IT Information, News You Can Use

- **IT SUPPORT SERVICES** – New this year! [Submit a ticket for IT Help](https://support.dal.ca) by visiting [IT Links](https://mydal.dal.ca) in myDal.

- **NetID** is your unique username that provides access to computing and network resources. New students and employees can [activate your NetID](https://netid.dal.ca) here.

- **myDal** is Dalhousie’s intranet. An online workspace that has **everything a user needs in one convenient location**. It is fully integrated with Office 365 features including email, calendar and OneDrive. myDal provides access to Admin Links and Quick Links to common services such as Banner, Famis, Brightspace, Classified ads and more, and [IT Links for support and services](https://mydal.dal.ca). See what’s here! Visit [myDal](https://mydal.dal.ca).

- **Email** - Dalhousie uses Office 365 for collaboration tools. Email is the official means of communicating with students and employees. Access to email is through myDal. [Information Security](https://security.dal.ca) for these tips and more:
  - **Protect your password** – choose a good one, don’t share it, and change it periodically, use a password manager.
  - **Secure your computer device** – use Dal’s antivirus software and ‘lock’ devices when unattended.
  - **Be savvy online** – take care in what you send in email and post on line.
  - **Backup your important documents** in multiple locations.

- **Phishing** continues to be the number one threat. Unsolicited emails urging you to ‘fix your account’ or log in (to anything!) are malicious ploys to separate you from your account passwords. Universities are common targets. Don’t get duped – those who are, threaten not only their own personal data, but also the data of other users as well. Login to myDal to [learn more about Phishing](https://security.dal.ca).

- **Password procedures for faculty and staff** require you to change your password every six months. You will be prompted, but if you want to change it now visit [https://password.dal.ca](https://password.dal.ca)

- All University students, faculty and staff are accountable to [Dalhousie’s Acceptable Use Policy](https://technology.dal.ca/policies/acceptable-use-policy). It specifies the appropriate use of the university’s network and information technology.

- For other IT Policies visit [University Policies](https://technology.dal.ca/policies).

### ITS SERVICES

- **Find a Service in myDal**: Log into myDal to find Information Technology Services.
- **Tips for Using the Cloud** – Find out tips for using the Microsoft “cloud-based” services for University-related work and activities by logging into myDal.
- **Dal Wireless Access** – The Dalhousie community can connect using their NetID and password. See [Dal Wireless Access](https://technology.dal.ca/wireless).
- **Dal Alert** is Dalhousie’s mobile messaging service that provides information alerts and news such as weather-related closures and cancellations. Subscribe to [Dal Alert](https://technology.dal.ca/alert).
- **Eduroam** – A wireless service that allows student, staff and faculty to connect to Dal’s Wi-Fi or wireless services when visiting other Eduroam affiliated institutions. See [Eduroam](https://technology.dal.ca/wireless).
- **Dal Online** is accessed by using your **NetID and password** and provides a variety of useful information including:
  - **Students** - access to online registration, account status and T2202 forms
  - **Faculty** - class data, student information, ability to enter grades online
  - **Employees** - employee benefits, payroll information, leave reporting and a pension project tool
- **Software licenses** – Need a software package? See what is available for use by Dalhousie faculty, staff and students. Visit [Software Downloads](https://technology.dal.ca/downloads).
- **Office 365 Applications**, a suite of Microsoft Office programs for PC, Mac, iPhone and Android.
- Faculty and staff can use a **self-serve option to purchase university-owned computers**. Visit [Dalhousie Computer Purchases](https://technology.dal.ca/purchases) in myDal to place your orders for Windows and/or Apple computers.
- **Parking** – you can order your [parking pass](https://technology.dal.ca/parking) online.
- **Multimedia assistance**:
  - Carleton Campus (Health Sciences) – [Instructional Support/MedIT](https://technology.dal.ca/medit)
  - Studley and Sexton Campuses – [Audiovisual (A/V) Services](https://technology.dal.ca/audiovisual)  
- **Status of Services** – [check here](https://technology.dal.ca/status)