Thomas Head Raddall Atlantic Fiction Prize and the ReLit Award.

The Crimes of Hector Tomás was launched in October. A review of the book in the *National Post* called Ian "a gifted writer with an unusual, sometimes inspiring command of language."

MORE LIBRARY NEWS

A BETTER SERVICE MODEL: THE NEW ORGANIZATIONAL STRUCTURE OF THE DALHOUSIE LIBRARIES

To keep up with the changing needs of students and faculty, the Dalhousie Libraries are ensuring their attention is focused on the services they offer, how these services are offered, and what services they might offer in the future.

A new organizational structure has been formed by creating five new Associate University Librarian (AUL) roles. Each AUL role is combined with a current head librarian position. This structure was created after reviewing the recommendations of last summer's operational review of the Dal Libraries and consulting with the Dalhousie Libraries' Library Council.

Each AUL role comes with a portfolio of services they are responsible for coordinating. The AULs will ensure there is system-wide consistency and collaboration in the services offered, and they will be responsible for developing new system-wide services.

The titles and areas of responsibility of the new AULs are:

- **Elaine MacInnis, Associate University Librarian, Access Services and Head of the MacRae Library** Access services includes: reference services, Document Delivery, circulation, copyright, and user experience & assessment
- **Anne Matthewman, Associate University Librarian, Learning & Curriculum Support and Head of the Sir James Dunn Law Library** Learning and curriculum support includes: information literacy and instruction
- **Joyline Makani, Associate University Librarian, Research and Head of the Killam Memorial Library** Research includes: research data management services, liaison services, and internal data analysis
- **Patrick Ellis, Associate University Librarian, Information Resources and Head of the W. K. Kellogg Health Sciences Library** Information resources includes: collections, technical

services (acquisitions, cataloguing, metadata production), and the off-site regional repository

- **Allison Fulford, Associate University Librarian, Discovery and Head of the Sexton Design & Technology Library** Discovery includes: link resolver (SFX), Integrated Library System (Aleph), discovery layers (WorldCat, Novanet), and the Dal Libraries' website

DAL LIBRARIES DEBUT REFRESHED STRATEGIC PLAN

This winter, the Dalhousie University Libraries created a new strategic alignment plan called Vision 2015. Developed by a task force of librarians from each of the five Dalhousie libraries, Vision 2015 aligns the libraries' goals with Dalhousie University's strategic plan, while also addressing the major trends in libraries today.

In addition to the task force, all 134 members of the Dalhousie Libraries' staff participated in discussions that contributed content to the plan, making Vision 2015 a true feat of collaboration. The libraries also sought input from the greater Dalhousie community, including students, faculty and staff.

Special thanks to the task force who developed this plan: Joyline Makani (Chair), Sarah Jane Dooley (Secretary), Patrick Ellis, Elaine MacInnis, Gwendolyn MacNairn and David Michels.

NEW IT HELP DESK IN THE SEXTON LIBRARY

Dalhousie Libraries and Dalhousie University's Information Technology Services have joined forces to set up a new IT Help Desk in the Sexton Library. The new Help Desk is in the circulation area, adjacent to the Reference Desk, and provides general assistance with issues such as:

- Windows & Mac computers and associated applications
- Getting connected to campus network (wireless, resnet, ethernet)
- NetID management (activating, resetting password etc.)
- Email (use of WebMail and email client programs)
- Web browsing and other general computing
- Online web learning (OWL)

The Help Desk is staffed Monday-Friday, 8:30 a.m.-4:30 p.m. You can visit in person, call 494-3139 or email <mailto:sexton.helpdesk@dal.ca>.

THOMAS MCCULLOCH MUSEUM 3D SCANS NOW AVAILABLE ON DALSPACE

Working with the DalSpace 3D Model Collection, School of Information Management student Amy Lorencz has just finished uploading and cataloging the 3D scans created earlier this year of a number of marine biology specimens from Dalhousie's Thomas McCulloch Museum. The 3D scanning done for this project was made possible in large part through a grant from the Canadian Association of Research Libraries (CARL).

The 3D scans, like all models stored in the DalSpace 3D model collection, are made available

DAL LIBRARIES NEWS

through an Open Access copyright license - so feel free to download them and share them with your friends. The 3D scans can be 3D printed through Dalhousie's 3D printing service too. If you're feeling creative, using a 3D modeling program like SketchUp, you could even turn one of these the Thomas McCulloch Museum 3D scans into a customized ring or necklace.

If you've done any 3D printing and you'd like to share the model you've created with the rest of Dalhousie, send your model to <mailto:3Dprint@dal.ca> with "submission" in the subject line.

NEW: A SINGLE SERVICE POINT IN THE KILLAM LIBRARY

If you've ventured into the Killam Library lately, you'll see that the service area that once was labelled "Circulation" is now providing circulation, information and research assistance from the same desk. The idea behind this change is to provide better service to our users by ensuring a more efficient and effective allocation of the staff's time.

In April, the Dal Libraries asked for suggestions from the public to name this new single service point. After receiving a number of great suggestions, the chosen name is the **Killam Library Service Point**. Some new signage is on the way this summer.

Submitted by

Marlo MacKay

Communications Coordinator, Dalhousie Libraries

ALUMNI RELATIONS



I am pleased and excited to announce that several alumni from the Faculty of Management are now blogging! The newly minted May 2013 alumni, including MLIS alumna, Amy Lorencz, will be blogging for the next year and sharing with us what they are up to and how their experiences have shaped them during their time here as students.

I encourage you to subscribe to [The Rowedown](#) to follow our alumni during their year of blogging.

If you'd like to keep up to date on other alumni news you can follow me on Twitter [@DalFomAlumni](#) or find me on [LinkedIn](#).

If you'd like assistance planning an alumni event please contact me; I would be happy to help! I am often on the road for recruiting trips; alumni outside Halifax Regional Municipality can keep in touch to see when we'll be in your part of the country.

(e) Marianne.Hagen@dal.ca

(p) 902.494.7142

INFORM

School of Information Management

Look for the next
issue of *Inform* in
January 2014.

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