Your CSID

Your CSID enables you to have access to a wide variety of features and services specifically designed to aid your studies with the Faculty of Computer Science. These features and services include:

- Servers and Computational Resources
- Computer Systems and Labs
- Microsoft Products (via msdnas.cs.dal.ca)
- Printing and Scanning Documents
- Personal Web Hosting
- Software & VM Setups

You will receive an email before the start of term containing your CSID login information. This email will be delivered to your Dalhousie E-Mail address (netid@dal.ca).

Upon receiving your CSID login information, go to https://csid.cs.dal.ca to update your password.

If you have not received this message email our help desk so that we can setup your account.

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DalCard Access Services

For access to locked areas of buildings please visit https://helpdesk.cs.dal.ca/form/access-request to request access.
Services Offered

General Support Services
The FCS Help Desk is available for the general support needs of the Faculty and students. Software (operating systems and applications), hardware analysis, infrastructure monitoring and maintenance, networking, and support issue triage are all functions performed by the help desk.

Teaching Labs & Learning Center
Teaching Labs (TL) are as follows:

<table>
<thead>
<tr>
<th>Room</th>
<th>Capacity</th>
<th>Computers</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>134</td>
<td>70 Windows (4)</td>
</tr>
<tr>
<td>2</td>
<td>143</td>
<td>70 Windows (4)</td>
</tr>
<tr>
<td>LC</td>
<td>228/233</td>
<td>20 Windows (2)</td>
</tr>
</tbody>
</table>

General Use Servers
Undergraduate: ugrad.cs.dal.ca or, as it is better known around the faculty: Timberlea.
Graduate: grad.cs.dal.ca or, as it is better known around the faculty: Waverley.
Both machines run Linux, are accessible via SSH, and can be used to store files and run compute jobs. Resources are managed to allow for different uses, but all students are encouraged to be mindful that these are shared systems.

Guest Accounts and Wireless Services
Guest user accounts and wireless accounts are available by request from the Help Desk.

Rooms Available
Room bookings and availability are posted on the campus bookings website and can be booked here: https://campusbookings.dal.ca

Microsoft Azure (Dev Tools for Teaching)
Students currently enrolled in two or more Computer Science courses are eligible to download and use a number of Microsoft products free of charge using Azure.

Visit: https://azureforeducation.microsoft.com/devtools

Web and Database Hosting
Web hosting using a Linux/Apache/MySQL/PHP stack is available for academic use by all students.

Personal websites follow the format: https://web.cs.dal.ca/~yourCSID

Full details on web hosting are available at: https://www.dal.ca/faculty/computerscience/current/personal-web-hosting.html

Source control for programming available at: https://git.cs.dal.ca

Printing and Scanning (Bring Your Own Paper)
Printers for student use are placed on each floor throughout the Computer Science building. Students start each semester with a balance of:
Undergraduate: $10 Graduate: $25
Full details on printer setup available at: https://print.cs.dal.ca. No refunds.

Additional credits can be purchased at the CS Society desk on the second floor. Note that printing in the computer science building is independent of other print services on campus. Paper can also be purchased at the CS society desk or from the DAL Bookstore (lower level, Student Union Building).

Equipment Loans
Laptops, video adaptors, projectors, A/V equipment, and teleconference equipment can be booked for events hosted by members of the Faculty community. Email cshelp@cs.dal.ca to coordinate a booking.

Additional Information

Dalhousie ITS Help Desk & Services

- NetID
  First time setup & account management https://password.dal.ca

- MyDal (Office 365)
  Access to university wide services & Microsoft Office for Windows & Mac
  https://my.dal.ca

- Killam ITS Help Desk
  Location: Killam Library (Room G45)
  Email: support@dal.ca
  Phone: (902) 494 - 4357
  https://libraries.dal.ca/help/it-help-desk.html

- Student Services Directory
  https://www.dal.ca/current_students.html

- Dalhousie Security Services
  McCain Arts & Social Science Building
  Email: security@dal.ca
  Phone: (902) 494 - 6400
  Emergencies Call: (902) 494 - 4109

Popular Locations

CS Student Society – Goldberg, Room 259
CS Graduate Society – Mona Campbell, Room 4239
Learning Centre – Goldberg, Room 233
ShiftKey Labs – Goldberg, Room 426
Auditorium – Goldberg, Room 127
CS Help Desk – Goldberg, Room 136

Teaching Labs:
TL1 - Rm 134  TL2 - Rm 143
LC - Rm 228 / 233  Mona Campbell – Rm 1201