

# Faculty of Computer Science

Technical Services and  
Information Management  
Orientation



# Technical Services

- Students (not homework)
- Faculty
  - Academic
  - Research
- Staff
- Server and workstation infrastructure
- Server Rooms – Mona Campbell and Goldberg
- Procurement (cell phones, servers, workstations, peripherals, etc)
- Help Desk (troubleshooting, laptop loans, CSID)
- Audio Visual services – FCS only
- Projects
- Space

# Information Management

- Teams – collaboration (conversation, audio, video, file sharing)
  - Naming convention
  - Dalfcs user
  - Dalfcs Team
- Sharepoint vs OneDrive vs File server
- Privacy and personal information
- Mailing Lists and approvals
- Email management – use of DAL email

# Applications

- Faculty
  - GradApp
  - TA App
  - Ticketing system (RT)
- UNIWEB
- Mimir (UnderGrads)
- CodeSignal (MACS)
- Brightspace (LMS)
- TopHat
- Banner (SIS)

# Academic

- GitLab
- OpenStack
- [MSDNAA](#) – MS Dev Tools
- Office 365 apps
- Library of software  
<https://software.library.dal.ca/>
- Tech resources for students and instructors :
  - [Students](#)
  - [Faculty](#)

# Research

- Gitlab – university only, Enterprise edition
- [Dataverse](#)
  - >10G – paid, long term
  - <10G – free
- Compute Canada (ACENET) - >1T, short term
- FRDR (Portage) with Globus – Big Data, short term and free
- Procure own infrastructure
- [Best practice doc](#) – Dalhousie
- [Secure File Exchange](#) - Dalhousie