Guidelines for MFA

What Dalhousie services will require MFA when trying to log in?
Several of Dalhousie’s services require MFA, including SharePoint and Microsoft 365. Over time, additional services will be added to MFA until all of Dal’s online resources will require MFA authentication.

Which Dalhousie groups will be required to use MFA?
Anyone who accesses Dalhousie’s online resources using a NetID and password will be required to use MFA. This includes all students, faculty, staff, and alumni.

When I graduate/retire, do I still need to use MFA?
Yes, alumni and retirees will also be required to use MFA. If you continue to have access to Dalhousie’s online services, MFA is required. If you are already enrolled for MFA when you graduate or retire, your MFA enrollment will continue, and no additional action will be required.

This is inconvenient for me and I don’t understand the need. Why are we required to do this?
MFA is an important measure required to enhance Dalhousie’s NetID account security and protect its community members, systems, and data. Usernames and passwords alone are insufficient to protect us online as they can be easily stolen. It is recommended practice for all modern IT services to include other “factors” beyond a password when verifying someone’s identity, to protect against identity theft and to protect personal information.

Dalhousie is actively working to address inconvenience with such services, and the long-term plan is to simplify the normal account login process, simplify current password management requirements, and even eliminate passwords in daily use as an identity verification step. MFA is our first step toward that easier account login process.