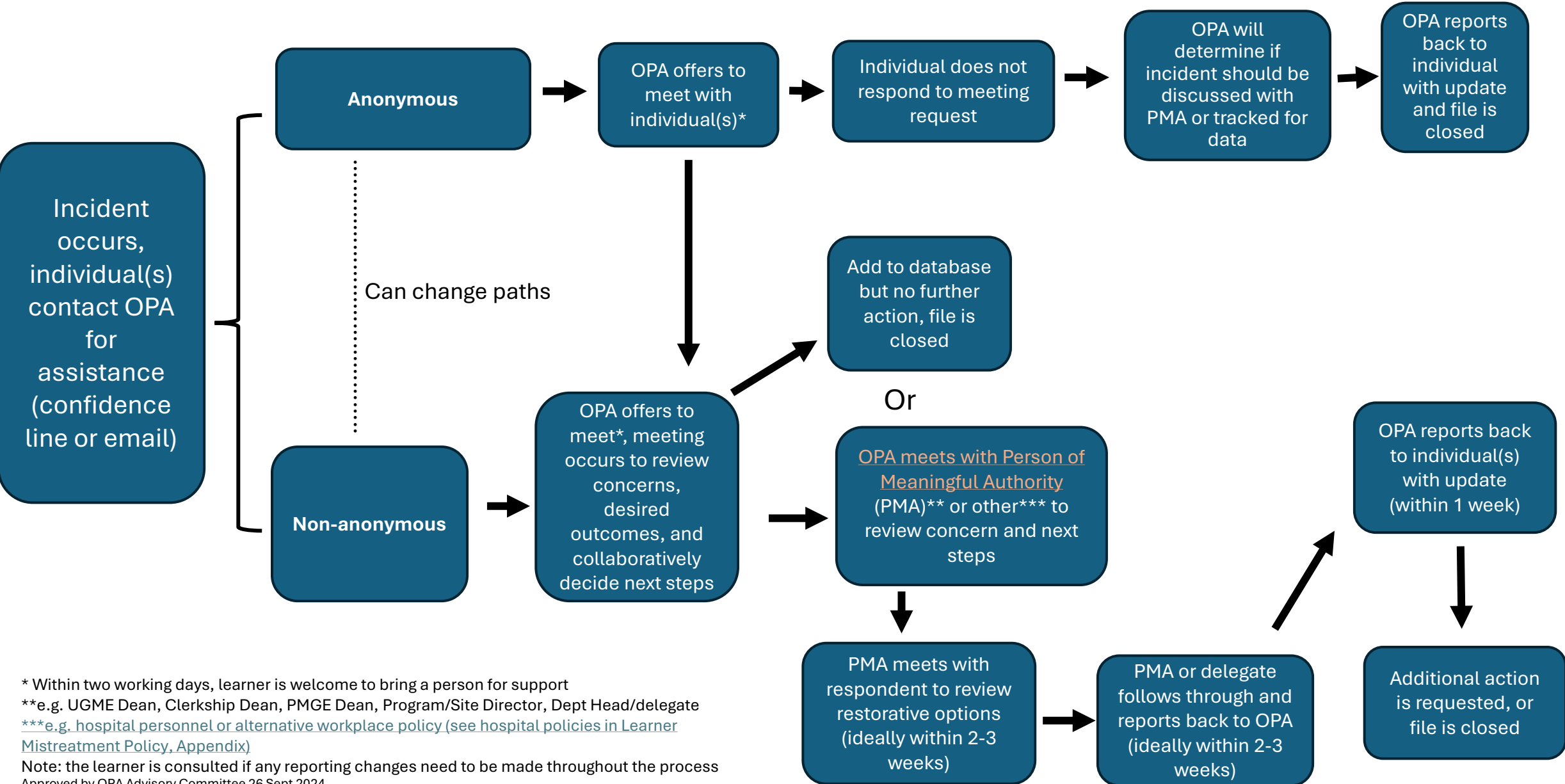
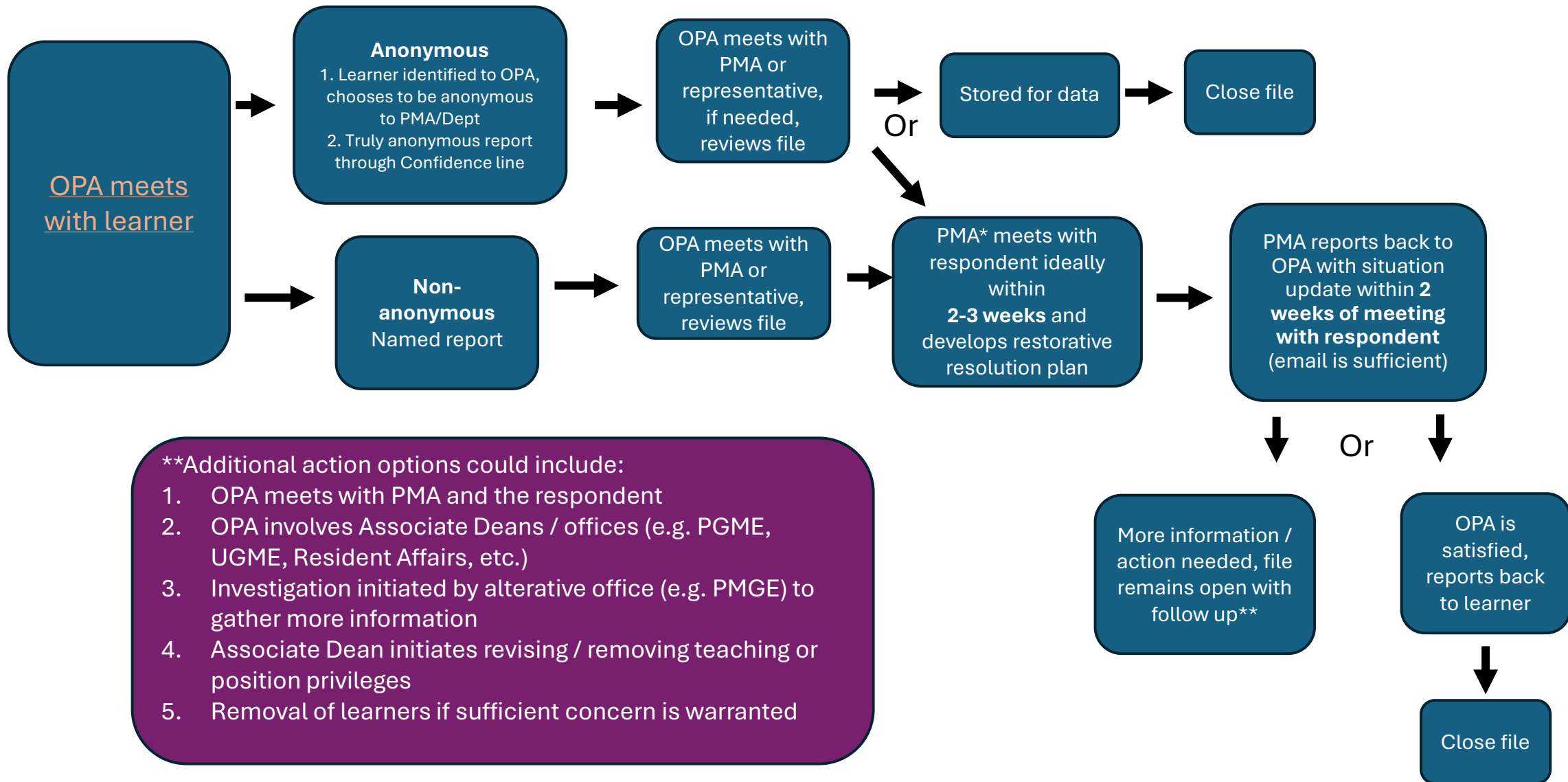


OPA Process Map for Learners



* Within two working days, learner is welcome to bring a person for support
 **e.g. UGME Dean, Clerkship Dean, PMGE Dean, Program/Site Director, Dept Head/delegate
 ***e.g. hospital personnel or alternative workplace policy (see hospital policies in Learner Mistreatment Policy, Appendix)
 Note: the learner is consulted if any reporting changes need to be made throughout the process
 Approved by OPA Advisory Committee 26 Sept 2024

OPA Process Map for Person of Meaningful Authority



**Additional action options could include:

1. OPA meets with PMA and the respondent
2. OPA involves Associate Deans / offices (e.g. PGME, UGME, Resident Affairs, etc.)
3. Investigation initiated by alterative office (e.g. PMGE) to gather more information
4. Associate Dean initiates revising / removing teaching or position privileges
5. Removal of learners if sufficient concern is warranted

- It is the PMA's responsibility to schedule the necessary meetings with the respondent within the suggested timeline and respond to OPA that it has been addressed
- The meeting with the respondent is restorative in nature, not punitive