

Addendum to 2015-2018 Strategic Plan (June, 2017)

1.0 TEACHING AND LEARNING

Enhance the transformative power of teaching and learning (Dalhousie Strategic Priority 1.0)

1.5 *Restructure and renew classroom technology infrastructure and support.*

- a) Design and deploy a video conference support process.
- b) Standardize classroom technology through infrastructure renewal and deploy tools to remotely monitor and support the equipment.
- c) Leverage communications, training and a shift in service approach to improve relations with faculty.
- d) Establish clear guidelines to articulate support model for non-common pool rooms.
- e) Make improvements to reduce faculty dependence on equipment loans.