

Dalhousie Physiotherapy Clinic: Opening Announcement

As a direct impact of the efforts put forth by the Canadian Physiotherapy Association (CPA), Nova Scotia College of Physiotherapy and Dalhousie Physiotherapy Clinic Staff, we are pleased to announce that The Dalhousie Physiotherapy Clinic will be reopening for in-person appointments on June 8th, 2020.

As we begin the process of reopening the clinic, we want to assure you that we are following all of the necessary safety precautions and protocols to ensure a safe environment for our clients and staff. These policies and procedures comply with the governing standards put in place by Health Canada, The Nova Scotia College of Physiotherapists and Dalhousie University and will be implemented in a consistent and effective manner. The intent of the Dalhousie Physiotherapy Clinic is to provide access to physiotherapy intervention for both urgent and non-emergent services

While we will be taking the time in the next few days before opening to release information that provides additional clarity regarding new safety measures and protocols there are a few important notes to start:

1. All new and returning patients will do their initial assessment via Telehealth if it has not already been completed during our temporary suspension of in-person appointments.

Note: Our top priority is your health and safety – an initial Telehealth appointment will allow us the opportunity to stand by this statement. During this appointment we will be able to discuss what an in-person visit would entail.

2. We ask that you bring your own mask to your in-person appointment – if you forget we will have a limited stock of single use masks available
3. Entry will be permitted through the “old” Dalplex doors (now recognized as emergency exits at the top of the stairs headed down towards the clinic/ pool area)
4. An initial screen will be conducted the day before your appointment via telephone or our MEDEO Telehealth platform, and upon your arrival to clinic one of our therapy assistants will screen you for a second time which will include a temperature check with a Health Canada approved “no-touch” thermometer
5. Online booking will become available again on June 10th, 2020 for patients who have completed their initial assessment via Telehealth. If you have not had your initial assessment your online booking with not be submitted correctly.

We will continue to arrange virtual physiotherapy care for patients who do not feel comfortable coming into the clinic for in-person appointments, or do not require an in-person appointment. Please contact ptclinic@dal.ca or call 902 494-1502 to schedule an appointment.

See you soon!

The Dalhousie Physiotherapy Clinic Team

DALHOUSIE
Physiotherapy
Clinic