### Pediatric Residency Program Monthly Newsletter







### **UPCOMING EVENTS**

**MARCH 28, 2018** 

Dr. Andrew Warren Pediatric Grand Rounds, Cineplex "CBD"

### **TIPS FOR COACHING IN CBD**

- Plan for frequent work-based observations
- Many will be brief observations of milestones (parts of an EPA)
  - E.g. For EPA Managing episodic/longitudinal care you may observe only communication of the plan to patient/family
- Complete EPA form as soon as possible after observation
- Provide real-time coaching not just feedback

#### What is coaching?

A coach is defined as a person **guiding** another through a process, **leading to performance enhancement**. Applications can vary; helping an individual to do some task better, developing a skill they don't yet possess, or providing guidance to achieve a specific project. (RCPSC)

# THE DREADED F-WORD

## FFEDBACK

### **IMPROVING YOUR COACHING/FEEDBACK**

Be specific when coaching or giving feedback.

INSTEAD OF:	TRY:
Read more.	Read more about pathophysiology of
	cyanotic heart disease.
Avoid use of	When you used the words xx and yy,
medical	I saw their eyes glaze over and you
jargon.	lost their attention.

### **ONLINE LEARNING**

To learn more about coaching please visit <a href="http://www.royalcollege.ca/rcsite/documents/cbd/full-meantime-guide-e#teachers">http://www.royalcollege.ca/rcsite/documents/cbd/full-meantime-guide-e#teachers</a> for a short article.

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