

# INFORM

School of Information Management

*July to December 2010*

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## FEATURE ARTICLES

- **Keith Walker: “The Future of CLA”**  
(Kimberly Senf)
- **Remembering Norman Horrocks**  
(Megan & Yusuke Fitzgibbons)
- **SIMSA Holiday Party**  
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- **Living Life Outside the Box: A Cross-Canada Bike Ride**  
(Ed Collister)

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# DIRECTOR'S MESSAGE



It's been an exciting first three months in my tenure as Director of the School of Information Management (SIM). Suffice it to say that the learning curve has been steep and will continue to be so for a while, but learning and pushing one's boundaries outside of comfort zones is what education is all about and I would not have it any other way. I am very blessed with supportive colleagues, alumni, students, and members of the professional community who are always ready to share their expertise, experience, and considerable talents to make SIM such a dynamic, collaborative, and innovative environment.

The School continues to go from strength to strength. The Master of Library and Information Studies (MLIS) program welcomed an incoming class of students from a wide variety of disciplines and geographic regions; their enthusiasm and excitement during Orientation was infectious, even while battling strong winds during the welcoming barbecue lunch. We are launching some exciting new MLIS courses this year, including advanced cataloguing, knowledge management, and reading practice. Fall Convocation marked a milestone for the Master of Information Management (MIM) program, as three students received the first Graduate Diploma in Information Management after the completion of six courses. We congratulate these students on their achievement, and look forward to honouring them at the completion of their degree. The Knowledge Management major in the Bachelor of Management program is proving to be so successful that we needed to add extra sections to courses to meet student demand.

SIM faculty continue to pursue excellence in research. Dr Fiona Black, who is on a well-deserved sabbatical leave, has been awarded a Nominated Research Fellowship at the Institute for Advanced Studies in the Humanities (IASH) at the University of Edinburgh, Scotland. While in Edinburgh, Dr. Black worked on a project funded by the Social Sciences and Humanities Research Council of Canada that examines print

# DIRECTOR'S MESSAGE

culture and geographic information systems. Dr. Anatoliy Gruzd, who has been cross appointed with the Faculty of Computer Science, organized a very successful [Information and Social Networks Symposium](#) that drew speakers and participants from a wide variety of disciplines, and that builds on the work of the [Social Media Lab](#) that he has helped establish.

Strategic Planning continues to be a strong focus in both SIM and the Faculty of Management. In late June, the School held a one-day retreat for the MLIS program that featured participants from a variety of stakeholder groups. The key focus of the retreat was the continued development of a vibrant, relevant, and far-reaching MLIS program to ensure that, to paraphrase my predecessor Dr. Black, information management professionals take over the world. The Faculty retreat held in November examined key factors in the continued implementation of the Faculty's mission, including research, teaching, student experience, external relations, and so forth.

I would like to pay special tribute to two members of the SIM family. Terri Tomchyshyn was awarded the Outstanding Alumna of the Year award during the welcome reception held by the Associated Alumni in September. Terri is a truly dynamic and inspirational force of nature who is an excellent ambassador for the School. Dr. Norman Horrocks, professor emeritus at SIM, died in October, leaving a gap in the School and in the hearts of all who knew him. Numerous tributes to Norman were received from around the world and will be shared later in this publication. Norman's spirit will continue to live in the School for a very long time and I dedicate this publication to him.

Louise Spiteri  
*Director of SIM*

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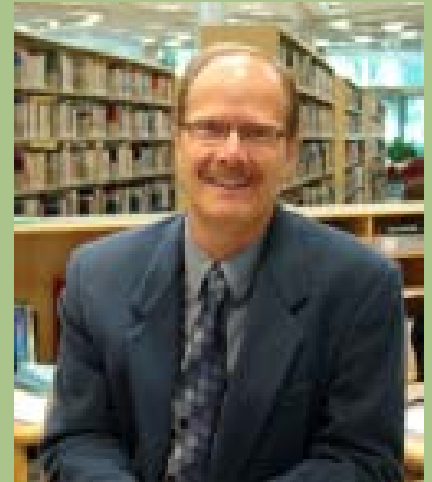
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# KEITH WALKER: “THE FUTURE OF CLA”

On November 25th, Dalhousie's Canadian Library Association (CLA) student chapter welcomed the CLA President, Keith Walker, to speak about the future of the CLA. Dr. Louise Spiteri introduced Mr. Walker and facilitated the evening's discussion. SIM faculty and students, members from the Nova Scotia Community College (NSCC) CLA student chapter, and a number of information professionals from Halifax were in attendance for the evening's discussion.



Listen to  
Keith's  
lecture online



Join the  
conversation  
on SIM's blog

Keith Walker spoke about his dedication to the CLA from his perspective as a college librarian who recently joined CLA's Executive Council. He discussed the coming changes in governance that will affect the overall structure of the CLA. CLA's Future Plan focuses upon shifting the role of the CLA into a national voice for libraries and librarians, creating a smaller Executive Council with fewer governance functions and instituting networks for a grassroots approach to knowledge-sharing. Mr. Walker also spoke with enthusiasm about the CLA conference that will take place in Halifax from May 25-28, 2011 and encouraged students to get involved with the conference.

The CLA President's lecture was orchestrated by Leah Brisco and Alyssa Graybeal, co-chairs of Dalhousie's CLA student chapter.

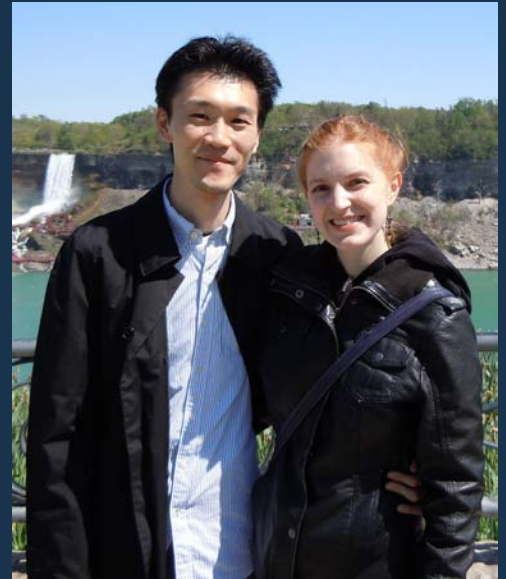
*Submitted by*  
Kimberly Senf (MLIS 2011)



# REMEMBERING NORMAN HORROCKS

This is a joint remembrance, as our memories of Dr. Horrocks are entwined with our memories of meeting each other.

We're overwhelmed by all of the tributes to Dr. Horrocks that are pouring out. This is because we feel that he genuinely was interested in us and gave us so much advice as a mentor. We're just two random, unremarkable students near the end of a legion of other students and colleagues that he so closely touched. That's what is so extraordinary about Dr. Horrocks--his capacity to give so much of his attention and wisdom and memory to so very many people.



*Megan and Yusuke Fitzgibbons  
(MLIS 2007)*

*Megan:*

One fond illustration of this was the government information class at Dalhousie. Although taught by another professor, Dr. Horrocks continued his tradition of giving the class a guest lecture on government documents in the UK. In addition to lectures, he fashioned a personalized document-finding task for each student, testing their mettle with a unique combination of tricky citations, obscure document formats, and topic matter matching their interests. Alas, I have not yet had the chance to track down microcards in my current job, but now I'm prepared to meet the challenge if it arises!

Like so many others, I was amazed each time Dr. Horrocks sent me links to news stories about Irish dance (one of my passions) or my home state. He always seemed to find the wackiest stories, a gentle mocking of dear Colorado!

It's hard to define the influence that Dr. Horrocks has had on me in a single moment, but I know his spirit has driven the direction of my young career. Beyond just helping me write my resume, he instilled in me the importance of connections and communication. I had the privilege to be educated in a program that was shaped by his dedication to librarianship and to global connections in our profession.

*Yusuke:*

Inspired by Megan's experience in getting to know Dr. Horrocks, I joined the school's

# REMEMBERING NORMAN HORROCKS

Professional Partnering Program and became an “official” mentee.

Particularly near the end of the MLIS program and shortly after, Dr. Horrocks helped me immensely. I decided to pursue a PhD in library studies, and my hopes rested on two crucial documents: my c.v. and cover letter. Dr. Horrocks read my drafts several times...and each time found new errors! After I graduated from Dalhousie, he continued to remember my research interests, and I received more substantial “clippings” than Megan, as he constantly pointed out articles and conference papers related to my studies. He also gave me introductions to key figures in the field as I entered the world of academic conferences.

Fellow soccer fans, we naturally had many discussions on this essential topic. One very clear memory is from November 2006. In a tense, crucial Champions League match between Celtic and Manchester United, a free kick was awarded to Japanese-born Shunsuke Nakamura. And what a truly beautiful work of art that shot was...to sink the United! Sorry Dr. H. I asked him to proofread something shortly afterward, and he certainly didn't let the player's nationality go unremarked as he jokingly refused to give the paper back.

Dr. Horrocks also kindly asked for news of us on many occasions to include in the school's Inform newsletter. His congratulations on our marriage were much appreciated.

We were so very fortunate to have the chance to meet this wonderful man, and although we were just two among so many, he has had a significant influence on our professional paths as well as on our life together.

*Megan and Yusuke were both members of the class of 2007. Megan is currently a Liaison Librarian at McGill University; Yusuke is a PhD candidate, also at McGill.*

# FIONA A. BLACK

## “Consummate Scholar and Networking Facilitator”



“Say yes!” Norman Horrocks forthrightly led off one of our last conversations in late summer 2010. Why beat around the bush, or even ask, or cajole! Of course, the twinkle in his eye suggested he wanted me to take on a task, but my commitment was required before he would divulge the request. How could I resist, even more when, with my consent secured, he described the project. Fiona Black was concluding her appointment as Director of the School of Information Management and Associate Dean (External Programs) in the Faculty of Management and Norman, as then editor of *Inform*, wanted me to write a piece about Fiona for the next issue.

Indeed, Fiona did wrap up her appointment in mid-summer and during 2010-2011 is pursuing a year dedicated to research, beginning with a Fellowship at the University of Edinburgh. Anyone who spends even a brief period of time observing Fiona will know that she will fill her research leave to the brim.

Fiona’s association with Dalhousie University now spans almost two decades. Her first sojourn on campus occurred during 1991-1993 when she came to Halifax to complete the Master of Library and Information Studies degree. That initial foray into graduate studies ignited a strong interest in research, which led to doctoral studies in the Department of Information Science at Loughborough University under the supervision of John Feather. While continuing a professional position with the Regina Public Library, to which she had returned following her MLIS studies, Fiona devoted many long hours in archival holdings to build a database of print culture links between Scotland and the British North American colonies in the eighteenth and early nineteenth centuries. With that database as a foundation for her research, she completed a dissertation in 1999 that launched her reputation as a scholar of first rank. Actually, her repute had already reached international circles through her innovative application of geographic information systems software in analysis of historical print culture data. A 1998 paper in the first volume of *Book History*, published by the Society for the History of Authorship, Reading and Publishing, the leading international scholarly association on print culture, brought, and continues to



bring, attention to the intellectual prowess that Fiona applies to her research initiatives.

With her PhD in hand, Fiona turned her career from a professional track to the academic side of information management. For two years she held an appointment with the School of Library and Information Science, University of South Florida, and then returned to Dalhousie University in 2001 as an Assistant Professor. Within two years she was appointed Acting Director and then Director of the School. Throughout the remainder of the decade Fiona provided outstanding leadership for the information management discipline both locally and nationally. Her competence as an administrator was recognized in 2008 when she was assigned additional responsibility as Associate Dean (External Programs) in the Faculty of Management.

Fiona is known for undertaking tasks with keen interest and highly energetic commitment that invariably yields timely results. Her enthusiasm and positive outlook seems to underlie every initiative, which senior administrators have been quick to note:

“Fiona Black was one of the reasons why I chose to come to Dalhousie. From the first moment I met her, I was struck by her great wisdom and professionalism. These characteristics are combined with a remarkable kindness and humbleness. She mentored me as she has mentored many others, and I have benefitted greatly from her counsel and her friendship.” *Dr. Peggy Cunningham, current Dean of the Faculty of Management, Dalhousie University*

“During my time as Dean of Management, Fiona was a beacon of collegiality, team spirit, and sheer hard work. She was unfailing in her vision for the students, the School, the Faculty, and the University and brought good humour and drive to her every action. It is a rare School Director who inspires such love and devotion from all who were fortunate enough to work with her.” *Dr. David Wheeler, Pro Vice-Chancellor and Dean, Plymouth Business School, University of Plymouth (Dean of Management, Dalhousie University, 2006-2009)*

Praise for Fiona's capabilities is found in the words of students as well as senior administrators. While the co-chairs of the School of Information Management Students Association had more opportunities than most students to observe and

benefit from Fiona's leadership, their views are indicative of the hundreds of undergraduate and graduate students who came under her oversight recently:

“It is difficult to imagine a more positive and supportive mentor than Dr Black. A consummate scholar and networking facilitator, she is always keen to support the research interests of her students and colleagues. Though Dr Black wears many hats and is involved with an extraordinary number of initiatives and projects, she always succeeds in giving her audience her full attention and the benefit of her considerable wisdom and wit, whether in the classroom, hallway, via email, or seated in her office.”

*Lara Killian, SIMSA co-chair 2009-2010*

“During her tenure as Director and Associate Dean, Dr. Black's dedication to the School of Information Management was obvious. More significantly, Dr. Black strove to foster a personal relationship with each student; in particular, I can distinctly remember Dr. Black helping me develop a sense of where in the vast world of information studies my attitudes and attributes would best fit. I benefitted greatly from the one-on-one conversations we shared on the topics of life and libraries, and am thrilled that these conversations have continued beyond my graduation date.”

*Alexandra Brooks Robinson, SIMSA co-chair 2006-2007*

The list of Fiona's achievements during her appointment as Director and Associate Dean is both extensive and impressive given the unending demands placed on administrators today. Two stand out though. On her initiative, the School was renamed the School of Information Management in 2005 to more accurately reflect current educational and research activities. Complementing the name change, her energetic leadership rapidly steered an application for the new Master of Information Management through a lengthy approval process and successful national launch in 2008.

While Fiona is firmly secured in her academic career, she has retained a strong interest in professional aspects of the discipline. In 2008, she was awarded Honorary Fellowship of the UK Chartered Institute of Library and Information Professionals, one of only four Canadians to be so honoured. She has served as a leader in the annual Northern Exposure to Leadership Institute for new professionals and recently

chaired accreditation review panels for Master's programs at the University of Toronto and Pratt Institute (New York). In addition, she frequently speaks at professional association meetings and conferences, a practice that will continue in May 2011 at the Canadian Library Association annual conference.

Following extensive work as a member of the editorial team for the History of the Book in Canada Project earlier in this decade, Fiona has extended her research in historical topics with funding from the Social Sciences and Humanities Research Council of Canada and branched out to explore present day digital contexts of health care and management.

Without doubt, her teaching and research interests will be a major motivator now that she has set the mantle of administrative responsibilities aside. Following a year dedicated to research, Fiona will return to the classroom in September 2011 to teach in both the Master of Library and Information Studies and Master of Information Management programs with the same high level of energy and enthusiasm that have characterized her work for the past decade.

When Fiona graduated with the Master of Library and Information Studies degree in 1993 the faculty of the day named her the recipient of the Atlantic Provinces Library Association Award as the graduate with "the most professional promise." Almost two decades later that assessment remains remarkably accurate, and she is, in Lara Killian's words, the "consummate scholar and networking facilitator."

*Submitted by*  
Bertrum MacDonald  
Professor, SIM

# LIBRARIANS WITHOUT BORDERS

In 2010, a new student chapter of Librarians without Borders (LWB) was formed at SIM. After a number of students heard personal testimonies from members involved in Guatemala and Costa Rica initiatives, no one at Dalhousie wanted to be left out. Initial membership numbers in the burgeoning group are overwhelming; over 30 MLIS students signed up with the goal of sharing information skills and resources around the world.



Right now, the committee is still in the formation stages, but progress has been ongoing. Three executive members, Amy Paterson, Heather Buchanan, and Naomi Balla-Boudreau, attended the recent Executive Web Conference to discuss future directions of the organization. Additionally, the group has connected with McGill's student LWB group to become involved in the multi-committee project to help develop the Asturias Academy in Guatemala. Last year, LWB volunteers from McGill were instrumental in getting this new school off the ground, but the project is still ongoing, and the Dalhousie group is looking forward to sharing the workload.

In the upcoming months, Dalhousie's LWB group will host a number of guest speakers on the topic of planning and sharing information resources both within our home communities and abroad. Watch for more announcements about the group in the coming months, as we hope it will make a valuable addition to student life at SIM. If you would like to get more involved with the committee at Dalhousie, we are still in need of a liaison officer. This liaison is ideally a graduate of the School who shares an interest in the organization's mission and goals. For more information about the group, or to get involved, please contact [amy.paterson@dal.ca](mailto:amy.paterson@dal.ca), or view the organization's website at <http://www.lwb-online.org>.

*Submitted by*  
Amy Patterson (MLIS 2011)



# SIMSA HOLIDAY PARTY



On the evening of December 3rd, SIMSA hosted its annual holiday party at the Khyber Institute of Contemporary Art. The theme of the evening was 1920's speakeasy, fitting for the ballroom of the historic Khyber building on Barrington Street. Many guests arrived in era-inspired clothing and danced to live jazz and bluegrass music provided by members of local band The Moonshine Ramblers. Faculty, staff, students, and their guests enjoyed a casual dinner of sandwiches, pizza, and dessert catered by Hami's cafe in Dartmouth. The party planning committee created a 'photo booth' area with props and provided disposable cameras to capture the night in photographs.

Guests also had the opportunity to win a fantastic door prize containing handmade crafts from students Andrea Crabbe, Elinor Crosby, and Hillary Webb. The lucky winner was second year MLIS student Colleen Delany. An enjoyable evening was had by all in attendance and the unique location, live music, and theme will set a precedent for all SIMSA parties to come! A big thank you to all those who helped plan this event. It was a great success because of you!



*Submitted by*  
Hillary Webb (MLIS 2011)





# DONOR LIST

The learning experience for MLIS students continues to be enriched by the generosity of many alumni and friends. Funds designated for scholarships, prizes and bursaries are of great importance for incoming and graduating students. The Annual Fund monies for the MLIS program provide funding for student assistantships and for conference travel for selected students. Computing hardware and software, specific to the needs of our students, is also supported by these funds. All of these are critical aspects of our students' experiences in the program and in the life of the School.

Each donation is very much appreciated. SIM also wishes to acknowledge those gifts received from alumni and friends who wish to remain anonymous.

The following donors contributed between April 1, 2009 and March 31, 2010.

## **Alan MacDonald Memorial Award**

Stephen Abram  
Karen Adams  
A Fiona Black  
Norman Horrocks  
William Maes  
Anne Price  
Marianne Scott  
J Elizabeth Sutherland

## **Barbara A M Patton Graduate Scholarship**

Catherine Quinlan

## **Clement Harrison Memorial Award**

Mary Burey  
Margaret Harrison  
H Petersen

## **Dalhousie Horrocks National Leadership Fund**

Thomas Acker  
Jean Chard  
Sandra Cornett

## **Dalhousie Horrocks Fund cont'd**

Leigh Cumming  
Joan Dawson  
Yusuke Fitzgibbons  
Thomas Flemming  
Donna Gilton  
Louise Hamel  
Margaret Harrison  
Janet Hilderman  
Angela Horne  
Norman Horrocks  
Mary Kessler  
Lori Leger  
Ann MacGregor-Strum  
Lana MacLean  
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Mary Mills  
Joanna Richardson  
Paula Saulnier  
Andrew Savege  
Barbara Shuh  
Peter Webster

## **Information Management**

Beryl Anderson  
Robert Armstrong  
Marcia Aronson

## **Information Management cont'd**

Margaret Babin  
Murray Baillie  
Linda Barnett  
Cynthia Bartholomew  
Neera Bhatnagar  
A Fiona Black  
Mary Blackford  
Donna Bourne-Tyson  
Jacqueline Bourque  
Elizabeth Browne  
Susan Burns  
Hugh Cameron  
Glenn Chapman  
Amy Chow  
Lori Collins  
Robert Cook  
Gloria Corbett  
Ruth Cordes  
Karen Dahl  
Ingrid Dandanell  
Wendy Davis  
Joan Dawson  
Renee de Gannes-Marshall  
Wanda Deschamps  
Susanna Duke  
Margaret Ferguson

## Information Management cont'd

Patricia Gallant  
Peter Glenister  
Holly Gunn  
Cindy Harrigan  
Ruth Hart  
Michelle Helliwell  
Maria Hodgson  
Marilyn Jackson  
Mary Kessler  
Ketchum Canada Inc  
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Susan Lewis  
Sharon Longard  
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Alan H MacDonald  
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Sandra MacDougall  
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Ruthmary MacPherson  
Jill Mahony-Plummer  
M Marsh  
Paige McGeorge  
Susan McLean  
Arlene Merves  
Alison Mews  
Claire Morash

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Catherine O'Brien Leggott  
Jane Palin  
Michelle Paon  
Susan Pickett  
Timothy Prince  
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J Elizabeth Sutherland  
Mary-Isabel Terry  
Barbara Thibodeau  
A Thompson  
Anke Tonn  
Mary Trecartin  
G Vaisey  
Kenneth Vaughan

## Information Management cont'd

Ian Wallace  
Lawrence Wardroper  
Jean Weerasinghe  
Phyllis Wood  
Kelli Wooshue

## MLIS Graduation Awards

Atlantic Provinces Library  
Association  
A Fiona Black  
Justin Fox  
Nova Scotia Atlantic Library  
Association

## Stephanie Downs Memorial Award

A Fiona Black  
Amy Dietrich  
Megan Fitzgibbons  
Kathryn Howe  
Jennifer Reid  
The Boiler Inspection and  
Insurance Co of Canada

# *Thank you!*



# LIVING LIFE OUTSIDE THE BOX

*Ed Collister (1979) tells of his cross-Canada cycling trip.*



I was part of a group of 36 cyclists that left Vancouver on July 4th headed for Montréal. This bike tour was organised by Vélo Québec Voyages, a Montréal-based company that has quite a number of bike trips in its catalogue.

I'm back home; safe after riding more than 5,500 kilometres from Vancouver to Montréal and then on to Quebec City. No major mechanical breakdowns to report other than 3 flats - 1 in British Columbia and 2 in Alberta; not bad at all considering my roommate had 5 flats in the same day, near Lake Louise!

For the most part, we rode on the paved soft shoulder of the Trans-Canada Highway with a few stints on bike paths and secondary roads. Dubbed the Ride of my Lifetime, this journey across Canada represented a personal challenge - I wanted to test my abilities as a cyclist, to spend a few weeks outside the box.

I am very glad to have gone the distance and my notions of Canadian history and geography kept popping up on a regular basis. However, I have to admit that it is was tough challenge and the hardest part, both physically and mentally, is the stretch from Thunder Bay to Sault Saint-Marie. This isolated part of northern Ontario has little or no paved soft shoulder, a considerable flow of trucking traffic and few populated areas. We were relieved to leave the Trans-Canada highway and ride on Highway # 2 that stretches along the eastern tip of Lake Ontario and the St. Lawrence River.

We enjoyed exceptional weather over the 55-day period but we did see a few snowflakes in the Rockies and a couple of impressive thunderstorms near Calgary and Fort Qu'Appelle - micro bursts in fact. However, from Fort Qu'Appelle to Cornwall, we rode under sunny and, at times, sweltering heat. But, the ride from Cornwall to Montréal was done in the rain and in the wind.

# LIFE OUTSIDE THE BOX

Learning to live one day at a time, appreciating the small surprises along the way (such as the smell of freshly cut cedar and spruce, small orthodox churches) and always putting the day's events in perspective (a bad day on the bike can not last forever and that there are always friends to give a helping hand) were important lessons.

*Submitted by*  
Ed Collister





# FACULTY UPDATES

## Fiona Black

Moonrise over the crags by Arthur's Seat, sunshine sparkling through the autumnal leaves of the Meadows, and the rhythmic thwack of tennis games beyond "my" garden courtyard as a squirrel peers at me from the windowsill. These formed the ambient background to my recent research fellowship at Edinburgh University's Institute for Advanced Studies in the Humanities (IASH). The fellowship is one component of my sabbatical leave. Walking along the cobbled streets to IASH on the first morning of my fellowship, I felt very fortunate as well as anticipatory! My eyrie of an office was up a wooden spiral staircase and, along with the other research fellows from around the world, I was cocooned in the calm atmosphere of the Institute. This atmosphere was interrupted with much abandon on Tuesdays, for our noisy weekly buffet lunch together in the elegant library/seminar room and on Wednesdays, for the more serious business of the weekly research-in-progress seminars. My own work, funded by the Social Science and Humanities Research Council of Canada, focused on conceptualizing the business history of the book trades and library provision in the nineteenth century, and on what we might learn from this for the 21<sup>st</sup> century. My archival research at the National Library of Scotland was aided by many staff including excellent SIM alumnus, Jamie Mitchell. The multidisciplinary nature of IASH, with no two scholars working in the same field, fostered wonderfully rich discussions. My thinking was perhaps most stimulated by three of my colleagues, a medical sociologist, a philosopher (with a background in business) and a film studies scholar. As I sit at my computer in Canada planning the papers that stem from my fellowship, I can still hear a faint echo of those tennis games...

## Anatoliy Gruzd

I have been cross-appointed to the Dalhousie Faculty of Computer Science. This cross-appointment reflects the interdisciplinary nature of my expertise and research interests in both Information Management and Computer Science (CS). In addition to teaching classes within SIM, I am also teaching the Databases & Data Mining course (ECMM 6014 & HINF 6210) in the E-commerce and Health Informatics programs for



the Faculty of Computer Science. I currently have three CS students working on projects in my Social Media Lab ([www.SocialMediaLab.ca](http://www.SocialMediaLab.ca)), along with three SIM students, and I am also on the PhD thesis committee for one CS student. Working with other CS faculty members, I plan to develop new courses that might be of interest to students from both the School of Information Management and the Faculty of Computer Science such as Information Retrieval, Natural Language Processing or Social Computing.

## Vivian Howard

Over the past several months, my main research focus has been my SSHRC-funded “Sea Stacks” project, which seeks to document the current state of regional literature for children and young adults in Atlantic Canada by creating an authoritative website devoted to contemporary Atlantic Canadian literature for children and teens. The prototype Sea Stacks website is now under development using the open-source software Drupal, and includes selected profiles for 25 Atlantic Canadian authors and illustrators (7 from Nova Scotia and 6 from each of the remaining Atlantic Provinces). Sea Stacks provides author or illustrator entries that consist of a brief biography, an annotated list of primary works and a bibliography of secondary works (reviews, analytical essays, etc). The bibliography of primary works will be searchable by theme, genre, format and reading level, making it a valuable curriculum resource. The next phase of the project will consist of videotaped interviews with authors and illustrators, starting with an interview with Budge Wilson in January 2011.

I am joined in this research project by Dr. Keith Lawson here at SIM and by Susan Fisher, curator of the Eileen Wallace Special Collection in Children’s Literature at the University of New Brunswick, and Dr. Andrea Schwenke Wyile, a children’s literature specialist from Acadia University. In addition we are working with a wonderful team of research assistants. Here at Dalhousie, Nicole Dixon has been working on the project since May and has taken the lead on website development and design. Lara Killian has also contributed research on children’s authors and illustrators from PEI. We are all very excited about the development of this project and look forward to making the site publicly available in the new year.

## Keith Lawson

For the past six months I have been working on developing and, until a few weeks ago, teaching a new undergraduate course, Information in a Networked World—a third-year class and part of the new Knowledge Management major in the Bachelor of Management Program. The course is intended to provide “an introduction to the economic, political, and social dimensions of an information-rich environment,” as the calendar description notes. In reality, bringing together information from the fields of law, ethics, psychology, communications, and management has been a very stimulating challenge. The course was also challenging for the students, requiring them to develop a perspective on the world of information networks and information technology that they inhabit and, largely, take for granted. Over the final weeks of the course, the breaking story of WikiLeaks’ gradual release of a hoard of diplomatic cables formed a fitting climax for the class, making very real our discussions of access to information, security, hacking, ethics, and the networked world. Since the class has finished, I find myself in a state of denial, still bookmarking links, and gathering resources to share with the students, although the next class will not be until next year, with a new group of students.

## Louise Spiteri

A number of memorable events have occurred to me since the last edition of Inform. I have been fortunate to assume the duties of director of SIM, as well as academic director of our Master of Information Management program. The learning curve has been steep, but life without challenge is boring, so bring it on. I’ve attended three conferences since September to present the findings of my research in the use of social discovery systems in Canadian public libraries. From the various discussions I had during these conferences, it is clear that the potential for these systems is still largely untapped. I very much enjoyed visiting the beautiful city of Glasgow and even had vegetarian haggis, which isn’t nearly as bad as it sounds. Glaswegian takes some getting used to; I certainly could have done with the services of a translator on occasion. I was delighted to have lunch and some quality shopping time with two alumni of the MLIS program who now live in Glasgow. I was also happily immersed in all matters metadata and Dublin Core at the DCMI conference in Pittsburgh: It’s always a joy to meet other people who find metadata fascinating. A particularly enjoyable event this September was the meeting of the directors of all the Canadian

information management schools, convened by Daniel Caron, the Librarian and Archivist of Canada, to discuss establishing a research strategy for memory institutions. The roundtable discussions were invigorating and bode well for the future and relevance of information management.

## Sandra Toze

My fall began with a rush. In late August I participated in the Doctoral Consortium at [IliX 2010 | Third Information Interaction in Context Symposium](#). I was very excited to be paired with Katrina Byström, as her work on task is critical to my thesis. Both Peter Ingwersen and Tefko Saracevic, giants in information retrieval research, provided reflections on their careers and research. We had a strong Dalhousie presence between the iLab ([iLab Presence at IliX 2010 | iLab](#)) and Dr. Gruzd.

I hardly had time to repack before flying off to Glasgow for [ECDL 2010](#), the European Conference on Digital Libraries, where I presented our paper "[Examining Group Work: Implications for the Digital Library as Sharium](#)" co-authored with Dr. Elaine Toms. This paper was one of only 22 out of 102 full papers accepted, and at the conference we were invited to extend the paper for a potential submission to a special issue of the International Journal on Digital Libraries.

I have been enjoying teaching INFO 5530 again, meeting our new students, and preparing my course on Collaboration for the MIM program, as well as continuing with my data analysis for my thesis. In my role as marketing manager for our MIM degree, I travelled to [ARMA09.10 : The NCR Fall IM Days - November 15-16, 2010, Aylmer, Quebec](#). Chief Information & Privacy Officer for the Province of Ontario, Dr. Mark Vale, provided food for thought as he talked about how organizations manage their human resources and finances, but still don't quite understand what managing and valuing information means. He called for the need for leadership -this sounds like an opportunity for all our graduates and alumni.

# OUTSTANDING ALUMNI AWARD



The School of Information Management is delighted to announce that the Associated Alumni has awarded this year's Outstanding Alumni Award to Terri Tomchyshyn (MLS 1981).

Terri is currently the Head of a Special Library within the Department of National Defence. Her professional experience has included positions with academic, public and government libraries, professional organizations and vendors. While residing in Nova Scotia, Terri worked as a librarian at the Killam Library and later as a reference librarian for the Nova Scotia Provincial Library, where she participated in the telephone legal enquiry service for the Nova Scotia Public Legal Education Association. She later served as Legal Services Librarian for the Saskatoon Public Library. Terri has held positions with Human Resources Development Canada, as Manager of the Canadian Clearinghouse on Disability Issues and later with the National Literacy Secretariat. Her career includes a period as account manager for a library vendor.

Terri has served in a variety of capacities with professional organizations such as the Canadian Library Association, where she currently holds a position on the Finance Committee. She was Chair of the Task Force on Interest Group Revitalization (2009-2010) and Treasurer and Executive Council Member (2006-2009). In 2005-2006, Terri was President of CASLIS (Canadian Association of Special Libraries and Information Services), Ottawa Chapter. Terri has been a member of the Budget Analysis & Review Committee of the American Library Association as well as past Chair of their Literacy Assembly. She has been a frequent contributor to library association publications and a well-respected conference presenter.

As one of her nominators writes, Terri Tomchyshyn "exemplifies the values that make stellar librarians and leaders in the field. She is enthusiastic about the profession; willing to share what she has learned..." Comments about Terri's commitment to mentoring students, staff and colleagues abound, from her shepherding new graduates through their first professional conference, to her role as Librarian Visitor-

# OUTSTANDING ALUMNI AWARD

in-Residence for the Dalhousie School of Information Management in 2005. To quote a colleague, "Terri is an individual who will inspire the upcoming library students to spread their wings and experience the rich and fulfilling life of an information professional/librarian."

Thank you to the 2010 Associated Alumni Outstanding Alumni Award Selection Committee members, Ingrid Langhammer, Christina Warren, Ilga Leja, Gillian Byrne and Chair Louise Hamel.

*Submitted by*  
Collette Saunders (SIMAA Chair)



*If you know of an alumni who goes above and beyond please consider nominating him/her for this year's Outstanding Alumni Award. Please contact [Collette Saunders](#) to submit your nomination. Nominations will be accepted until May 31<sup>st</sup>.*



# FACULTY OF MANAGEMENT AWARD



Dalhousie's Faculty of Management is delighted to announce that European CEO magazine has awarded a Global Business Education Award to our faculty for the Most Innovative Business School in Canada.

The faculty is composed of four schools: School of Information Management, School of Public Administration, School for Resource and Environmental Studies and School of Business Administration, as well as the Marine Affairs Program. No other university in North America offers this unique interdisciplinary environment for education and research.

Our unique mix of schools and our close relationships with employers were major factors in winning this award. Read about it on the Faculty of Management News & Events blog at <http://bit.ly/ciNWmK> and follow the links to the publication.

# ALUMNI NEWS

## 2010-2011

JENNIFER LAMBERT (2011) has accepted a job as Library Assistant with Dalhousie University Archives and Special Collections (DUASC). She will be working on various projects as well as providing reference services in the reading room.

GEOFFREY ALLEN (2010) is employed as the Digital Projects Librarian for the Electronic Text Centre of the Harriet Irving Library, University of New Brunswick.

DANIELLE COSSARINI (2010) began a position with Selkirk College in Castlegar, BC. As a Public Service Librarian she will be mainly responsible for reference, information literacy, distance education library tutorials, and live help (AskAway).

LARA KILLIAN (2010) is currently working full time for Dalhousie University, after accepting a Research Assistant (RA) position at the College of Pharmacy in July, and another RA position with the School of Occupational Therapy in October. Both positions support Cochrane systematic reviews in the health sciences.

MELANIE PARLETTE (2010) has accepted a full time permanent position with Conestoga College's Library Resource Centre in Kitchener, Ontario. She will be doing a combination of Circulation, Reference, and Reserves. Melanie has also co-founded Ado Media Consulting ([www.adomediaconsulting.com](http://www.adomediaconsulting.com)) with her partner, Christian Stewart. They provide services to small businesses, with a particular focus paid to Real Estate agents, where they create and update Facebook, Twitter, and other social media accounts; they also create websites.



MICHAEL STEELEWORTHY (2010) is working as a Public Services Librarian at the Killam Memorial Library at Dalhousie University. Michael manages the Library's collection of online tutorials and works in Research and Reference Services.

## 2000-2009

CREIGHTON BARRETT (2009) is employed as Dalhousie University Archives and Special Collections' Archives Specialist. Creighton will also be teaching SIM's Archives course in the winter term.

AMANDA HORSMAN (2008) is working at Université de Moncton as a Librarian for the Medical Training Centre. She is also involved with APLA as the Information Literacy interest group convenor.

CHRISTINA WARREN (2008) has accepted the position of Assistant Registrar, Awards and Information Management, King's College.

MEGAN FITZGIBBONS (2007), along with April Colosimo (McGill University) and Eja Kliphuis (Inholland University of Applied Sciences), presented a pre-conference seminar at the 2010 EDUCAUSE annual conference in Anaheim, California. Entitled "Mapping It Out: Communicating Complex Ideas with Concept Maps," the hands-on workshop introduced concept mapping theory and software programs for teaching, learning, and collaboration. A description and workshop materials are posted here: <http://www.educause.edu/E2010/Program/SEM19A>

MARI-BETH SLADE (2007) has recently moved back to Halifax and is working in the Marketplace Services group with Deloitte.

BECKY (HARRIS) THOMSON (2007) has accepted a new position at the Chief Information Office, Government of Nova Scotia. She is now working as a Corporate Information Management Analyst. Her duties include participating in large corporate IM strategy initiatives, researching industry trends and best practices, and helping to develop and deliver IM policies, guidelines, and best practices.

ERRIN MORRISON (2003) has returned to work in the BC library sector after spending the past year at home with son Jack and little brother Wesley William. She was appointed Executive Director of the BC Library Association on October 1 and will be

with the association on an interim basis until December 2011. She hopes to connect with Dal grads attending either the OLA Superconference in February, or the BC Library Conference and BCCLA Centennial Celebration in Victoria this coming April.

**WILHELM PEEKHAUS** (2003) joins the University of Wisconsin-Milwaukee School of Information Studies Postdoctoral Program as the 2010-11 Postdoctoral Fellowship in Information Policy.

**REX TURGANO** (2003) completed his volunteer overseas placement with CUSO-VSO (<http://www.cuso-vso.org/>) in Kathmandu, Nepal (November 2008 - January 2010) as an Information Technology Advisor for VSO Nepal's HIV/AIDS Programme. A podcast is available here: <http://bit.ly/hQ7Rx9>. He is currently working at the UBC Learning Exchange as their Web Coordinator as of May 2010 (Staff Profile: <http://www.learningexchange.ubc.ca/about-us/staff-profiles/rex-turgano/>).

## 1990-1999

**KEITH NOSEWORTHY** (1996) has accepted the job of Electronic Services Librarian at Nova Scotia Community College. He is looking after Electronic Services for 13 campus libraries and is very much enjoying the work environment.

## 1980-1989

**TERRI TOMCHYSHYN** (1981) was the 2010 recipient of the SIMAA Outstanding Alumni Award.

Hello from Scotland,

I continue work as a curator of rare books at the National Library of Scotland.

In January of this year I was made a member of CILIP, the Chartered Institute of Library and Information Professionals (London), with the right to use the postnominal letters MCILIP.

In February I assisted the Academy Award nominated costume designer Dr. Deborah Landis in her research for the upcoming film entitled *Burke & Hare*. Deborah Landis was responsible for such iconic costumes as the fedora and jacket worn by Harrison Ford in the *Raiders of the Lost Ark* and the red jacket worn by Michael Jackson in his *Thriller* video.

The National Library of Scotland's unparalleled collection of rare source materials on *Burke and Hare* coupled with contemporary etchings of street scenes from Edinburgh's Old Town helped Dr Landis and her design team create costumes and sets that were as historically accurate as possible.

Thanks,  
James

James L Mitchell (1991)  
BMus, MMus, LIT (Dipl), MLIS, MCILIP  
Curator  
Rare Book Collections  
National Library of Scotland

## 1970-1979

**SUE BISHOP** (1977) retired September 2010 from Manitoba Culture, Heritage and Tourism. Originally appointed in 1988 as Legislative Librarian, she also served since 1991 as Executive Director, Provincial Services with executive responsibility for the province's translation services, for the central administration of Manitoba's access and privacy legislation, and for the Archives of Manitoba, including the Hudson's Bay Company Archives.



# IN MEMORIAM: NORMAN HORROCKS

Norman Horrocks - October 18, 1927 to October 14, 2010



The School of Information and, indeed, the worldwide Information Management community, has lost a wonderful colleague, teacher, mentor, and friend. All who knew Norman can testify to his warmth, generosity, kindness, and his countless dedication and contributions to librarianship and all information management professions. Norman, you were an inspiration to all of us and we will miss you dearly.

Norman Horrocks, OC, PhD, FCLIP, Professor Emeritus School of Information Management, Dalhousie University. Born Manchester, England, October 18, 1927. Died Halifax, Nova Scotia October 14, 2010, aged 82.

Norman began his career in libraries in Manchester England from 1945 - 53, interrupted by three years in the British Army's Intelligence Corps. He then worked in Cyprus, Western Australia, and Pittsburgh, PA before joining Dalhousie in 1971. He became Director of the School of Library Services (now the School of Information Management) and was later Dean of the Faculty of Management. He left Halifax in 1986 to become Editorial Vice President of Scarecrow Press in Metuchen, NJ, where he also was an adjunct professor at Rutgers University, until he returned to Nova Scotia in 1995. In 2006 Norman was named an Officer of the Order of Canada in recognition of his lifetime devotion to library and information science.

In 2004 Norman was awarded the International Kaula Gold Medal and was the only person to have been elected to Honorary Membership in the three national library associations - Canadian, British and American. Norman also received awards from the American Library Association, the Association for Library and Information Science Education, the Atlantic Provinces Library Association, Beta Phi Mu (the International honour society for library and information studies), Dalhousie University School of Information Management Association Alumni, the New Jersey Library Association, the Nova Scotia Library Association and both Pittsburgh and Rutgers Universities. In

# FACULTY UPDATES

recognition of his outstanding contributions to the field of Library Science the Nova Scotia Library Association established the Norman Horrocks Award for Library leadership in 2003.

Norman was an enthusiastic pioneer of social networking. His ability to remember names and faces, to make connections across continents; in person, by email and via the sharing of newspaper clippings will long be remembered by his students, colleagues, family and friends. In addition to his professional career Norman was an active community member, volunteering with the Dartmouth Heritage Museum, Halifax Regional Public Libraries, and Banook Canoe Club. Paramount in Norman's life was his love of soccer - he was an avid Manchester United fan. He rarely missed a game and kept up with the scores even in hospital.

Donations in Norman's memory may be made to the [Dalhousie-Horrocks National Leadership Fund](#) or to a charity of your choice.

Please feel free to share your memories of Norman in our [blog tribute](#).

# INFORM

School of Information Management

LOOK FOR THE NEXT  
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(moves, new jobs, publications, etc.)



Stay in the loop - view SIM's calendar for details about upcoming workshops, lectures and events.



Check in regularly to catch all of the interesting conversations on SIMcast, SIM's blog. New guest blogger from the IM community are featured weekly.



Join the Associated Alumni Facebook group to connect with other alumni and friends of SIM. This is an open group.



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