

### 1 Background

PieceMeal is a **socially conscious meal kit distribution service** established by **Kara Friesen** with the goal of making **locally sourced, farm-fresh food accessible** to everyone.

Founder Kara Friesen posing with a mealkit

### 2 Problem Statement & Objectives

PieceMeal needs to **systematize & streamline its operations** to enable:

- 1 Founder Kara Friesen to allocate more time from **running day-to-day business operations** towards **long-term strategic visioning & planning**
- 2 **Capacity to meet increased demand**

Sample Produce at PieceMeal

### 3 Project Scope

#### Current Weekly Activity Time Distribution

Pareto Charts show that **80% of operational inefficiency** comes from **20% of business activities**.

**Top 20% of Time Consuming Activities**

- 1 Data Entry & Manual Calculations
- 2 Marketing
- 3 Packaging

#### Decision Matrix Analysis

A **Decision Matrix** was used to identify the **highest priority operational inefficiencies** by assigning scores to each option based on a list of **weighted factors**.

Time Savings Potential	Organizational Importance	Solution Generalizability
Technical Complexity	Scale Sensitivity	Costliness

#### Finalized Project Scope

Data & Inventory Management

Production Efficiency

## 4 Solution 1.1 – Data & Inventory Management

### Old Data Management System

- 10 HOURS / WEEK** Time spent on data entry, manual calculations and information management
- Inventory is managed on phone and conversions between vendor and recipe units are managed **manually**
- Recipes and related data are stored on **"Food Cost Profiler"**
- All PieceMeal operational data is **manually synced to and stored on Excel**

### New Data Management System

- 6 HOURS / WEEK** Time spent has been reduced by **4 hours per week**
- Achieved \$300 in savings from mistakes prevented**
- \$300/month**

**Airtable** is a cloud-based **spreadsheet & database** hybrid application that now stores all PieceMeal operational data

A **Graphical User Interface (GUI)** custom-built on **Python** provides a new medium to input and modify all operational data

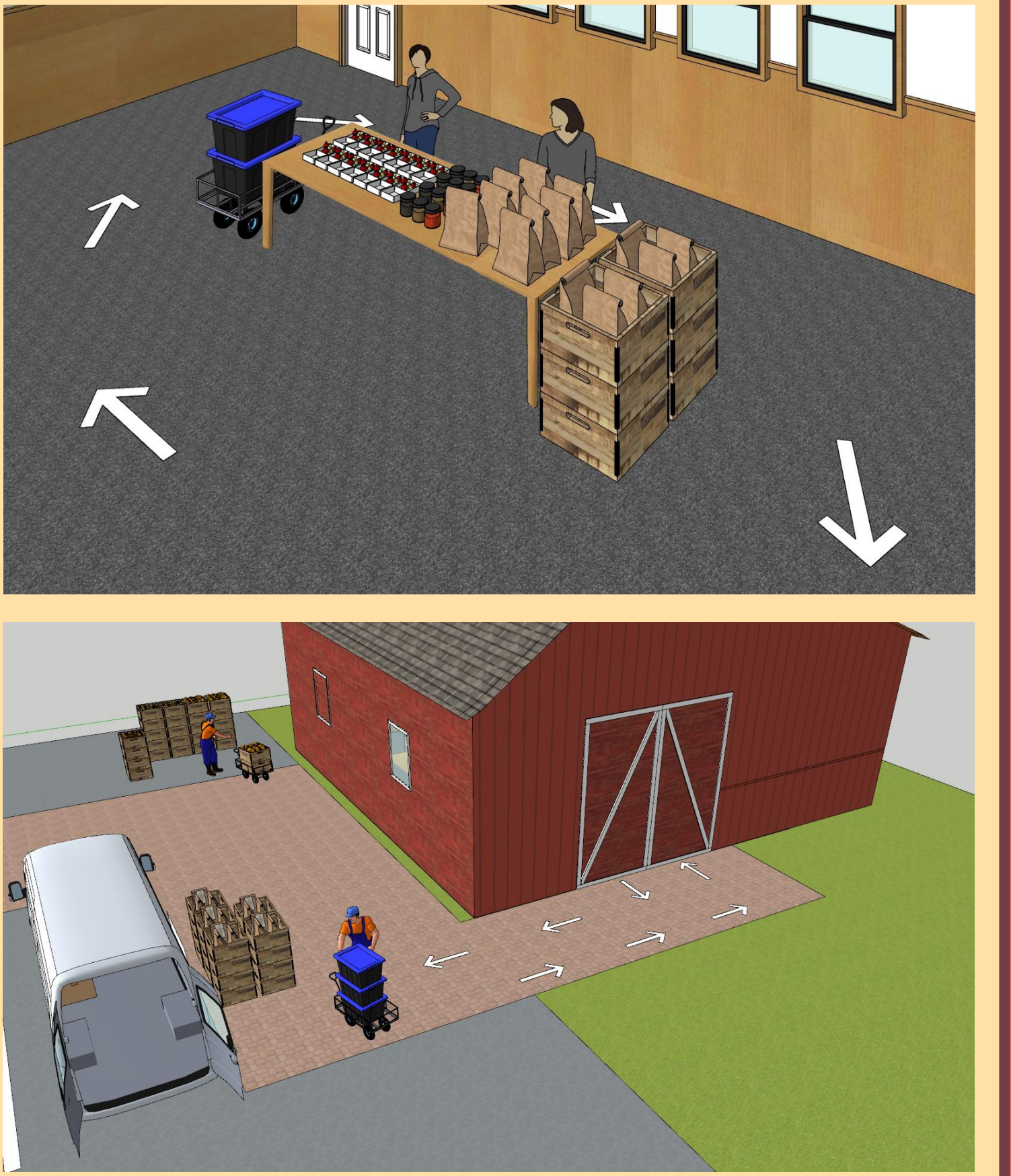
**Time Savings as % of each workday**

### Notable Features

- Email notifications for low inventory
- Cost-tracking feature for each ingredient & supplier
- Pre-calculated unit conversions
- User-friendly & fool-proof input forms

## 5 Solution 2 – Production Efficiency

Data Collection Methods	Data Analysis Methods
Time Studies	MOST (Maynard Operation Sequence Technique)
Contextual Inquiry	
<b>Original State</b>	<b>Future State</b>
UNLOADING - 10 min.	Process Improvements in Warehousing, Labelling, Lists, & Orders of Operations have resulted in an overall:
PACKING - 30 min/5 boxes	<b>8 HRS/WEEK TIME SAVINGS</b>
LOADING - 5 min.	



## 6 Solution 1.2 – Mixed Integer Linear Programming (MILP) Model

$i$  = ingredient index  
 $j$  = recipe index  
 $I$  = ingredients  
 $R$  = recipes  
 $X_j$  = Binary variable indicating whether recipe  $j$  is selected  
 $q_{ij}$  = quantity of ingredient  $i$  in one serving\* of recipe  $j$   
 $c_{ij}$  = price of ingredient  $i$  in one serving\* of recipe  $j$   
 $B_i$  = Quantity in inventory of ingredient  $i$   
 $D$  = demand; number of customers for the current period  
 $k_i$  = penalty for using buying new ingredients  
 $\delta_i^+$  = the quantity of ingredients to buy  
 $\delta_i^-$  = the quantity of surplus (unused) inventory

$$\text{minimize } \sum_{i \in I} \sum_{j \in J} c_{ij} \cdot x_j + \sum_{i \in I} K_i \cdot \delta_i^+$$

Subject to:

$$\sum_{j=1}^N X_j = 3$$

$$\sum_{j=1}^N D * (q_{ij} * X_j) = B_i + \delta_i^+ - \delta_i^- \quad \forall i = 1, \dots, N$$

$$X_j \in \{0,1\}$$

**Goal:** Select 3 recipes that minimize ingredients costs to the business  
**Constraint 1:** total of 3 recipes must be selected due to operational model

**Constraint 2:** total quantity is equal to the on-hand inventory plus the additional procurement minus leftover  
**Constraint 3:**  $x$  values are binary (0 or 1)