Konica Minolta

Changing Driver of a Printer in Windows

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Changing Driver of a Printer in Windows

- There is information you need to have ready before you download and install the proper driver for your new printer:
 - Your computer's operating system. Follow the steps below to find this information.
 - Open a web browser and go to: <u>http://whatsmyos.com/</u>
 - **The Model Name of your area's printer** (located on a sticker on the printer)
 - The network Host Name (located on a sticker on the printer)
- Why might you have to manually change the printer driver?
 - You go to setup Secure Print, Account Track, finishing feature, etc. and you find that one or more features that you need is missing from the printer options. This is an indication of an incorrect driver is being used.
 - The autodetection phase during the installation of the printer did not correctly detect which driver to use. It may have selected a Generic Konica Minolta driver (Windows 8 and Windows 10 are more prone to this), a FAX driver, or in very rare circumstances, have picked the incorrect driver series.

- How to determine if you have an incorrect driver?
 - $\circ~$ Ensure that the correct driver is being used.
 - Go to Control Panel → Devices and Printers
 - Right click on the desired printer
 - Select Printer Properties
 - o Click the Advanced tab

🖶 Killam-B304 I	properties							×
General Sharin	g Ports	Advanced	Color Management	Security	Configure	Settings		
Always av	ailable							
Available f	rom	12:00 AM	To	12:00	AM	* *		
Priority:	1	*						
Dri <u>v</u> er:	KONICA	MINOLTA 47	50 Series FAX		Ne <u>w</u> Driver.			
Spool prin	t docume	nts so progra	m finishes printing	j faster				
© S <u>t</u> art p	rinting aft	er last page i	s spooled					
Start p	rinting <u>i</u> m	mediately						
Print direct	tly to the p	orinter						
<u>H</u> old misr	natched de	ocuments						
✓ Print spooled documents first								
	Keep printed documents							
Enable advanced printing features								
Printing Defaults Print Processor Separator Page								
					ОК	Cancel	Apply	Help

Note the available tabs may not match the picture as some tabs can be dependent on the driver installed. However, the **Advanced** tab should be there regardless of the type of driver installed. • Look at the driver.

🖶 Killam-B304 Properties	×
General Sharing Ports Advanced Color Management Security Configure Settings	
Always available	
Available from 12:00 AM To 12:00 AM	
Priority: 1	
Driver KONICA MINOLTA 4750 Series FAX V Nov Driver	
 Spool print documents so program finishes printing faster Start printing after last page is spooled 	
Start printing immediately	
Print directly to the printer	
Hold mismatched documents	
Keep printed documents	
∏ Enable advanced printing features	
Printing Defaults Print Processor Separator Page	
OK Cancel Apply H	lelp

- If you see one of the following drivers, a generic driver was used. This happens more often in Windows 8 and Windows 10.
 - KONICA MINOLTA PS BW Laser Class Driver
 - KONICA MINOLTA PS Color Laser Class Driver
 - KONICA MINOLTA XPS BW Laser Class Driver
 - KONICA MINOLTA XPS Color Laser Class Driver
- It is also possible that a FAX driver was used instead of a normal printer driver. If the intention is to print and not fax, then the driver needs to be changed to a printer driver.

- How to determine the correct driver?
 - Take note that the Driver Name matches the name of the model series. It does not necessarily match the names of the individual models that it supports.
 - Examine the following table:

Supported Models	Driver Name
BizHub 224, 364, 454, 554	KONICA MINOLTA 554eSeriesPCL
BizHub 227, 287, 367	KONICA MINOLTA 367SeriesPCL
BizHub 4000P, 4700P	KONICA MINOLTA 4700PSeries PCL6
BizHub 4050, 4750	KONICA MINOLTA 4750 Series PCL6
BizHub C224, C284, C364	KONICA MINOLTA C364SeriesPCL
BizHub C258, C308, C368	KONICA MINOLTA C368SeriesPCL
BizHub C454, C554	KONICA MINOLTA C554SeriesPCL
BizHub C3350, C3850	KONICA MINOLTA C3850 Series PCL6

- How to change the driver?
 - Go to Control Panel → Devices and Printers
 - Right click on the desired printer
 - o Select Printer Properties context menu item
 - o Click the **Advanced** tab

Killam-B30	04 Properties		1		_			×
General Sha	aring Ports	Advanced	Color Management	Security (Configure	Settings		
Always Availab Availab		12:00 AM	To	12:00 A	N	×		
Priorit <u>y</u> :	1	×						
Driver:	KONICA	MINOLTA 47	50 Series FAX	▼ Ne	<u>w</u> Driver.]		
© Star Star	rint docume t printing aft t printing <u>i</u> m rectly to the p	er last page i mediately	m finishes printin	g faster				
	ismatched do							
🔲 <u>K</u> eep pr	rinted docum	ents						
	advanced pri g De <u>f</u> aults		Processor	Separat <u>o</u>	or Page			

• Click the **New Driver...** button.



The Add Printer Driver wizard appears

• Click the **Next** button



The Printer Driver Selection screen appears.

o Under Manufacturer, select KONICA MINOLTA

Add Printer Driver Wizard	×						
Printer Driver Selection The manufacturer and model determine which printer driver to use.							
Select the manufacturer and model of the printer driver to install. If the driver you want is not listed, click Have Disk to select the driver you want.							
If Windows Update is availab	If Windows Update is available, click it for more drivers for this processor and operating system.						
Manufacturer ^	Printers						
KONICA MINOLTA Kyoccu Lanier	KONICA MINOLTA 367SeriesFAX						
Image: This driver is digitally signed. Windows Update Image: Tell me why driver signing is important							
	< <u>Back</u> Cancel						

• Under **Printers**, select the appropriate driver from the list. You may have to scroll up or down as appropriate.

Add Printer Driver Wizard						
Printer Driver Selection The manufacturer and model determine which printer driver to use.						
Select the manufacturer and model of the printer driver to install. If the driver you want is not listed, click Have Disk to select the driver you want.						
If Windows Update is availab	le, click it for more drivers for this processor and operating system.					
Manufacturer	Printers					
infotec	KONICA MINOLTA 360PS(P)					
	KONICA MINOLTA 367SeriesFAX					
Kyocera	KONICA MINOLTA 367SeriesPCL					
Lanier	KONICA MINOLTA 40P PS PPD					
1						
This driver is digitally signed.	<u>W</u> indows Update <u>H</u> ave Disk					
Tell me why driver signing is important						
	< Back Next > Cancel					

- If the appropriate driver is not available, remember that the Driver Series Name may not match the model name. See "How to determine the correct driver?" above.
- If you see only the generic drivers or incorrect series driver, then the correct drivers were never installed. Download and install the driver from: <u>http://mfd.dal.ca</u>

• Click the **Next** button.

Add Printer Driver Wizard						
Printer Driver Selection The manufacturer and model determine which printer driver to use.						
Select the manufacturer and model of the printer driver to install. If the driver you want is not listed, click Have Disk to select the driver you want. If Windows Update is available, click it for more drivers for this processor and operating system.						
Manufacturer	Printers					
infotec						
Kyocera						
This driver is digitally signed. <u>W</u> indows Update <u>H</u> ave Disk <u>Tell me why driver signing is important</u>						
< Back Next > Cancel						

This brings up the **Completing the Add Printer Driver Wizard** screen.

• Click the **Finish** button.



This will finish the installation process.