Addendum to 2015-2018 Strategic Plan (June, 2017)

1.0 TEACHING AND LEARNING
Enhance the transformative power of teaching and learning (Dalhousie Strategic Priority 1.0)

1.5 Restructure and renew classroom technology infrastructure and support.

a) Design and deploy a video conference support process.
b) Standardize classroom technology through infrastructure renewal and deploy tools to remotely monitor and support the equipment.
c) Leverage communications, training and a shift in service approach to improve relations with faculty.
d) Establish clear guidelines to articulate support model for non-common pool rooms.
e) Make improvements to reduce faculty dependence on equipment loans.