FEATURE ARTICLES

• The New Age of Librarianship?
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• MIM Students Receive Diplomas
  (Sandra Toze)

• Election 2.0: Social Media Coverage
  (Philip Mai)

• Destination: Guatemala
  (Heather Buchanan & Whitney Spenser)
“May you live in interesting times” has traditionally been viewed as an ancient Chinese curse, sometimes followed by “May you find what you are looking for.” Perhaps I’m tempting fate, but I regard neither of these statements as ominous; in fact, I embrace interesting times and change. In my first year as director of the School of Information Management (SIM), I have found plenty to interest and stimulate me, so I’m putting my own spin on these two proverbs. We’ve been blessed with a number of happy events at SIM. Dr. Vivian Howard was promoted to associate professor, with tenure, and will be assuming her new duties as Associate Dean (Academic) on July 1, 2011. We are all thrilled for Vivian at SIM, as we know that she will bring her usual enthusiasm, competence, and vision to her new position. Dr. Fiona Black is winding down her one-year leave and, as expected, has been very busy on a number of research projects. Dr. Anatoliy Gruzd has had a busy two terms working on his social media research, and particularly with regard to the role of Twitter in the 2011 Federal election.

I had the opportunity to interact with our Alumni at three events; two in Toronto and one in Halifax. I was particularly pleased to attend the 30th anniversary reunion in Halifax, and to present the alumni with a special commemorative Dalhousie pin. Our alumni are always unfailing in their support of the School and I look forward to working with the new Executive.

We had the honour to welcome Dr. Ann Curry as our researcher-in-residence in March. Dr. Curry, who teaches at the University of Alberta, is a renowned scholar in the areas of censorship and intellectual freedom. Dr. Curry participated in our very successful Information Management public lecture series; I invite you to listen to the podcasts of this series.

I am very proud to report that three of our students, Amy Paterson, Heather Buchanan, and Whitney Spencer participated in the project in Guatemala, organized
by Librarians Without Borders (LWB), to develop and maintain a school library. You can follow the adventures of Amy and Heather via the Guatemala Blog. I look forward to continued and more formalized relationships with LWB and its goal to provide information management students with opportunities for service-based learning.

The Master of Information Management (MIM) program was involved in the Faculty of Management’s Executive Leadership Series. Sandra Toze and I presented three lunch and learn sessions on the topic of social media and competitive intelligence, and a one-day workshop on eDiscovery is in the works for late June. This Series is an excellent opportunity to showcase the MIM program and to highlight the increasing importance and relevance of information management.

On a final note, I would like to extend my warmest congratulations to the graduating class of May 31, 2011, as well as to their families and friends. I encourage all our alumni to keep in touch with the school, as we always take great pride in your careers.

Louise Spiteri
Director of SIM
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The New Age of Librarianship?
The Different Roads That Lead to 'Librarianism'

Earlier this year, two of my work colleagues and I at the University of British Columbia conducted an informal survey about alternative MLIS career paths as part of our panel session at the BCLA conference in Victoria. Our presentation highlighted conversations from our own fellow alumni and social networks as well as an overview of the latest literature surrounding this topic.

Topics and abridged versions of our findings came from over 20 survey respondents and industry reports that discussed:

- various information management career options
- which MLIS courses and learned concepts were transferable in the work environment
- types of post-MLIS professional development trends
- common themes and challenges such as overcoming “stereotypes” and the “applicability” of an MLIS degree in other non-library related jobs
- light-hearted reflections on the character traits of an “emerging” librarian.

The session room was packed with over 60 conference delegates and many more were standing in the hallway and listening in. Perhaps key to our success, our presentation was remarkably audience-driven, led by lively discussions about the prevalent trends and issues revolving around the library profession and MLIS institutions.

For all of us involved, it was quite an enlightening, soul-searching experience. As
self-proclaimed "non-traditional librarians" living in an increasingly "non-traditional library world", we can confidently say that "we are definitely not alone". Yet in the end, we all share a common set of core values - revolving around information, technology, and people - that makes us all "librarians at heart".

**Note:** even though our panel session has ended, the conversation does not, as we encourage everyone to continue the conversation both offline and online on the [Library DevCamp Facebook group](https://www.facebook.com/groups/librarydevcamp/).

Please also take a look at our [slide presentation](https://example.com/slides).

*Submitted by*
Rex Turgano (2003)
We would like to extend our warmest congratulations to the Class of 2011. It has been our privilege to work with you the past two years. Thank you for all your contributions to the life of the school and best of luck with your future endeavours.
Director’s Award

Awarded to Barbara Hill-Taylor for the highest academic achievement.

Leadership Award

Awarded to Amy Paterson for significant service to the overall program of the school.

Anne Galler Award

Awarded by the Special Libraries Association (Eastern Canada Chapter) to Julie McLellan for demonstrating the greatest interest and achievement in the area of special libraries.

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J. Clement Harrison International Award
Awarded to Kamau Osborne for demonstrating a strong interest in and commitment to librarianship and information studies outside North America.

SIMSA Outstanding Service Award
Awarded by SIMSA to Erin O’Halloran for her outstanding contributions to student life.

SIM Research Award
Awarded to Kathleen Staves (pictured) & Danielle Cossarini for their significant success in research.

Information Technology Prize
Awarded to Nicole Dixon for demonstrating the greatest understanding and range of capabilities with computer-based activities.

Beta Phi Mu is the International Library and Information Studies Honor Society. Candidates are nominated from the graduating classes of ALA accredited degree programs, and must have Grade Point Averages over 3.75. Nominations may not total more than 25% of the class.
The School of Information Management (SIM) is pleased to announce that the following Master of Information Management (MIM) students were awarded their Graduate Diploma in Information Management from Dalhousie University during the Spring convocation:

- Christine Leanne Fedoruk, Post-production Team Leader, Hansard Services;
- Sarah H. Horrocks, Administrative Officer of the Killam Trusts;
- Musema Abdo Mossa, Information Management Officer, Health Canada;
- Angela Petropoulos, Controlled Document/QA Administrator, Maxxam;
- Michele Wood, Researcher/Evaluator, Department of Health & Social Services, Nunatsiavut Government in Newfoundland and Labrador.

The MIM program, which is designed for mid-career professionals who have information management responsibilities, was launched in 2008, and is the first program of its kind in Canada. The program is offered through a distance blending learning model, with online learning as well as onsite intensives. The Graduate Diploma is awarded to students after completing six courses. We congratulate these students on their achievement, and look forward to honouring them at the completion of their degree. We are currently accepting applications for the MIM degree for September 2012.

Submitted by
Sandra Toze
MIM Marketing Manager
On May 27, 2011, I accepted the CASLIS Award for Special Librarianship in Canada. In my acceptance speech, I reflected on the past 35 years and my library experience prior to entering library school. I am the daughter of a librarian and always knew that I would follow that career path. In 1963, I was hired as a Page at Hamilton Public earning 80 cents an hour. While earning an Honours degree in English Literature at McMaster University, I worked in the Reference and Government Documents departments at Mills Memorial Library. In September 1974, I began my MLS degree at Dalhousie. In my day, it was a degree in Library Service - and the need to provide service to my public has remained with me always.

The first term Reference course was taught by Dr. Horrocks. At one point, he asked us what type of librarian we wished to become. As I listened to one after another indicating Children’s librarianship, I thought the competition for jobs was going to be pretty steep and at that point made a decision that shaped my entire career - when it was my turn, I stated that I wanted to become a Documents Librarian. In May 1976, I applied for a job as Documents Librarian at Memorial University. I was granted an interview and after a grueling three days was offered the position by the University Librarian. I asked for a little time to consider their offer. I knew that Queen’s University had an opening in their Documents Unit. I called Queen’s upon arriving home and did something that I had never done before or since. I told them that I had a job offer but wanted to interview for their position. I was told if I could get to Queen’s that day, I would be interviewed. I reached Queen’s around 3:00 pm. At 4:00 pm, I was in the University Librarian’s office with the Head of Reference. The University Librarian asked me what Memorial had offered me. I told him $10,400 (how times have changed!) He then told the Head of Reference that the Memorial University Librarian should not be allowed to “get” me. Then he took the tiniest piece of paper, wrote on it, and slid it face-down across the table to me. I picked it up and saw the amount of $11,600. I later found out that the salaries of all the professional staff had to be adjusted because of this offer. I spent three years in a basement that grew stalactites and stalagmites.

In 1979, I accepted a job offer at the University of Alberta. This was part of my master plan to work at also being in the profession. At my first U of A librarians’ get-
together, I was approached by a colleague who, it turned out, had been in library school with my mother. She then told me, in a voice that carried across the room, that a faculty member (whom she named) of the U of A library school would have failed had she not cheated off my mother’s exam answers. Needless to say, that individual was always chilly in dealing with me.

In 1981, I accepted a job offer as Documents Librarian at the Legislative Assembly of Alberta. I would later become the Systems & Documents Librarian. I loved the challenge of doing every aspect of librarianship! In addition to giving lectures in government publications and the Legislature Library, I was for many years the Regional Editor of the Alberta, Notable Documents Issue of Journal of Government Information. Working in a Legislature Library has its unique challenges. In my first week on the job, I was working alone on the Reference desk in the evening when I got a request from an MLA in the House for all the cons concerning seatbelts and he needed it in 5 minutes (which was when he was going to rise in the House and present his point of view). Initial reaction - Panic! Then I remembered an Ontario publication and breaking the rules of copyright, I copied its “con” pages and sent it up to the Member. Another time, I was approached by a knife-wielding member of the public. Fortunately, the situation was diffused when I managed to push the “panic” button.

My years on first CASLIS National and then CLA Executive Councils have been both challenging and rewarding. I’ll always remember Dr. Horrocks stressing that one should give back to the profession by volunteering to sit on its Executive Council, Committees, and now Networks.

Finally, I am fortunate to have known three incredible individuals:

• Dr. Freda Waldon - first President of CLA, active proponent for a National Library and the woman who hired my mother at the Hamilton Public Library.
• Birgit Langhammer - my mother who earned a BA, BLS & MLS during her 40s and led by example that I could be and do anything.
• Dr. Norman Horrocks - an incredible mentor to generations of librarians who always had time to share a drink with me at the CLA conferences - he would drink whiskey and I would drink beer - and discuss CLA, librarianship and my future plans.

I thank them and all the colleagues who have touched my life.

Submitted by
Ingrid Langhammer (1976)
Social Media Coverage

On Election Night, May 2, 2011, the Social Media Lab at SIM, led by Dr. Anatoliy Gruzd, conducted real-time analysis of how Canadians were using social media on Election Day and live-blogging the findings. It was a gruelling but exciting exercise.

During this marathon research session that went late into the night, the lab collected and analyzed thousands of Twitter messages about the Election as well as produced 5 excellent blog posts that attracted readers from across Canada and internationally. As part of this session, a few members of the lab were also fielding questions from reporters and sharing their findings live on air with Global TV and CBC Radio as part of their special Election Night Coverage. The lab’s work that evening was also featured the next day, May 3rd, in the Chronicle Herald and on CBC Radio Information Morning Show.

In the next phase of this project the lab plans to expand its analysis and correlate the results with actual polling data and the final results from Election Canada. The goal is to discover whether or not it is feasible to predict election results using data from social media. If you are interested in social media research and you would like to participate in this or other projects at the Social Media Lab (http://SocialMediaLab.ca), contact Dr. Gruzd at (gruzd@dal.ca).

Submitted by
Philip Mai
Research Coordinator at the Social Media Lab
**Practicum Placements:**

Association of Nova Scotia Museums  
Bedford Institute of Oceanography  
Capitol Health Library  
Dalhousie University Archives & Special Collections  
Deloitte & Touche LLP, Halifax  
Halifax Grammar School  
Halifax Public Libraries:  
- Alderney Gate Public Library  
- Captain William Spry Public Library  
- Halifax North  
- Keshen Goodman Library  
- Sackville Branch  
- Spring Garden Road Memorial Public Library  
Halifax Regional Municipality Archives  
Maritime Command Museum  
McInnes Cooper Law Library  
Mount Saint Vincent University Library  
Nova Scotia Archives & Records Management  
Nova Scotia Dept of Labour and Advanced Education  
NSCAD University Library  
Pier 21 Research Centre  
Saint Mary’s University, Patrick Power Library  
Shambhala Archives  
Stewart McKelvey  
University of New Brunswick, Harriet Irving Library  
University of Prince Edward Island, Robertson Library  
Vancouver Island Regional Library

**Extended work placements:**

Dalhousie Libraries:  
- Killam Library, Reference and Research Services Internship  
- Sir James Dunn Law Library  
- Dalhousie University, Sexton Internship, Sarah Jane Dooley

**External Competitive Internships:**

Office of the Auditor General of Canada  
CSIS In-Program Internship

*The School extends a sincere thank you to the supervisors and other staff involved with this year’s work placements and internships. We appreciate your continuing support of this very valuable component of our program.*
Out of a graduating class of 25 or so students, 13 arrived at SIM on May 25th for a 30th reunion reception. Graduates of the School of Library Service (as it was called in ’81) were warmly welcomed by outgoing Alumni Office representative Lesley Crowell, incoming representative JoAnne Akerboom and SIM Director Louise Spiteri.

The alumni saw a slide show presentation which included photos of class members engaged in scholarly and not so scholarly activities during their time at Dal. Stories and recollections of class experiences of the Class of ’81 kept us all in stitches, and we’re quite sure that Dr Spiteri is relieved that she never had to take charge of our collective spirits. Everything from the green water on St. Patrick’s Day to the pyjamas in Dr Horrocks’ gov pubs class, to the Halloween visits to certain professors’ homes!

The highlight of the Reception was receipt of the 30 year reunion pin. We were all touched as Dr Spiteri presented us with our pins after JoAnne introduced each alum.
A special touch was the use of Skype, which allowed classmate Heather Creech to be pinned virtually in Winnipeg.

Our class has been engrossed in a variety of careers since leaving Dalhousie.

• Two are retired: Linda Arsenault (Pictou County, NS) and Bob Cook (St. Mary’s University)
• Two are engaged in PhD studies: Jackie MacDonald recently defended her thesis at the University of Sheffield in the UK, while Nancy Black is currently writing her thesis at University of British Columbia.
• Two work in law libraries: Louise Hamel (Toronto) works in the Ontario Judges Library; she began her career with CUSO in Nigeria. Susan Duke (Newfoundland) has been around lawyers most of her career.
• Two are passionate about their areas of specialization though they are not alone: Terry Horner, a music librarian, is currently on sabbatical from UBC; he does research and is creating an amazing website of British Columbia music. Betty Lou Benham speaks passionately for teacher librarians on the south shore of Nova Scotia.
• Two have spent most of their time in academic libraries: Ann Barrett works at the Kellogg Library at Dal; she began, after starting her career in the United Arab Emirates. Cecile Pothier Comeau has spent her career at Université Ste Anne in Church Point, NS.
The trio rounding out this collective: Terri Tomchyshyn works in Ottawa with the federal government at a Department of National Defence Library after a career doing everything but school libraries. Heather Creech is at an NGO working on sustainable development initiatives world-wide from Winnipeg, and Doris Rankin (our youngest class member, as she always reminds us) works as a consultant after considerable time in public libraries.

Most of us are not where we expected to be, however each of us has been enjoying amazing careers with opportunities we never would have expected on the day we graduated 30 years ago. Our profession has transformed and we’ve managed to transform along with it.

To round out the reception, tributes were made and glasses were raised to Dr Horrocks, who put up with a lot from this class, and to the memory of our dear classmate Peter LeRoy who passed away in 1993.

To finish up the evening, classmates went out for dinner and then hosted a small “do” at a local down town hotel; a usual custom for us.

A grateful thank you to the Dal Alumni Office for hosting us and to Dr Spiteri who made us feel welcome. It was a memorable event for all us. We all remember our time at school with fondness and we have clearly formed lasting friendships which have held strong through the years. Until next time!

Submitted by
Terri Tomchyshyn (1981)
A Lesson in Change Management

The 2011 Information without Borders (IWB) conference planning committee knew it would delve into the subject of change management, the theme of this year’s conference. However, we had no idea how intimately we would experience change management until forty centimeters of snow fell on February 2nd – the day more than half of our speakers were scheduled to arrive in Halifax. What is now known as the Groundhog Day storm threw a wrench into the plans we’d been developing for ten months; plans that ultimately changed in a matter of hours.

Of course, we learned much more than how to mitigate changes due to weather. All attendees of the conference heard Calvino Cheng of the Capital District Health Authority speak about the importance of managing change with innovation, resulting in saving tax payers money and improving blood services in Nova Scotia hospitals. We heard Hugh Ritchie of Open Text speak of managing change with savvy and capitalizing on opportunities in the knowledge industry. And of course, we heard Pam Bjornson of NRC-CISTI speak about managing change with resilience, because change sometimes results in downsizing, layoffs, and restructuring.

After the conference, having reflected on the presentations, the student posters, and discussions over lunch I came away with a few important lessons:

- Asserting the skills of information management professionals to colleagues and superiors is mandatory for survival in today’s business environment;
- Partnerships with professionals in different fields of expertise is vital for innovation; and
- Current and soon-to-be graduates are going to pave the way into new information services models, entrepreneurial endeavours, and partnerships...
with business, informatics, and public administration professionals in Canada and around the world.

I’m taking these lessons and more from the IWB 2011 conference. I strongly encourage new and current students of the School of Information Management to get involved with the conference - it was one of the best learning experiences I’ve ever had.

Thanks to all who attended, presented, and planned IWB 2011. Also, best wishes to Katie MacDonald and Laura Dukowski, the executive co-chairs of the IWB 2012 conference!

Submitted by
Erin O’Halloran
IWB Executive Co-Chair & Fundraising Chair 2011
Hesham Allam

January 2011 was my first time teaching Database Management Systems for SIM students. I taught two sections of this course and I consider myself privileged to teach this crowd. Teaching a database course for non-IT students could have been challenging, but it ended up being an exceptionally nurturing experience for me and an appealing experience for many students. Some students struggled in the beginning of the semester with new and unfamiliar IT and database terminologies and concepts, but mostly they caught up with the course pace and ended up performing tremendously well at the end of the semester. I had fun grading assignments and observing and analyzing how non-IT students think and how they use their “big word” skill in expressing their understanding of technical concepts and tasks.

My research focus is on identifying factors impacting employees’ adoption and participation in social tagging applications. Considering how busy I was teaching two sections during the spring semester, I was able to prepare my study instrument and ran a pilot study to test my conceptual model. A considerable part of my conceptual model seems to be fitting with my preliminary hypotheses. I am in the process of amending the survey to make it ready for my main data collection task to target organizational tagging applications.

Conference wise, I presented a paper titled “Exploratory Search: Hedonic Search and Browsing” for the 2nd ID PHD conference in May. Currently, with the help of my research committee members, I am planning a paper using the preliminary results of my research pilot study that will be targeting an MIS journal or conference.

Fiona Black

Sea piracy research by an information studies professor? Certainly! One of the finest benefits of being a member of SIM is the opportunity to teach and learn with wonderful students and to participate in interdisciplinary research with colleagues from other Schools here in our Faculty of Management. I shall shortly be able to post
a request for a graduate research assistant (GRA) to join me in leading the information management component of a project researching the determinants of sea piracy internationally with the goal of supporting policies that will help prevent such piracy. This project is led by a faculty member, Lucia Fanning, in the Marine Affairs Program and the School for Resource and Environmental Studies. SIM students will work with me on framing the boundaries of the study by examining piracy-related reports and papers, development of a collaborative research site, as well as a public website that will eventually be open to policy and decision-makers at all levels of government.

In addition to this new work, I continue my longer-term research within the interdisciplinary fields of book history and digital humanities. The past six months have involved much work with GRA Jen Charney, who is entering Dalhousie’s MLIS program following completion of her Masters in Geographic Information Sciences. Jen and recent MLIS graduate, Robin Parker, are excellent co-authors with Bertram MacDonald and me in a chapter to be published in a collection on spatial history sponsored by the Network in Canadian History and Environment (NiCHE).

Fiona Black, has been awarded an Insight Development Grant (IDG) from the Social Sciences and Humanities Research Council of Canada (SSHRC). The project, “Developing Transnational Approaches in Print Culture: New Questions and Methods” involves an international team led by Dr Black including Dr Sydney Shep at Victoria University of Wellington (New Zealand) and Dr David Finkelstein at Queen Margaret University, Edinburgh (Scotland). Look for an update on her SSHRC work in the next edition of Inform!

Anatoliy Gruzd

This Spring, my team and I at the Dalhousie’s Social Media Lab continued our three-year SSHRC funded ($161,000) study on how online social media and other web 2.0 technologies are changing the ways scholars communicate and disseminate information. The results from the first phase of this study are being presented at various conferences throughout North America including: The GRAND Conference in Vancouver, BC, the Canadian Association for Information Science (CAIS) Conference, in Fredericton, NB, and the NSF Social Computational Systems Doctoral Symposium,
Minneapolis, MN.

Recently, I was also awarded a $25,000 grant for 2011 from the GRAND research network. GRAND is a federally-funded Network of Centres of Excellence (NCE) research network and commercialization engine with the goal to address complex issues in digital media and transform multidisciplinary research into user-centred solutions. In GRAND, I am involved with three projects: Digital Infrastructures (DINS), Media Enabled Organizational Workflow (MEOW) and Network Assessment and Validation for Effective Leadership (NAVEL). On these projects, my role is to develop and evaluate various automated text mining techniques and visualization tools for uncovering and representing online social networks to provide researchers, managers and other information seekers with additional insights into the behaviours and role of online network members and their relationships to each other.

Vivian Howard

I've spent the past 6 months working with my colleagues Dr. Keith Lawson (SIM), Dr. Andrea Schwenke Wyle (Acadia University) and Sue Fisher (UNB) and a great team of research assistants including Nicole Dixon, second year MLIS student, to develop Sea Stacks, a website devoted to Atlantic Canadian books for children and teens, 1978-2011 (http://seastacks.ca/).

Sea Stacks was developed to:
- connect Atlantic readers to Atlantic literature
- promote regional and cultural identity
- increase quality, critical scholarship
- provide resources for study and teaching
- consolidate information in one online location
- create a searchable database by subject matter
- provide a forum for discussion of literature
- promote Atlantic Canadian authors and illustrators

The first phase of the project is now complete. The longer term objectives of the project include expanding the website to include the history and context of children’s publishing and book culture in the Atlantic provinces by interviewing key
Members of the research team will be making presentations on the website project this spring at the annual conferences of the Nova Scotia Children’s Literature Roundtable, the Atlantic Provinces Library Association, the Canadian Library Association, the Society for Digital Humanities, the Canadian Association of Information Science, and the Children’s Literature Association.

Keith Lawson

I have become interested in the parts of the web that remain disorganized and the desire among some users for an unstructured and unfiltered web experience. Search engines like Google are finding new ways to "organize the world’s information." At the same time, even the most basic functions on the web are becoming personalized—think of Amazon.com’s recommendations, or of Facebook’s or Google’s less-transparent filtering of news and search results. All these companies are using information they have gathered from users to try to feed these users results relevance to them. This has benefits but also creates the problem of what Eli Pariser calls a "filter bubble." While we are willing or unwilling recipients of this organized and personalized information, many people are attracted to the less personalized and less organized services on the web, for a variety of reasons. The group Anonymous, which emerged from the very disorganized site 4chan.org, and which sees itself as a "an anarchic, digitized global brain," is thought to have been involved in a number of high-profile cyber attacks. In addition, shopping sites like Craigslist have resisted all but the most basic types of organization, because their users like the lack of filters and personalization (see Wired 17.09). In addition, services like Twitter and Tumblr offer users opportunities to create feeds of news, comments, images or facts as wide ranging and random as they would like.

Bertrum MacDonald

My agenda as an active member of the School of Information Management is often characterized by very full days. I enjoy teaching and advising students in the Master of Library and Information Studies and Master of Information Management programs. The Information in Society (MLIS) and Information, People and Society (MIM) courses
both require wide-ranging reading on contemporary topics to support the frequent vibrant discussion of topics that occur in class and online. Besides supervising Reading Courses and MLIS theses, during the fall and winter terms I also co-supervised (with Sandra Toze) an interesting Master of Electronic Commerce research project undertaken by Alex Ly on the hot topic of net neutrality. My research with the Environmental Information: Use and Influence initiative capitalizes on strengths of the interdisciplinary Faculty of Management and relationships with several governmental and intergovernmental partners. For example, we have undertaken studies in collaboration with the Nova Scotia Department of Fisheries and Aquaculture and the Canada Department of Fisheries and Oceans. In recent months, this research has taken me to Europe on two occasions: to participate in an invitation-only workshop in Rome and to present a paper and poster at the international GreyNet Conference in Prague. My historical research work also provided an opportunity to present a paper to the Society for the History of Authorship, Reading, and Publishing conference in Helsinki and to give a public lecture hosted by the Flemish Book History Society in Antwerp. With a team of colleagues based at Dalhousie, Acadia, Mount Saint Vincent, and Saint Mary’s universities, we have launched work to build a Canadian Reading Experience database (CAN-RED-LEC). This project is being pursued in conjunction with the UK Reading Experience Database and partner sites in The Netherlands, Australia, and New Zealand. In addition, to teaching and research responsibilities, I am currently a member of the Board of Governors and Senate of a university in Moncton, I was appointed by the province to the Board of Trustees of the Public Archives of Nova Scotia, I am the President of the Canadian Science and Technology Historical Association, and recently I was elected President of the Royal Nova Scotia Historical Society.

Jackie MacDonald

This term marked the completion of my PhD at the Information School, University of Sheffield as I have successfully defended my doctoral dissertation titled “The Information Sharing Behaviour of Health Service Managers: A Three-Part Study.”

I published an article with Peter Bath and Andrew Booth in the Journal of Documentation, Volume 67 Issue 2 entitled, “Information overload and information
poverty: challenges for health service managers?”. In addition, I co-led a Continuing Education workshop with fellow alumna, Neera Bhatnagar (1989) at the Conference of the Canadian Health Libraries Association (CHLA). Our session was called: “How to Teach Evidence Based Clinical Practice: a workshop for librarians because articles do not “fall from heaven” and expert searchers are made not born.”

Paul McKenna

It is becoming increasingly important to see how various teaching technologies can be adapted to extend and expand the reach, flexibility and immediacy of the learning process. Platforms like Camtasia Studio™ and others allow for great growth in potential in this area. I am also excited to be co-editing a special issue of Canadian Public Administration, the official journal of the Institute of Public Administration Canada (IPAC) on policing, public safety and security. This theme issue will be published in 2012, however, I’m looking forward to an interdisciplinary range of submissions from academics, practitioners and others interested in these areas of public interest. Also, I have begun work on a major textbook project dealing with the Canadian Criminal Justice System to be published by McGraw-Hill Ryerson in 2014. My responsibilities are for those chapters dealing with policing in Canada.

Louise Spiteri

These past six months have witnessed a number of new firsts for me. I taught the first class of the new course INFO 6340 Cataloguing & Classification II, which I enjoyed very much. Sandra Toze and I were involved in the Faculty of Management’s new Executive Leadership Series. Sandra and I gave three Lunch and Learn sessions in Ottawa, Toronto, and Halifax on the topic “Using social media to leverage corporate intelligence and tacit knowledge.” We were both very pleased with the sessions and with the enthusiasm and participation of the attendees. I think that SIM is ideally suited to meet the growing demand for, and interest in, these types of continuing education programs. I have been enjoying my role as Director, External Affairs on the Board of the Association for Library and Information Science Education (ALISE) and am working with the Committee on Accreditation on joint programs with ALISE. I’m going to have my hands pleasantly full for the next two months with conference travel in St. John’s, Fredericton, Toronto, and London (UK). I’m continuing my research on social discovery tools and am working with OCLC to
examine the use of social tagging, ratings, and reviews in WorldCat, as well as another paper on social media and corporate intelligence.

Sandra Toze

For the past several years I have had the tremendous opportunity to work in the iLab, with Dr. Elaine Toms, and most currently PhD students Lori McCay-Peet and Hesham Allam and Masters students Sarah Gilbert, Jenn Weldon and Sam Dutka, with technical assistance from Dave Tughan. Together we have formed a research community, critiquing each others’ work, beta testing experimental protocols and surveys, and providing a willing audience for all practice research talks. Annual GRAND meetings allowed us to connect with some of the best researchers across Canada. While we are all excited about Dr. Toms new opportunity at Sheffield, her mentorship at the iLab will be greatly missed. As Elaine remains my supervisor, I look forward to having Skype chats about my thesis, and I think a trip to Sheffield might just be essential.

While Dr. Toms may be leaving, the past six months have been very productive. I have been continuing with the analysis of my data to better understand how groups work with information to accomplish knowledge based tasks. I was accepted to a Doctoral Consortium at the CTS 2011, the International Conference of Collaborative Systems and Technologies, and had the opportunity to discuss my work with Gerry Stahl, who has written a book on group cognition. I also presented our paper - “Group Participation in Search?” which was both accepted for the conference and nominated for the best paper award. The conference was interdisciplinary, bringing together researchers from industry and academia, and from a range of disciplines including engineering, computer science, health informatics, and business. Several of the invited speakers reminded us to incorporate our passion into our research, and focus on the use of collaborative technology to solve wicked problems. The best paper was on the Climate CoLab, an initiative from researchers at MIT that aims to harness collective intelligence to address global climate change.
The “big decision” of 2010-2011 was whether SIM students would step up their commitment with the Faculty’s Management Career Services (MCS.) After a flurry of information and planning sessions, students voted to add an auxiliary fee that would cover SIM-specific workshops and personal career development sessions. SIMSA looks forward to working with the excellent staff at MCS to ensure future MLIS and MIM students are fully prepared for the career hunt - résumés and elevator talks at the ready!

By integrating the SIMSA and SIM blogs into SIMcast Blog, faculty, staff, student, and alumni now share and discuss links, articles, opinions, and information. In addition, busy SIM members need only one source, Facebook, for SIMSA-related news.

The theme for this year’s Information Without Borders (IWB) Conference, held on 3 February 2011, was Change Management: Anticipation and Adaptation in the Information Landscape Summary. The IWB succeeded in being a truly interdisciplinary event with conference partnerships formed within the Faculty of Management, with NSCC, and with several community groups.

We founded the Dalhousie University SIM chapter of Librarians without Borders (LWB.) In April three volunteers travelled to the Miguel Angel Asturias Academy in Xela, Guatemala, to provide much needed fundraising and collections development support.

In our spare time, we managed to expand LinkedIn, promote a brown bag speaker series, support DJIM’s spring issue, throw a few parties, revise the Constitution, elect a new Executive, and graduate a few new information managers - all just in time for summer!

Submitted by
SIMSA Co-Chairs (2010-2011)
Colleen Delany and Jennifer Grek Martin
Greetings everyone!

The last winter semester of 2011 was a great time for the Dalhousie student chapter of the Association for Canadian Archivists (ACA). First, we organized a used book sale with Librarians Without Borders (LWB), which was held in the Student Union Building at the beginning of February. The sale was very well attended and most of the books were sold within the first few hours. A total of $330 was made from the book sale, half of which was donated to LWB for their trip to Guatemala, and the other half was contributed to the ACA’s travel conference grant. This year, the ACA conference is being held in Toronto, and MLIS graduate and former ACA co-chair Hillary Webb was the recipient of the travel grant. Best wishes to Hillary in Toronto and I hope that you enjoy your time at the conference.

Second, committee elections were held at the end of the semester and three MLIS students were elected to the following ACA positions for the upcoming spring semester of 2011: Sarah Dereumetz, Treasurer; Phil Taber, Secretary; and Craig MacEachern, website coordinator. I will continue in my position as the chair of the ACA and I also look forward to working with the new committee members in the new semester.

Submitted by
Doyle Lahey (MLIS 2012)
The CLA Dalhousie chapter wrapped up this year’s Professional Mentoring Program with our first annual Book Auction and Raffle, enlivened by auctioneer Jason Harris. Thank you everyone for coming - it was great to see students and professionals mingling at our last official event of the year. Proceeds from the auction went towards student CLA conference awards, and to support Librarians Without Borders’ work at the Asturias Academy in Quezaltenango, Guatemala. We also held a Broken-Hearted Bake Sale and Raffle on February 15 to raise funds for the same causes. Congrats to Sophie Doiron for winning the raffle and snagging the treats generously donated by our members.

In other news, CLA Dalhousie has a new blog! Visit us for current information on upcoming events and announcements.

Finally, congratulations to the incoming 2011-2012 CLA Executive Committee: Mark McHale, Co-Chair, and Elinor Crosby, Secretary. Students take note: positions of 2nd Co-Chair and Treasurer are still open for 2011-2012. Thank you everyone for a terrific year with and very best wishes to the incoming committee!

Submitted by
Alyssa Graybeal
CLA Dalhousie Co-Chair, 2010-2011
This has been an eventful year for the Dalhousie Journal of Interdisciplinary Management (DJIM) and much effort and innovation went into the creation of our seventh volume. As always, DJIM’s goal is to publish the best in graduate student research and writing from Dalhousie’s Faculty of Management. We are particularly pleased that this year, for the first time, DJIM published articles by students from all four of the Faculty of Management’s schools: Business, Information Management, Public Administration, and Resource and Environmental Studies.

A range of changed communication practices led to the creation of this interdisciplinary issue. Social media promotions through Facebook and Twitter (@DalhousieDJIM) as well as multiple classroom visits expanded our reach and we received nearly twice the usual number of submissions. All of our authors’ work is more accessible now that DJIM is searchable in the Directory of Open Access Journals (DOAJ).

We improved support for our student reviewers, and Lara Killian and Laura Landon led well-received peer review and copyediting workshops. Many thanks to the both, and to the numerous student and faculty volunteers who contributed their time and expertise to this year’s volume!

The most visible change to outside eyes, however, is DJIM’s new website and readers with sharp eyes will recognize the format common to open access journals. The shift to the Open Journal System (OJS) gave us a stable, easy to manage publishing platform that allows readers to get more involved as authors and peer reviewers and share articles with friends or colleagues.

The shift to OJS also allowed the entire DJIM executive to push the Publish button at our Spring launch. It was a tight squeeze but we’re looking forward to doing it again soon. Since we had so many submissions this year, we split the volume into two issues and the second issue will appear in the fall. Come join us for its launch! In the meantime, check out our latest volume or peruse past issues.

Submitted by
DJIM Executive
The Special Libraries Association, Dalhousie Student Chapter has been partaking in some exciting and educational events this past term. The goal of the SLA student chapter is to get students of SIM involved in the special library community within the Halifax area, by organizing tours and networking opportunities. The group also hosts 1-2 fundraisers per term to be able to continue contributing to information management-related events within the local community.

The two major tours of this term involved the IWK Health Centre Libraries, where the group was treated to a tour of both the Health Sciences Library and the Family Resource Library, and the Pier 21 Canadian Museum of Immigration, where the visitors were shown a special film screening as part of their visit. Both trips left the groups feeling informed and even more connected to their surrounding library community!

This term’s fundraising endeavours were creative and light-hearted. On Valentine’s Day, the "Death by Chocolate" bake sale was very successful, and the yummy goods were graciously donated by members of the SLA and others within SIM. The group also utilized the creativity of one of the executive members and hosted a button sale, with catchy slogans that would appeal to students within the Faculty of Management.

The SLA is looking forward to next year and welcoming new members to the chapter. Plans include electing new executive officers for vacant positions, amending the constitution to suit the changing needs of the group, and of course, baking delicious treats!

Submitted by
Jackie Phinney (MLIS 2012)
On April 22nd, 2011, 27 volunteer librarians and information students from 4 Canadian universities touched down in Guatemala, carrying over 350 books for Miguel Angel Asturias Academy’s fledgling library. These 27 individuals are members of Librarians Without Borders (LWB), a non-profit organization founded in 2005 whose mission is to “improve information resources regardless of language, geography, or religion”, and comprised of three Dalhousie students: Heather Buchanan, Amy Paterson, and Whitney Spencer.

The Dalhousie chapter pledged Young Adult books for our team’s contribution to the library’s collection development. We contacted local children’s bookstore, Woozles, which played a large part by ringing in most of our purchases with a much-needed discount.

The Miguel Angel Asturias Academy library opened its doors in January of 2011, built according to the recommendations of LWB. Once we arrived in Quetzaltenango, we learned more about this unique school and its devotion to the educational needs of the children in this impoverished community. All but three of the students who attend the Academy are on full or partial scholarship. Learning focuses on gender, racial, and social equality, and this was one of the first schools in Guatemala to teach the local K’iche language. Students in Guatemala face many challenges: not
only do most have their first jobs by grade 3, but graduating grade 6 is often seen as an achievement. Asturias hopes to help reverse this trend and give its students a better life.

Tasked with a significant amount of organization and creation over a week’s period, we divided into four teams: Organization, Information Literacy, Knowledge Management, and the K’iche Audiobook Project.

Easily the biggest and most time-consuming project, the Organization team began with assessing the physical layout of the library, deciding what arrangement would best suit the needs of the students and teachers and accommodate the new books. We also used LWB’s recommendations for the cataloguing system whereby we used a mixture of the first three numbers of the Dewey Decimal system and a Spanish letter system. Due to the special needs of the school library, classification using colour-coding was necessary to help stimulate a culture of order.

The main goal of Information Literacy was to help students understand how to use a book and the library. Many students have difficulty differentiating between various pages in a book, such as the information page and an actual page of content; they begin reading the first page they see. To help correct this and encourage enjoyment of reading, we created several programs, including a scavenger hunt and book-talking, to help them have fun while learning.

Knowledge Management undertook the challenge of recording all our ideas and recommendations for further use within Asturias and for any potential future schools they may open in other areas of Guatemala. Furthermore they created a survey to capture the impressions our team had with our volunteer expedition, in order to help establish a stronger LWB.

Finally, the K’iche Audiobook Project was a special project designed to record
Spanish and K’iche versions of traditional stories in order to preserve the local language and pass the stories on.

LWB’s journey to and around Guatemala was recorded by our fearless blogging team and can be found on the Librarians Without Borders blog.

For more information about this worthy cause and more, check out:
• Librarians Without Borders
• The Miguel Angel Asturias Academy
Or, follow us on Facebook @ Dalhousie’s Librarians Without Borders.

Submitted by
Heather Buchanan & Whitney Spencer
MLIS Candidates 2012
JESSIE BACH (2011) has accepted a 6-month position at the Dalhousie University Archives as the Archives Intern. She will be processing collections from literary figures and federations, as well as doing reference shifts. Jessie is also volunteering as the Social Media Coordinator for her small town library at home, the Standard Municipal Library in the Marigold Library System; she will be administrating their Facebook page.

VANESSA BLACK (2011) started her new job on May 3rd for New Brunswick Public Library Service. Vanessa is the Acting Children’s Librarian at Campbellton Centennial Library, the resource library for the Chaleur Region. She is the liaison for children’s services to the 11 other libraries and 1 bookmobile in that region. They are currently in the process of moving to a brand new library.

LEAH BRISCO (2011) accepted a position as Public Services Development Librarian Intern at the provincial office of the New Brunswick Public Library Service (NBPLS).


SOPHIE DOIRON (2011) began her position as Acting Library Director of the Grand-Falls Public Library on May 3rd.
OWEN HEWITT (MLIS 2010) has recently completed a six month contract with the St Kitts-Nevis National Commission for UNESCO as Documentation Coordinator. An article detailing the contract and his experiences in the Eastern Caribbean will appear in Feliciter (Autumn 2011).

LEANNE OWEN (2010) is currently working as a part-time Children's Librarian at the St. Catharines Public Library. Her article, entitled Large Chain Bookstores’ Niche in a Knowledge-Based Society was published in the February issue (Vol. 57 #1) of CLA’s Feliciter magazine.

ROBIN PARKER (2010) recently began the newly created position of Clinical Research Librarian for the Research Methods Unit, a joint initiative of Capital Health, IWK Health Centre, and Dalhousie University's Faculties of Medicine, Dentistry, and Health Professions. In her role, Robin is also part of the Nova Scotia Cochrane Resource Centre, supporting and building health research capacity in the region, and she works in collaboration with the Health Library at Capital District Health Authority. She is delighted to be part of these teams to support clinical research, systematic reviews, and knowledge translation in health services and policy. Robin has also had a poster abstract accepted for the 19th Cochrane Colloquium, 19-22 October, 2011, in Madrid, Spain. The title is "Uncommon language: The challenges of inconsistent terminology use for evidence synthesis"

2000-2009

DAVE MACNEIL (2009) has recently begun his position as Collections Access Librarian for Halifax Public Libraries. Dave has moved into this position after providing nearly 6 years of public service in a variety of capacities for HPL. This new appointment will have him overseeing the description of all materials acquired by HPL, and developing initiatives that will promote their accessibility across the HRM's 14 library branches. In addition, Dave will be playing a large role in tweaking and promoting HPL's new online catalogue, Discover. This versatile, user-friendly interface was introduced in March of this year, and incorporates technology that brings library catalogues more in line with the needs and expectations of today's library patrons. Dave will be on the front line of improving people's experience with the catalogue and other library services by combining his public service experience with these new and progressive web technologies.

SUZANNE VAN DEN HOOGEN (2009) and LISE BRIN (2008) presented Research Allies:
Two New Academic Librarians’ Perspectives on Outreach to Faculty at this year’s APLA Conference. Suzanne also co-presented with DEBBIE KALEVA (2008) for the Education Institute in April. Their presentation was entitled, Taking the Plunge: Pursuing a Library Degree Mid-Career.

MEGAN FITZGIBBONS (2007) was named 2011 CACUL New Academic Librarian of the Year.

PAMELA MAHER (2007) began work as a Librarian at Université Sainte-Anne (Clare, NS) in April. Pamela looks forward to living and working in her home town and being able to flex her French muscles in this vibrant seaside Acadian community.

KEN WILLIMENT (2006) has written two articles for Public Libraries Online: It Takes a Community to Create a Library and From Project to Branch Integration and Sustainability: Community-Led Work at Halifax Public Library. The second article was co-authored by Tracey Jones-Grant (1986).

JISELLE ALLEYNE (2005) is now the Campus Librarian at The College of Science, Technology and Applied Arts of Trinidad and Tobago (COSTAATT).

RYAN DESCHAMPS (2005) began a new position as Director of Public Services at Regina Public Library. He was also chosen as a 2011 Mover and Shaker by Library Journal.

MELISSA [SCHWARTZ] ARBESMAN (2004) and her husband Lex are pleased to announce the birth of their son, Logan Isaac, on April 17, 2011.


SEBASTIAN DERRY (2002) has been appointed Library Director at the Elizabeth Seton Library, The College of Mount Saint Vincent in Riverdale, New York.

2011 he presented a paper at the Canadian Association for Information Science conference entitled “Beyond Belief: Prayer as Communication in Information Seeking for Religious Purposes.”

1990-1999

LORI SMALL (1996) began a new job in November 2010 as the Manager of Acquisition and Collection Services at CISTI (Canada Institute for Scientific and Technical Information).

ELAINE MACLEAN (1994) was awarded the APLA Merit Award. This award is presented to someone who has made an outstanding contribution to library services in the Atlantic Provinces.

1980-1989


AILYA ROSE [JOAN CLOGG] (1985) has been the Corporate Librarian for Charter College for the last year. She has had the opportunity to visit all 8 campuses in Alaska, Washington state and California.

JUDY DUNN (1983) retired on June 30 after 6 years as Assistant Dean (Academic) of the Faculty of Information, University of Toronto (and previously over 20 years at SIM, 15 as Program Coordinator). Her retirement plans include becoming a grandmother in early November and taking a world cruise from January to April 2012.

 LOUISE HAMEL (1981) was elected Member at large, Canadian Association of Law Libraries 2011-2013.

MARY JANE MAFFINI (1981) is pleased to announce that her thirteenth mystery

**TERRI TOMCHYSHYN (1981)** is now working as the Union Liaison Officer in the Change Management Office at the Department of National Defence - CSEC. It is not at all working in information but Terri continues to rabble rouse and advocate for her organization’s information centre as a client. See Terri’s article about the Class of 1981 reunion.

**1971-1979**

**DONNA [JENSEN] SEYED MAHMOUD (1978)** retired at the end of June from the University of Lethbridge Library after 29.5 years.

**INGRID LANGHAMMER (1976)** received the CASLIS Award for Special Librarianship in Canada. Please Ingrid’s article for more information on her award, and on her 35 years as a librarian.
The Alumni Association (AA) is pleased to announce that the 2011 Atlantic Provinces Library Association (APLA) Conference poster session was a success. Cordelia Perry, AA Program Convener took the lead in organizing the poster session, along with Collette Saunders, AA Chair. This was the second year that the Dalhousie School of Information Management Associated Alumni (DAL SIMAA) organized the event. The 2011 session maintained the 2010 numbers of six posters. It was once again evenly split between professional and student posters. Poster presenters were from SIM, librarians from both public and academic libraries and faculty from two universities.

The APLA conference also provided alumni with a chance to reunite. Janet Ayles, Linda Bedwell, Amanda Horsman, Lenard Lawless, Alison Mews, Gwyn Pace, Cordelia Perry, Natalie Richard, Joan Ritcey and John Whelan - with Faculty of Management Associate Dean (Academic), Dr. Vivian Howard and SIM Director, Dr. Louise Spiteri - spent a lovely evening together on May 17 at the Gypsy Tea Room Restaurant in St. John’s.

The Annual General Meeting was a special treat this year, held on May 26 at the Five Fishermen restaurant in downtown Halifax. Dozens of alumni were in town for the CLA conference, and came together for the meeting and a wonderful seafood dinner. The highlight of the meeting was a toast to Dr. Norman Horrocks, delivered by Doris
Rankin (class of ’81). Doris regaled those in attendance with anecdotes about Dr. Horrocks, including a delightful recollection of correspondences. Dr. Horrocks is sadly missed, but his spirit certainly lives on in our alumni.

The AA Executive for 2011/2012 shall be the following:

Chair
David Ryan

Past Chair
Collette Saunders

Vice-Chair
Jessica Babineau

Secretary/Treasurer
Amir Feridooni

Program Convenor
Lara Killian

Member at Large
Michael Steeleworthy

The Executive are looking forward to an exciting year, and wish all of our Alumni good health and prosperity in the coming months.

Submitted by
David Ryan
SIMAA Chair
Look for the next issue of Inform in January 2012.

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Keep us up to date!

Submit your news here
(moves, new jobs, publications, etc.)

Stay in the loop - view SIM’s calendar for details about upcoming workshops, lectures and events.

Check in regularly to catch all of the interesting conversations on SIMcast, SIM’s blog. New guest blogger from the IM community are featured weekly.

Join the Associated Alumni Facebook group to connect with other alumni and friends of SIM. This is an open group.

DALSIM-GRAD is a great way to stay informed about School and Alumni events. To subscribe, send the following message to listserv@lists.dal.ca: sub dalsim-grad [firstname] [lastname]

LIS-JOBLIST contains postings of Atlantic Canadian jobs in the field of information management. Postings may be sent to SIM by email, fax or mail. To subscribe: send the following message to listserv@lists.dal.ca: subscribe lis-joblist firstname lastname