Useful Information for when you start using MFA

1. Change default security verification method.

After you sign into your DAL account with your NetId name and password, you'll automatically be presented with your chosen security verification method. If you decide that you want to change the default security verification method you're using, you can do it from here.

To change your default security verification method:
From the [http://aka.ms/mfasetup](http://aka.ms/mfasetup) page, you can select the default sign-in method by clicking **Change**. You can select a method that you setup already from the drop-down list and click **Confirm** to make it default sign-in method (Figures 1 and 2).
2. Saving session in browser

If you are having issues with your browser asking for MFA every time you check my.dal.ca it could be because the browser settings aren’t set up to keep your session, or if you click Log Out each time you exit.

Below are instructions on how to check your browser settings. Chief among those steps, is allowing your browser to restore the previous session when you re-open it. The number of times that you are prompted for MFA are also dependent on the number of different places that you log in with locations, devices or with use of different VPNs.

Firefox

1. Select the three lines in the top right hand side (Figure 3).

2. Select Settings from the drop down

3. Under the General Settings (Figure 4).

4. Now select Privacy & Security from the right hand side (Figure 5).
5. Verify Delete cookies and site data when Firefox is closed is unchecked (Figure 6).

![Delete cookies and site data when Firefox is closed](image)

Figure 6

**Chrome**

1. Select the three dots in the top right hand side (Figure 7).

![Three dots in the top right hand side](image)

Figure 7

2. Select Settings from the drop down

3. Click On startup from the left hand side (Figure 8).

![Settings page](image)

Figure 8

4. Select Continue where you left off (Figure 9).

![Continue where you left off](image)

Figure 9
5. Choose Privacy and Security from the left hand side (Figure 10).

![Figure 10]

6. Choose Cookies and other site data (Figure 11).

![Figure 11]

7. Under General Settings, make sure Clear cookies and site data when you close all windows is turned off (Figure 12).
Edge

1. Select the three dots from the top right hand side(Figure 13).

2. Select Settings (Figure 14).
3. Select Privacy, search and services from the left hand side (Figure 15).

![Figure 15](image)

4. Under Clear browsing data, click on the option for Choose what to clear every time you close the browser (Figure 16).

![Figure 16](image)

5. Verify Cookies and other site data is turned off (Figure 17).

![Figure 17](image)