Employment Handbook
DPMG

If you experience issues with broken links or expired URLs, please email Employee Relations, Human Resources.

Updated: October 2021
Acknowledgement

Dalhousie University is located in Mi’kma’ki, the ancestral and unceded territory of the Mi’kmaq. We are all treaty people.

To learn more about the history and the use of this statement, please visit Indigenous Connection.

We recognize African Nova Scotians are a distinct people whose histories, legacies and contributions have enriched Nova Scotia for over 400 years.
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Welcome to Dalhousie University!

You have joined one of the largest universities in Atlantic Canada and we are glad to have you as part of our team. Dalhousie is a leading innovative, research-intensive university, inspiring our diverse scholarly community to serve Nova Scotia, our region, our nation, and the world. We make a lasting impact by blending transformative academic programs with pioneering research on Canada’s East Coast.

For more than 200 years, Dalhousie’s faculty and staff have contributed to a vibrant, purpose-driven community on its campuses in the heart of Halifax, in Truro, Nova Scotia and in Saint John, New Brunswick. Dalhousie brings together the brightest minds from diverse perspectives to drive the region’s intellectual, social, and economic development. We are committed to fostering a respectful and inclusive space for everyone who works or studies at the university.

For more information on Dalhousie’s history, research, Indigenous Connection, campuses, and community, please visit the Dalhousie website.

With 4,000 courses in over 200 programs, Dalhousie offers a wealth of choice. Dalhousie’s students pursue studies in 14 Faculties – Agriculture, Architecture and Planning, Arts and Social Sciences, Computer Science, Continuing Education, Dentistry, Engineering, Graduate Studies, Health, Law, Management, Medicine, Open Learning & Career Development, and Science.

For additional information about the university’s academic excellence, please visit the website.

Dalhousie Professional and Managerial Group (DPMG) employees have individual, legally enforceable contracts of employment with the university. Common terms and conditions of employment are incorporated into these contracts.

This handbook is not intended as an exhaustive compilation of the university’s expectations, but rather to provide information on certain terms and conditions of employment, which are currently in effect. These terms and conditions may be modified or supplemented, as part of our continuous effort to improve operations and to make Dalhousie University a better place to work.

We look to the future with confidence, and we hope that your employment with Dalhousie University will bring professional satisfaction and growth throughout the coming years. Thank you for being part of our team. Working together, we will continue to grow as a place we are proud to work at, making a difference everyday – at home, across the country and around the world.
INTRODUCTION

Dalhousie Professional and Managerial Group (DPMG)
The DPMG Executive is responsible for directing the activities of the DPMG, subject to the provisions of the Constitution and By-Laws and policies agreed to by the membership. As administrators, DPMG employees play an integral role in the effective functioning of the university and the achievement of its goals. The relations between the DPMG and the university is based upon goodwill, mutual respect, and a commonality of interest. As part of this cooperative relationship, the DPMG depends on its Executive having direct and informal access to the university President and other senior administrative offices regarding issues of concern. For its part, the university consults with the DPMG on policy decisions with respect to compensation, hiring policies, terms and conditions of employment, the working environment, and related matters affecting the membership.

Additional information regarding the DPMG, including the DPMG Constitution, By-Laws and ways an employee can get involved can be found on the DPMG website, or by email.

Leadership, Governance & Strategic Direction
From academics to administration, research and strategic planning, Dalhousie benefits from strong, focused leadership across its faculties and various administrative units. The leadership structure can be found on the Leadership and Vision page.

Dalhousie University operates under a bicameral governance structure comprised of the Board of Governors and the University Senate. DPMG employees are expected to review and maintain familiarity with all University policies.

Equity, Diversity, Inclusion & Accessibility
The health of our university and success of its mission requires talent from the broadest demographic pool. With equity, diversity, inclusion and accessibility as institutional priorities, we promote and encourage the participation of employees of equity-deserving groups in university operations and decision-making at all levels. Our employees are driven to make a difference and we are strengthened by the multiple perspectives they bring to our community. The university stands by its commitment to this important mission by fostering a collegial culture grounded in diversity and inclusion.

Within the Dalhousie campuses there are several organizations for staff and faculty belonging to equity-deserving groups to reach out to for information and resources. These include the Dalhousie Black Faculty & Staff Caucus, the Queer Faculty and Staff Caucus, LGBTQ2SIA+ Collaborative, the Indigenous Advisory Council, the Women in Research Caucus and the (dis)Ability Caucus. There may be similar organizations within your Faculty or Administrative Unit that can provide support.
All faculty, staff and students are asked to complete the confidential Dalhousie "Be Counted" Census. The census of the university population is vital to make informed decisions on policy and planning. After activating your NetID, log in to Dal Online click on “Personal Information” then “Dalhousie Census Be Counted.”

Other Employee Groups
The university has several employee groups comprised of staff (Dalhousie Professional and Managerial Group, NSGEU Local 77, NGSEU Local 99 and Grant-Paid) and faculty (DFA, CUPE and PSAC). Each employee group is governed by a Collective Agreement, Handbook or Employment Guide which outlines applicable terms and conditions of employment. For more information on each employee group please visit Employee Groups and Unions (myDal login required).
UNIVERSITY SERVICES FOR DPMG EMPLOYEES
Dalhousie University is committed to the health, safety, and well-being of its employees. Information on some of the services and departments/units that employees can access to promote a healthy workforce and workplace for all are outlined below.

Organizational Health & Safety
Employees have responsibility for establishing and maintaining safe work practices in accordance with the Dalhousie Environmental Health and Safety Policy. Managers have additional responsibilities and are advised to ensure they know their obligations with regards to employee health and safety.

In accordance with the Occupational Health and Safety Act of Nova Scotia, the university has an Environmental Health and Safety Committee. This Committee meets monthly to consider environmental health and safety issues throughout the university. DPMG appoints one (1) representative to serve on this committee.

For information on ergonomic referrals and assistance for ergonomic assessment, please visit the Environmental Health & Safety website, or phone 902-494-2495.

Dalhousie University actively promotes a scent-free, and a smoke-free environment.

Human Rights & Equity Services
Human Rights & Equity Services (HRES) provides trauma informed, survivor centered confidential advisory services to members of the Dalhousie community seeking advice & support related to Human Rights, Discrimination, Personal Harassment, Sexualized Violence, Employment Equity & Inclusion, and Conflict Management.

HRES services include confidential reporting, informal & formal complaint options, personal support & referrals, coaching, conflict resolution process facilitation, education and outreach, facilitation of workshops and more.

For guidance, resources, and policies, please visit the Human Rights & Equity Services page, or contact the office confidentially by calling 902-494-6672.

Accessible Employment
Accessible Employment, Human Resources is responsible for developing and advancing accessibility standards related to employment; administration of the university’s Accommodation Policy for staff and faculty; sick leave administration and return to work plans; and providing education and outreach to the Dal community to ensure employment at Dalhousie is accessible to all. For guidance and resources, please contact Accessible Employment confidentially or call 902-494-1958.

What is an Accommodation?
An adjustment to the workplace to meet the needs of the individual employee under the Nova Scotia Human Rights Act. The purpose of accommodation is to provide access to employment opportunities and fair treatment in the workplace.
Employee and Family Assistance Program
The university offers an Employee and Family Assistance Program (EFAP), free of cost, to employees and eligible family members. EFAP is a voluntary, confidential, short-term counselling and advisory service for personal, family, and work lives, childcare services, or general well-being that connects employees and their eligible family members to a network of dedicated, professional counselors and work/life consultants. Confidentiality and privacy are assured, within the limits of the law, to each employee and family member who uses this service directly.

EFAP is available 24 hours a day and can be accessed online, by calling 1-800-387-4765, or through the EFAP app.

Facilities Management
Facilities Management, through Security Services, provides a variety of public safety and crime prevention initiatives to increase awareness, share resources, promote safe practices to maintain a healthy, safe, and inclusive community.

DalSAFE is a mobile app providing quick and easy access to Security Services, Tiger Patrol, interactive maps, campus notices, university closures, parking info, and many other resources to enhance personal safety. To download the app, visit DalSAFE.

For questions, specific to University Closure policy, please contact Employee Relations, Human Resources.

The university offers XPass, a reduced-cost Halifax Transit Bus Program to all employees. For more information, please visit SmartTrip Dalhousie.

Athletics & Recreational Facilities
Dalhousie has a wide array of sports and recreational facilities, including Dalplex, Sexton Gym, and the Langille Athletic Centre in Truro, to suit the needs of members. Discounted membership fees are available based on full-time equivalency of employment. Payment of membership fees are available through payroll deduction. For more information, please visit the website.

DalCard
DalCard is the university’s official ID card, which may be used for building access on campus, parking, library services and as a debit card. DalCard is considered university property and is issued by the DalCard Office at Howe Hall, Coburg Road.

Please visit DalCard – Faculty & Staff for more information on office location, hours, and perks.
Child Care
The University Children's Centre (UCC) is a non-profit organization, that provides high-quality, affordable child care. Programs are designed to facilitate, stimulate, and maximize a child's intellectual, physical, social, and emotional development. UCC has two locations on campus (South Street and in the Life Sciences Centre). For fees and program registration, please visit UCC’s website.

Dalhousie also has a membership with Kids & Company Child Care. For more information, please visit their website.

DPMG Joint Consultative Committee
The Joint Consultative Committee (JCC) fosters and facilitates cooperative and productive employment relations between DPMG employees and the university. Representatives from senior administration consult with the DPMG Executive Committee on policy decisions with respect to compensation, hiring policies, terms and conditions of employment, the working environment, and other matters impacting employees.

Employee Records
An employee may view their personnel file as maintained by the department and/or Human Resources upon request, provided they give at least two working days’ notice. The University Records Management Policy informs the process by which employee records are managed.

For university records to be useful it is essential that personal information be kept up to date. Human Resources must be advised of any changes such as additional dependents, changes in marital status, home address, telephone number, etc. Such changes can be made by logging into the Dal Online system.

Subject to any legal requirement to provide information, employee information will be held in confidence and will only be used for internal administration purposes of the university. In the event of information queries from outside sources, appointment, and length of employment with the university will be confirmed. The provision of any additional information to a specified source will require written authorization from the employee. This must be arranged in each instance by the employee through Payroll Services.
Employee Lifecycle

- **Attraction**
  - Job Design
  - Workforce Planning

- **Recruitment**
  - Assessment & Selection

- **Progression**
  - Promotion
  - Career Progression
  - Career Transition

- **Onboarding**
  - Orientation & Integration

- **Development**
  - Performance Support
  - Learning & Development

- **Recognition**
  - Recognition & Rewards
THE EMPLOYEE LIFECYCLE: ATTRACTION, RECRUITMENT, AND ONBOARDING

The Employee Lifecycle begins when the department hires a position. DPMG positions can be ongoing or term, however, under some circumstances, a temporary employee may be hired.

Job Design
The job design program is conducted and administered through Job Design, Human Resources. The purpose of job design is the objective measurement of job content and relative worth to other jobs within the university. Through the DPMG job design system, the relative ranking of all positions in the DPMG is determined and classifications are assigned. Job design is not intended to measure actual performance or qualifications of individual incumbents.

Requests to have a position evaluated are initiated when:
- a) a new position is created;
- b) there are significant changes to job content in an established position;
- c) a group of jobs are re-organized or the impact of possible re-organization on jobs and incumbents is being considered.

Depending on the above situation, a position may undergo a provisional or regular evaluation, which will be determined by Job Design, Human Resources based on consultation with the department.

During a provisional review an initial classification is assigned to a new or restructured position, based on the job description provided by the department to Job Design, Human Resources. A provisional classification is assigned prior to posting the position, if applicable.

A regular review is a comprehensive analysis of a position by a Job Analyst, Human Resources, that has either been provisionally classified or has not been reviewed in over five years and has undergone significant change. The purpose of regular reviews is to ensure the university has the most up to date job descriptions of DPMG positions. Job Design, Human Resources does not initiate reviews of DPMG positions once a regular review has been completed.

A regular review is initiated by Job Design, Human Resources for provisionally classified positions approximately 6 to 8 months after:
- a) A new employee is hired into the position, or
- b) An employee has been working in the provisionally classified position.

The employee and their supervisor may propose that six months is insufficient elapsed time prior to the review of a provisional rating. An explanation for the extension, signed by both the employee and immediate supervisor, may be emailed to the Job Design, Human Resources for notification and approval.
Temporary Employees

A temporary employee may be hired with or without posting:

- to fill a temporary vacancy or temporary job that would otherwise fall within DPMG, provided it is for a duration of eight (8) months or less (e.g., short-term project or filling a gap between employee departure and position posting)
- or
- to replace a DPMG employee during a temporary absence from their position (e.g., pregnancy/parental leave, secondment, sick leave etc.)

Temporary employees are not employees of the DPMG and are not eligible to participate in Dalhousie’s insured benefits and Pension Plan. In addition to restrictions on insured benefits, a temporary employee shall accumulate sick leave at a rate of half (0.5) a day per month of completed service, to a maximum up six (6) days per year.

An additional period of up to one month may be provided at either the beginning and/or end of the temporary appointment for orientation/training. Extensions may be made to temporary contracts that serve to further the strategic goals and/or operational needs of the university. Any extensions or renewals of such contracts shall be subject to the approval of the Director, Employee Experience, or designate, and the DPMG Executive will be notified of any such extensions or renewals.

More information on the Talent Pathways program is available here. Please contact Talent Pathways to initiate a request or for more information.

Term Employees

A term employee is an employee who is appointed to a term DPMG position that is created for a specified term or project, of more than eight (8) months with a finite end date.

Such employees are entitled to accumulate paid sick leave at the rate of one (1) day for every completed month of service, to a maximum of twenty-four (24) days. Additionally, employees in term positions of more than two (2) years’ duration, or employees whose term position has been extended beyond two years, will be eligible for sick leave entitlement.

Term employees of a duration of less than one (1) year are eligible for benefits, however, some restrictions may apply. Term appointments of less than one (1) year are not eligible to participate in the Pension Plan. Please contact Retirement Services, Human Resources for more details.

Term employees may be terminated prior to the end of the term by providing four (4) weeks’ notice in writing or payment in lieu thereof. Exception to this include termination for just cause where there are grounds for immediate dismissal.
**Job Posting**

DPMG positions are posted through the online posting system. Employees interested in opportunities within Dalhousie are encouraged to regularly check the [website](#).

Employees may make a confidential inquiry about posted positions to [Talent Management](#), Human Resources.

In consultation with DPMG Executive Committee, the university may fill vacancies without advertising in the event such vacancies provide an opportunity to:

a) address matters related to an accommodation  
b) to address a strategic priority such as diversity and inclusion  
c) provide an alternative for other employment opportunities when a position is being eliminated  
d) meet a key initiative, such as an accreditation standard  
e) significant and/or unavoidable time constraints  
f) other exceptional circumstances

The university acknowledges the contributions of its staff and is committed to supporting the career development of talent from within the university, and to address the list of opportunities mentioned above. An [internal posting](#) (myDal login required) is an effective way to support this commitment. A [secondment](#) opportunity is another way that current DPMG members can pursue career development opportunities.

**Initial Appointment**

DPMG positions are created after consultation and review by [Job Design](#), Human Resources. Positions are classified based on the [DPMG Position Design Guide](#) (myDal login required). Once the classification is confirmed, the position is posted as per The university’s [hiring](#) processes (myDal login required).

All initial appointment letters and starting salary for appointments made through the posting process shall be determined in consultation with [Talent Management](#), Human Resources considering internal equity, budget, candidate expectation, candidate background vs. job requirements, and room for growth. Initial salaries may also include a [market differential](#) where there is substantiating external market data provided by the hiring department. Appointment letters and salaries for appointments made outside of the posting process shall be determined in consultation with [Employee Experience](#), Human Resources. The appointment letter will specify the terms and conditions of employment as well as information regarding [payroll](#) and [benefits](#) forms. A Banner Number (Dalhousie ID) is required to process pay, initiate computer access, obtain a DalCard, etc. The Banner Number will be created after acceptance of an appointment.

**New Employee Orientation**

New Employee Orientation as well as Benefits Information sessions are offered monthly for all new employees and can be registered for [online](#).
Employees transferring from other University employee groups into DPMG may have terms and conditions that will be taken into consideration for the initial appointment into DPMG. It is recommended that any internal Dalhousie employee who is the successful candidate of a role higher than their current classification through a posting competition, be offered an increase of 7.5% of the base salary of their former role, or the minimum salary for the new classification, whichever is higher.

Probationary Period
Upon commencement of employment with Dalhousie University, all DPMG employees are subject to an initial probationary period of six months’ continuous employment, excluding any absences. Credit toward the probationary period may be given in consideration of time served performing the full scope of the role (e.g., as a temporary employee), subject to the agreement of Talent Management, Human Resources. The hiring department shall consult with the Manager, Recruitment and Retention or designate to determine credit eligibility. If the period of employment has exceeded eight (8) months in the same position (no change in job description), the probationary period shall be deemed to have been served. This is not intended to supersede the regular job posting procedure.

The purpose of the probationary period is to ensure that employees have the necessary aptitude, ability, skill, competence, interest, and suitability to perform in the position to which they have been appointed. Being a period of mutual assessment, it also provides the employee an opportunity to assess the university and the position. During this time, employees are encouraged to discuss their progress and performance with their immediate supervisor. It is recommended that the immediate supervisor and employee meet to review performance and discuss any areas for development on an ongoing basis. At a minimum, meetings should take place approximately 3 months and 6 months post-start date. Progress of the probationary period should be documented in writing to the employee.

Either party may consult with Employee Relations, Human Resources, confidentially to discuss any concerns.

The probationary period may be extended by the university. If employment is terminated, four weeks’ notice will be given, or pay in lieu of notice, other than when dismissal is for cause. The university reserves the right to terminate employment at any time during the probationary period.

Employees on probation are normally not eligible to apply for other positions until they have successfully completed the probationary period. Requests for exception should be directed to Talent Management, Human Resources.

A probationary employee shall accumulate sick leave at a rate of one (1) day per month until the probationary period has been successfully completed, after which sick leave entitlement.
**Assessment Period**

Should an employee transfer to a DPMG position within the university through a posting process, a six-month period of assessment, excluding absences, shall apply in the new position. Credit toward the assessment period may be given in consideration of time served performing the full scope of the role (e.g., overload, secondment), subject to the agreement of Talent Management, Human Resources. The hiring department shall consult with the Manager, Recruitment and Retention or designate to determine credit eligibility. If the period of employment has exceeded eight (8) months in the same position, the assessment period shall be deemed to have been served.

The assessment period provides an opportunity for the employee and the immediate supervisor to discuss suitability for, and performance, in the new position. Immediate supervisors should seek the guidance of Employee Relations, Human Resources if performance challenges exist and require advice. Immediate supervisors should provide ongoing feedback and document performance feedback in writing at the conclusion of the assessment period.

In the event the transfer proves to be unsatisfactory, for reasons other than neglect of duty, misconduct or similar reasons, The university will endeavour to facilitate suitable placement elsewhere. The assessment period may be extended following consultation with Employee Relations, Human Resources.

Employees serving an assessment period are not normally eligible to apply for other positions until they have successfully completed the assessment period. Requests for exception should be directed to Talent Management, Human Resources.

**Confidentiality**

Employees agree to maintain, in the strictest confidence, all information, knowledge and data to which they have access during employment with Dalhousie University. This information shall not be disclosed to any party within or outside the university, except as directed in the course of their employment. As part of job duties and responsibilities, employees in certain positions may be required to sign a Confidentiality Agreement (myDal login required).

**Hours of Work**

Dalhousie University encourages managers, supervisors, and staff to be responsive to work-life challenges, and to work collaboratively to achieve excellent service levels and accountability for results. Expectations regarding hours of work should be discussed and mutually agreed to by the employee and immediate supervisor upon hire and as appropriate.

The range of hours stipulated as core hours of work is 35 – 40 hours per week, depending upon the role performed and/or the functional area. DPMG employees are primarily self-directed with respect to accomplishing the functions of their position and are expected to exercise discretion about hours worked in support of established performance objectives and departmental goals. Since DPMG positions require flexibility in the workday/week, this flexibility will be applied to time off where significant hours in addition to the norm have been worked, and the immediate supervisor agrees, and operational requirements permit. Occasionally, individuals are assigned additional responsibilities over and above their usual role for an extended period, which may require significant additional hours of work. In such circumstances, with prior approval, an additional lump sum (Overload payment) may be appropriate.
THE EMPLOYEE LIFECYCLE: RECOGNITION
The university recognizes the importance of the contributions made by DPMG employees. Dalhousie offers competitive salaries and a comprehensive total compensation package to DPMG employees. There are also many non-monetary ways of acknowledging DPMG employees’ efforts, such as recognition during team meetings, kudos in departmental newsletters, offering flexible work arrangements, and providing professional development opportunities. Please contact Employee Experience, Human Resources to implement non-monetary rewards that may impact terms and conditions of employment.

The DPMG Executive offers additional ways to recognize DPMG employee contributions such as kudos during the regular DPMG General Meetings and nominating employees for the DPMG Annual Awards.

Salary & Compensation

Salary Administration Program
The intended outcome of the compensation and salary administration program is to provide for a pay structure which is:

- Internally equitable
- Externally competitive
- Financially feasible

Internal equity is achieved by assessing, in an objective and systematic manner, the relative worth of all positions which fall within the Group through the job evaluation program. The external competitiveness usually encompasses data gathered through external salary surveys via a benchmarking process of selected positions. Finally, financial feasibility recognizes that the competitive position taken must be within the limits of affordability. The determination of salary adjustments is therefore linked to the university's budget cycle, and such adjustments are awarded on a basis consistent with both our financial position and the foregoing objectives at any given time.

The ultimate objective is the attraction and retention of suitably qualified persons for all positions. Any recommendation to salary scale adjustments is initiated by the Assistant Vice-President, Human Resources with the DPMG Executive Committee. Any relevant information will be made available to DPMG employees by the Executive Committee. DPMG salary scales can be found on the DPMG website.

As appropriate, the university will present data on salary recommendation to the DPMG Executive Committee. After discussion with the DPMG Executive Committee, and with the advice of the Assistant Vice-President, Human Resources, and the Vice President, Finance and Administration, the university will recommend a salary adjustment for the professional and managerial salary scales. This will be done each year for inclusion in the final budget that is submitted to the Board of Governors for their approval.
**Step Increment**

For employees in ADM03 to ADM07 classifications, an annual step increment, up to the maximum of the salary scale, may be awarded based on satisfactory performance. A step increment is effective on the annual anniversary date, provided the employee has remained in the same classification. Employees will be eligible for a step increment upon completion of twelve (12) months’ satisfactory performance in the role. Additionally, this anniversary date will be adjusted for any period of unpaid leave of absence and parental leave.

The immediate supervisor of the DPMG employee will be notified a month in advance of the employee’s upcoming step increment eligibility. Unless a request to withhold the increment is made to Employee Relations, Human Resources prior to the adjustment date, performance is understood to be satisfactory and meriting of a single step increase.

In instances of unsatisfactory performance, the immediate supervisor must consult with Employee Relations, Human Resources before the withholding of any step increment, or a portion thereof. All such withholding is subject to the agreement of the Department Head. Employees affected shall be notified in writing by the immediate supervisor and given the right to make any representation on their own behalf through the Complaints Procedure.

In the event a step increment is withheld (for employees in the ADM-03 to ADM-07 classifications), the immediate supervisor will meet with the employee and re-evaluate their performance periodically. It is recommended the immediate supervisor discuss the performance issues with Employee Relations, Human Resources. When a step increment is withheld the increment (or portion thereof) may be granted at any subsequent time when, in the immediate supervisor’s opinion, the performance deficiencies have been corrected. The employee’s anniversary date will remain unchanged.

**Merit Scale Adjustment (ADM-08 and ADM-09)**

Every July 1st, employees whose positions are classified ADM08 or ADM09 may qualify for merit scale adjustment (“steps”), based on assessed performance and current salary level. Salary progression in these classifications is based on the immediate supervisor’s annual recommendation to the Assistant Vice-President, Human Resources, or designate. The immediate supervisor may recommend a salary increment of a half, whole, one and one-half, or two steps, for eligible employees. The merit adjustment shall not result in an increase beyond the salary maximum of the classification.

In instances of unsatisfactory performance, the immediate supervisor must consult with Employee Relations, Human Resources before the withholding of any step increment, or a portion thereof. All such withholding is subject to the agreement of the Department Head. Employees affected shall be notified in writing by the immediate supervisor and given the right to make any representation on their own behalf through the Complaints Procedure.

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*When is my anniversary date?*

An employee’s anniversary date is the first day of the first full month following commencement of employment in the current position, or the first day of the first full month following reclassification of the current position.
In the event a step increment is withheld, the immediate supervisor will meet with the employee and re-evaluate their performance periodically. It is recommended the immediate supervisor discuss the performance issues with Employee Relations, Human Resources.

**Additional Step Increment**
Immediate supervisors may recommend the award of one (1) additional step increment, or part thereof, when performance is deemed to warrant special recognition and provided such an award does not result in a new salary exceeding the classification’s maximum salary. Such award request should be made in writing by the immediate supervisor, in consultation with the appropriate Department Head/Faculty Administrator as applicable, and then forwarded to the Director, Employee Experience or designate for final approval.

**Market Differential**
If external market pressures, as evidenced by actual or anticipated turnover within a particular occupational group or sub-group, warrant the payment of a market differential, a differential may be recommended for approval by the Director, Total Compensation or designate. Approval of any such adjustment requires written recommendation (including any support documentation) from the Administrative Director, Dean or Vice-President to the Director, Total Compensation, or designate.

Any differential that is awarded shall not result in the revision of the applicable classification salary scales, although employees may be paid above the applicable maximum salary as a result of an approved differential.

The market differential will be reviewed regularly in consultation with the Director, Total Compensation and if market conditions no longer support the market differential, or if the position is reclassified through the job design process, employees shall return to the appropriate salary within the classification. A decision to adjust an approved market differential shall be made by the Director, Total Compensation, or designate, in consultation with the immediate supervisor and Department Head/Faculty Administrator.

**Exceptional Salary Adjustment**
Exceptional individual salary rate adjustments, including progression above the maximum salary for a classification may be recommended, when warranted for reasons such as an external competitive offer. Approval of any such adjustment requires written recommendation (including any supporting documentation) from the Administrative Director, Dean, or Vice-President to the Assistant Vice-President, Human Resources, or delegate.

Any exceptional salary adjustment that is awarded shall not result in the revision of the applicable classification salary scales, although employees may be paid above the applicable maximum salary as a result of an approved adjustment.

**Exceptional Performance Payment**
If a DPMG employee is at the salary maximum of their classification salary scale and their performance is deemed to warrant special recognition, immediate supervisors may recommend a one-time Overload payment equivalent of up to one step, which is renewable annually on the
employee’s anniversary date or July 1 (for ADM08 and 09) as per predetermined criteria. Criteria for the Overload payment, as well as the approval process document is available on myDal (login required).

**Supervisory Step Increment**

In setting an initial salary for an employee who is being newly appointed to a position (new hire or promotion), whereby the employee assumes supervisory responsibility over position(s) in the same classification, consideration may be given to whether an additional step increment is warranted beyond the usual hiring salary, given qualifications and experience. The intent of this increment is not to differentiate between the salary of the employee(s) being supervised and the immediate supervisor. The supervisory step increment is based on the incumbent’s salary, performance, and job duties as the supervisor. Such increment shall not result in an increase beyond the salary maximum of the classification, unless the incumbent is at the salary maximum, in which case an amount equivalent to a step may be awarded. If the supervisory responsibilities are temporary in nature, an Overload payment may be warranted.

Requests for a supervisory step increment should be made in writing by the immediate supervisor, in consultation with the appropriate Department Head/Faculty Administrator as applicable and forwarded to the Director, Employee Experience or designate for final approval.

**Overload Payment**

Employees may qualify for one-time or ongoing exception payments (a percentage of the employee’s current salary), which are non-pensionable, when there is a temporary need in a department to meet strategic goals/operations due to a vacancy or special project. Employees must be assigned additional responsibilities over and above their regular job duties, for two weeks or more, to qualify for an Overload payment. Such payments shall normally not exceed two years in duration. Overload payments are usually paid at the end of the assignment/project. Overload payments to employees assuming additional responsibilities outside of their home department/unit shall be paid by the department/unit assigning the additional work. If the employee is relieved of their current duties to assume a new position/role, then Secondment should be considered. It is recommended that immediate supervisors consult with Job Design, Human Resources on determining the appropriate arrangement.

Any proposed Overload payment(s) must be authorized and agreed to in advance by the immediate supervisor in consultation with the Department Head/ Faculty Administrator and the Director, Employee Experience, or designate. Final approval shall be made by Director, Employee Experience, or designate. Overload payments cannot be made to reward exceptional performance.

Following are some examples of eligible Overload payments: special project work which requires exceptional effort with hours of work over and above the normal workload, including voluntary service undertaken as an equity-deserving group member in support of The university’s equity, diversity, inclusion and accessibility (EDIA) mandate; temporary assumption of managerial authority over a group of employees; performing partial duties of a vacant position; or assuming partial responsibilities of a higher classification.
If the additional assigned duties become a permanent part of the employee’s current role, a review of the job description is recommended.

Employees who are assigned additional duties may be given an increase in the range of 1% – 10%, depending on the job duties and scope of responsibilities that have been assigned, over and above the employee’s current job duties.

Suggested payment:
Up to 5% - take on partial role of another position, over and above own job duties.
6% to 10% maximum – take on substantial portion of another position, over and above own job duties.

**Job Classification**
Requests for reviews of a job’s classification should be directed to Job Design, Human Resources. The result of a review can have pay and organizational implications, therefore, these requests should be forwarded through normal administrative channels. For updating job descriptions, the DPMG employee, their immediate supervisor, Department Head, and Dean/Administrative Director must all agree on job content and sign off on the job description before submission to Job Design, Human Resources.

Should the job review process result in change in classification, the effective date for such change and resulting change in salary will be the date the approved job description was received by Job Design, Human Resources. While the position is under review, employees will qualify for normal salary progressions in their current classification.

When a position is reclassified upwards, employees will normally receive an increase of 7.5% over the base salary as of the effective date, or the minimum salary for the new classification, whichever is higher. The employee’s anniversary date will be adjusted to ensure earnings’ increase of at least 3% is obtained in the twelve months following reclassification.

When a position is reclassified downward, if the employee's salary is above the maximum of the new lower classification, the employee’s present salary will be maintained until it is exceeded by the salary maximum for the new (lower) classification. Such maintenance of salary also excludes any annual economic adjustments. If the employee's salary is within the range from minimum to maximum (of the new lower classification) it will be maintained, and the employee may receive progression through the range in the normal manner until the maximum is attained.

Classification decisions may be appealed to the appeal committee. Notification of the appeal process (myDal login required) will be provided when the employee is notified of the classification decision.

Please visit the Job Design, Human Resources website (myDal login required) for more information on the process.
Benefits & Pension

**Insured Benefits**
The university offers a comprehensive range of insured or subsidized benefits. Benefit entitlements are based on full-time equivalency (FTE) of employment, unless specified otherwise. Many of these benefits are available to regular full-time and regular part-time (50% FTE or more) employees. Benefits are pro-rated for employees who work less than full-time. Employment must be anticipated to continue for more than eight months for eligibility.

Insured benefit coverage can be maintained for eligible unpaid leave types, provided the employee pays the total monthly premium cost for the duration of the unpaid leave. This understanding is subject to any limitations incorporated in individual plans. Please contact Benefits, Human Resources to confirm which leave types are eligible.

Further details are available from Benefits, Human Resources, and detailed information is available under Total Compensation on the Human Resources website.

**Health Spending Account**
Employees eligible for benefits will have an annual Health Spending Account (HSA) administered by Medavie Blue Cross. The HSA amount is prorated in the first year of employment depending on date of hire into the university.

The HSA is a tax-free benefit and can be used to cover a portion of health and dental claims not covered by the Dalhousie Plans, expenses exceeding the Plan’s maximums or co-payments, health costs not covered under the Dalhousie Insured Benefit Plan, or employee-paid premiums for enrolment in the Plan. Claims to the HSA must be eligible under Canada Revenue Agency Guidelines. The HSA Expense Eligibility Criteria is a helpful guide to determine eligible HSA expenses. A video explanation of the HSA can be found here.

Employees can submit expenses for themselves and their dependents. DPMG employees must use HSA funds during the year it is deposited in the “HSA Account” or in the following year, otherwise it will be forfeited. The HSA year runs from July 1 to June 30.

**Pension Plan**
All regular full-time and regular part-time (50% FTE or more) employees are required to participate in the Dalhousie University Staff Pension Plan, subject to the eligibility criteria specified in the Plan. Employment must be anticipated to continue for 12 months or more for eligibility. Some other part-time employment categories may also qualify. Details are available from Retirement Services, Human Resource or online.
The normal retirement date for employees is July 1 following their 65th birthday, as defined under the Dalhousie University Staff Pension Plan. Former Technical University of Nova Scotia (TUNS) employees and former Nova Scotia Agricultural College (NSAC) employees who continued their membership in the Public Service Superannuation Plan (PSSP) shall retire in accordance with the provisions of the Public Service Superannuation Act and eligibility for pension benefits upon retirement shall be in accordance with the provisions of the Public Service Superannuation Act. These employees may also be eligible for a Service Award in accordance with the terms of their employment.

**Spouse and Child Tuition Waiver**

Spouses and children of DPMG employees are eligible for a Tuition Waiver. The waiver covers 50% of tuition fees in all courses offered at Dalhousie University in any undergraduate program in Faculties other than Dentistry (excluding the School of Dental Hygiene), Law and Medicine. Where both parents are eligible employees, the tuition fee waiver for a child will be 100%.

For the purposes of tuition waiver administration, the following definitions shall apply:

“Spouse” shall mean a person who is in a marriage or other formal union recognized by law with an employee or who has cohabited with an employee in a conjugal relationship for at least twelve (12) months as the employee’s spouse.

“Child” shall mean any dependent child of the employee to the end of the academic year of the child’s 25th birthday, or beyond that date if dependent on the employee by reason of mental or physical disability. Dependents are defined as children of the employee for whom the employee is entitled to claim tax credit under the Income Tax Act in the year in which the tuition waiver is requested or children not over the age of 25 years to whom the employee declares that they provide regular financial support.

“Tuition Fee” shall mean the basic tuition fee applicable to specific programs and shall include auxiliary fees which are for required instruction but shall exclude any other fees such as international student differential fees, co-op fees, student union fees, and textbooks.

**Tuition Waiver for Retired Employee:**

Tuition waivers shall continue to be available to employees who have retired, having been employed for five or more years, and to their spouses and children.

**Tuition Waiver for Dependent of Deceased Employee:**

Tuition waivers shall continue to be available to the spouses and children of deceased employees, who had been employed for five or more years.

**Tuition Waiver for Divorced or Legally Separated Employees:**

Tuition waivers shall continue to be available to the children of those employees who are divorced or legally separated, provided satisfactory evidence of support equivalent to 7% of annual earnings is provided.

Employee Tuition Assistance & Reimbursement

Dalhousie promotes and values continued professional development. Information for employees can be found in the Tuition Assistance for Employees section.
Tuition Waiver and/or Tuition Reimbursement Eligibility for Ill or Disabled Employees
DPMG employees who are on a leave for an ongoing illness or long-term disability shall not pursue their studies by virtue of being ill and unable to work. Tuition waivers shall continue to be available to the employees’ spouses and children, provided the employee is in receipt of sick leave or long-term disability benefits. DPMG employees on pregnancy and/or parental leaves are eligible for tuition waivers or tuition reimbursement during the entire leave.

The university recognizes and promotes a number of specialized credit programs, e.g., foreign exchange programs. Tuition waivers do not apply to these programs when:

a) the fees are only collected by Dalhousie on behalf of the host institution;

b) the fees are paid directly by the student to the host university.

For further information, please contact Benefits, Human Resources.

Holidays, Vacation & Leaves

Holidays
The university provides the following as paid holidays for DPMG employees:

<table>
<thead>
<tr>
<th>Date</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>January 1</td>
<td>First Monday in September</td>
</tr>
<tr>
<td>First Friday in February</td>
<td>September 30</td>
</tr>
<tr>
<td>Third Monday in February</td>
<td>Second Monday in October</td>
</tr>
<tr>
<td>Friday preceding Easter</td>
<td>November 11</td>
</tr>
<tr>
<td>Monday preceding May 25</td>
<td>December 25</td>
</tr>
<tr>
<td>July 1</td>
<td>December 26</td>
</tr>
<tr>
<td>First Monday in August</td>
<td>1/2 day to be scheduled by the university on a day other than the holidays already listed</td>
</tr>
</tbody>
</table>

To provide for an extended break from work between December 25 and January 1, at least two (2) scheduled days off with pay are usually granted in addition to the holidays listed above.

Vacation
The vacation year is June 1st to May 31st. DPMG employees are governed by two different systems of vacation entitlements based on their date of hire into the university. As such, please refer to the appropriate section as it relates to the DPMG employee’s hire date:

a) Vacation Entitlement for employees hired prior to June 1, 2010
b) Vacation Entitlement for employees hired on or after June 1, 2010
c) Vacation Entitlement for employees transferring from another Employee Group

The scheduling of vacation is subject to approval from the immediate supervisor, taking account of requests from other employees of the team/unit and the operational requirements of the department. Requests should be made to the immediate supervisor via email or using the electronic leave reporting system, whichever is used in the department. Vacation balance should be exhausted within the vacation year.

Any planned vacation that an employee takes will not be cancelled in the event of an unanticipated university closure.

Approved unpaid leaves of absence of up to ten (10) working days per year will not affect an employee’s vacation entitlement in the following vacation year.

Continuous employment for determining the fifth or sixth week of entitlement does not include unpaid leaves of absence in excess of thirty (30) working days, e.g., parental leave, but does not include pregnancy leave. While taking a pregnancy leave will affect the annual vacation employees will have earned for the vacation year(s) immediately following such leave, it will not affect their continuous employment credit for entitlement to an additional week of vacation commencing the year in which the tenth or twentieth anniversary falls.

a) Vacation Entitlement for employees hired prior to June 1, 2010 – Earn and use next year

Employees under this system earn vacation in one vacation year, which is available for use the following vacation year. Annual vacation entitlement is based upon length of continuous paid employment at the university. Entitlement each year is calculated based on number of months of paid service up to May 31st in the previous vacation year. If less than one full year’s service has been completed, entitlement for the following year is prorated as follows:

Full-time equivalence: (# of months worked / 12 months) * 20 days = entitlement for the next vacation year (1 vacation day = 7 hours).

Vacation entitlement is pro-rated based on full-time equivalence.

Vacation Entitlement:
- Employees with less than 10 years of service, excluding any unpaid leaves, will receive four (4) weeks (20 working days or 140 hours).
- Employees with 10 years or more of service, excluding any unpaid leaves, will receive five (5) weeks (25 working days or 175 hours), beginning with the vacation year in which the 10th anniversary falls.
- Employees with 20 years or more of services, excluding any unpaid leaves, will receive six (6) weeks (30 working days or 210 hours), beginning with the vacation year in which the 20th anniversary falls.

Subject to the discretion of the immediate supervisor a maximum of five (5) days may be deferred at the employee’s request to the following vacation year. The maximum carryover of five (5) vacation days does not apply when employees are commencing a pregnancy
and/or parental leave or an extended sick leave. Based on the length of the leave an employee is taking, and by mutual agreement with the immediate supervisor, the employee may carry over up to one (1) year’s vacation entitlement.

When operationally feasible, and by mutual agreement with the immediate supervisor, DPMG employees may draw from next years’ accrued vacation bank up to a maximum of ten (10) days to use in the current vacation year.

b) Vacation Entitlement for employees hired on or after June 1, 2010 – Earn and use same year

Employees under this system earn vacation and use it the same year. Annual vacation entitlement is based on the number of years of continuous service, normally following successful completion of the probationary period. Entitlement each year is calculated based on number of months of paid service up to May 31st in that vacation year. If less than one full year's service has been completed, entitlement for the year is prorated as follows:

Full-time equivalence: (# of months worked / 12 months) * 20 days = entitlement for the vacation year (1 day = 7 hours). Vacation entitlement is pro-rated based on full-time equivalence.

Vacation Entitlement:
- Employees with less than 10 years of service - four (4) weeks (20 working days or 140 hours)
- Employees with 9 years or more of service as of June 1st, excluding any unpaid leaves, will receive five (5) weeks (25 working days or 175 hours), beginning with the vacation year in which the 9th anniversary falls.
- Employees with 19 years or more of service as of June 1st, excluding any unpaid leaves, will receive six (6) weeks (30 working days or 210 hours), beginning with the vacation year in which the 19th anniversary falls.

Employees may take vacation on the assumption that their employment will continue throughout the calendar year. Employees who take vacation before it is earned and subsequently terminate their employment will be required to repay any vacation taken but not earned.

Subject to the discretion of the immediate supervisor a maximum of ten (10) days may be deferred at the employee’s request to the following vacation year. The maximum carryover of ten (10) vacation days does not apply when employees are commencing a pregnancy and/or parental leave or an extended sick leave. Based on the length of the leave an employee is taking, and by mutual agreement with the immediate supervisor, the employee may carry over up to one (1) year’s vacation entitlement.

c) Vacation Entitlement for employees transferring from another Employee Group

Upon transfer to DPMG from another employee group, the DPMG vacation entitlement will be calculated based on the date of hire into the university, and not into the current DPMG role. The accrual rate of an employee transferring into the DPMG group will change, although the accrual system will remain the same (i.e., earn and use next year system or earn and use same year system).
Any increase in entitlement, i.e., three (3) to four (4) weeks, or four (4) to five (5) weeks, or five (5) to six (6) weeks will be prorated based on the percentage of the vacation year worked in the DPMG group.

It is the responsibility of the former immediate supervisor to ensure the appropriate vacation balance is updated in the electronic leave reporting system by emailing HR Data Analytics and Systems Management (DASM), Human Resources.

If a different vacation entitlement was formally agreed upon at the time of appointment to a DPMG position, the entitlement in the appointment letter will supersede the vacation entitlement section above.

**Major Illness During Vacation**

Where an employee suffers a major illness, major injury or is hospitalized and the period of illness is in excess of three (3) days, all or a portion of this period shall be considered as sick leave and the number of vacation days which have been displaced may be taken later in the same vacation year. The employee must notify their immediate supervisor at the time such illness commences and must submit medical verification to the satisfaction of the Employer to qualify for sick leave in these circumstances.

**Vacation upon Termination**

In the event of termination with due notice (four or more weeks), accrued and unused vacation will be paid out. In the event due notice is not provided, payment will be at the minimum prescribed under the Labour Standards Code, unless the Department Head agrees to accept less notice. Employees may take vacation on the assumption that their employment will continue throughout the calendar year. Employees who take vacation before it is earned and subsequently terminate their employment will be required to repay any vacation taken but not earned.

**Sick Leave and Long-Term Disability (LTD)**

A regular full-time employee who has worked for 125 days in the preceding 12-month period may be eligible for sick leave for up to 125 working days at full salary for any absence due to any qualifying illness or injury, until the employee reaches their retirement date under the Dalhousie University Pension Plan. Vacation and leaves of absence with pay shall be treated as days worked. Pregnancy leave, parental leave, and leaves of absence without pay shall be excluded when determining the start and end dates of the preceding 12-month period. For a part-time employee, the entitlement of 125 days is prorated based on the percentage of full-time equivalence.

A probationary employee shall accumulate sick leave at a rate of one (1) day per completed month of service until the probationary period has been successfully completed.

A term employee whose appointment is for twenty-four (24) months or less shall accumulate sick leave at a rate of one (1) day per month of completed service.

A temporary employee shall accumulate sick leave at a rate of half (0.5) a day per month of completed service, to a maximum up six (6) days per year.
Employees who work beyond the age of qualification for long-term disability shall be entitled to accumulate sick leave at the rate of one (1) day per month of completed service, to a maximum of twelve (12) days per year and 125 days in total.

Although the main purpose of the 125 days of sick leave as paid leave is to serve as a Qualifying Disability Period (QDP) for Long-Term Disability, this sick leave bank can also be used for casual illnesses, normally for up to five (5) working days. Casual illnesses exceeding five (5) consecutive days requires medical documentation to qualify for paid sick leave.

In order to assess a claim for paid sick leave, employees may be required to provide adequate medical certification verifying: i) the illness or injury; ii) a resulting inability to work; iii) that appropriate medical treatment is being sought; iv) estimated date of return to work and any subsequent revisions to the return date; v) return to work schedule, and if applicable vi) any functional limitations and/or medical restrictions to facilitate an earlier return to work date. The employing department or Human Resources will contact the employee to indicate when medical evidence is required and, as circumstances dictate, when further medical evidence is required to assess the claim for paid sick leave.

An employee returning to work upon the expiration of a period of sick leave (as defined above) shall return to their original position. This period will be extended by twenty-four (24) months from the date the employee completes the QDP under the terms of the long-term disability program (currently 125 days, excluding Saturdays, Sundays, and Holidays, prior to age 65) provided the employee is approved for LTD benefits.

An employee may be required to undergo, without cost to such employee, medical examinations by a physician of the university’s choice in the following instances:

(a) Prior to employment, but following an offer of employment, provided the medical information sought relates to a bona fide occupational requirement for the position applied for.
(b) In order to obtain health certificates, where the university in its discretion deems it necessary or desirable, including cases of repeated absences of less than five (5) days, provided a copy of the physician’s report is given to the employee.

**Leave for Family Illness**

Employees shall be granted leave with pay for up to five (5) days per calendar year, from their sick leave entitlement, for the purpose of caring for an employee’s parent, spouse, or child, provided such family member(s) require(s) care and no one other than the employee can provide such care. The university may require proof of the need for such leave as it considers necessary. These days shall be deducted from the employee’s sick leave entitlement and will be calculated on a calendar year basis. This leave is prorated based on full-time equivalency of employment.

**Pregnancy Leave**

The university shall grant unpaid pregnancy leave in accordance with the provisions of the Nova Scotia Labour Standards Code.

**Benefits While on Leave**

**Insured benefits** coverage can be obtained for the duration of eligible leaves, subject to the employee paying the total monthly premium costs and meeting any qualifying conditions under specific plans.
The university supplements the pregnancy leave benefits which an eligible employee may qualify for under the Employment Insurance Program, provided they have successfully completed their probationary period. For a period of up to seventeen (17) weeks, the university will pay a benefit of up to 95% of regular salary, less benefits receivable under the Employment Insurance Act and any other earnings from employment. No benefit is payable by the university for any period in which the employee is disqualified from benefits under the Employment Insurance program. This benefit is granted on the condition that the employee returns to continuing employment upon expiry of the leave. If the employee does not return to work the university is entitled to reimbursement of any amounts (prorated) paid by the university to the employee under this supplementary benefit. The employee will acknowledge the same, in writing, by signing a Supplementary EI Benefits Application Form. The application to request this benefit is available on myDal (login required).

**Parental Leave (Following Pregnancy Leave)**
The university shall grant unpaid parental leave in accordance with the provisions of the Nova Scotia Labour Standards Code.

The university supplements the parental leave benefits if an eligible employee qualifies under the Employment Insurance Program, provided they have been continuously employed by Dalhousie for at least one (1) year. For a period of up to fourteen (14) weeks, the university will pay a benefit of up to 95% of regular salary, less benefits receivable under the Employment Insurance Act and any other earnings from employment. When an employee takes a pregnancy leave, followed by a parental leave, the Act requires that both leaves (pregnancy and parental) be taken consecutively.

**Parental Leave (For Spouse and Adoptive Parents)**
The university shall grant unpaid parental leave in accordance with the provisions of the Nova Scotia Labour Standards Code.

The university supplements the parental leave benefits if an employee becomes a parent, including through adoption, and is not taking a pregnancy leave, and qualifies for parental leave under the Nova Scotia Labour Standards Code and for parental benefits under the Employment Insurance Act, provided they have been continuously employed by Dalhousie for at least one (1) year. The university will supplement those benefits and pay up to 95% of regular salary, less benefits receivable under the Employment Insurance Act and any other earnings from employment, for a period of seventeen (17) weeks. Where employees take a parental leave but not a pregnancy leave, they may do so at a time of their choosing commencing with the date of birth or the date in which the child is taken into their care, provided the leave is completed within the time period specified under the Nova Scotia Labour Standards Code.

The application to request this benefit is available on myDal (login required).

**Leave for Parent Not Accessing Parental Leave (For Spouse and Adoptive Parents)**
Employees who become a parent, including through adoption, but are not taking parental leave benefits under the Employment Insurance Act, shall be granted a leave of absence with pay for a maximum of five days after the child comes into their care. This leave may be granted on non-consecutive days. They will also be eligible for additional unpaid leave in accordance with the Labour Standards Code.
An employee who has begun parental leave is entitled to return to and resume work and defer the unused portion of the parental leave should the child become hospitalized for a period exceeding or likely to exceed one week. Only one such interruption and deferral is provided for under the Nova Scotia Labour Standards Code.

Employees must give at least four (4) weeks’ notice of their intention to take, and return from, a pregnancy or parental leave, unless the maximum leave entitlement is taken.

**Part-Time Work During a Pregnancy/Parental Leave**
In the event an employee works part-time during a pregnancy/parental leave, while in receipt of supplementary employment insurance benefits, they must consult with Employee Experience, Human Resources in advance of commencing the leave for the appropriate supplementary employment insurance benefit amount to be calculated. The employee is responsible for declaring such income to Service Canada. Please contact Employee Experience, Human Resources for a template letter before commencing such an arrangement.

The Employment Insurance Act deals with any benefit payments to which an employee may be entitled. Further information is available on the Employment Insurance website.

**Compassionate Care Leave**
An employee shall be granted Compassionate Care Leave in accordance with the leave provisions of the Nova Scotia Labour Standards Code.

**Bereavement Leave**
DPMG employees shall be granted bereavement leave with pay as follows:

a) In the event of a death of a spouse, a parent (including stepparent) or a child (including stepchild), ward of the employee, grandchild or a relative with whom the employee permanently resides, an employee so bereaved shall be allowed leave with pay not exceeding five (5) working days. The days shall normally be consecutive, and shall be taken at the time of death, funeral, or memorial service.

b) In the event of a death of a parent-in-law, grandparent, sibling (including stepsibling and half-sibling, sibling-in-law (immediate – a spouse’s sibling or a sibling’s spouse), son-in-law, or daughter-in-law, an employee so bereaved shall be allowed leave with pay not exceeding three (3) working days. The days shall normally be consecutive, and shall be taken at the time of death, funeral, or memorial service.

c) In the event of the death of an employee’s aunt, uncle, niece, nephew, sibling-in-law (extended – spouse’s sibling’s spouse), foster parent, or the grandparent of the spouse of the employee, an employee shall be granted leave of absence with pay for one (1) day for the purpose of attending the funeral.

Spouse shall include a person who is in a marriage or other formal union recognized by law with an employee or who has cohabited with an employee in a conjugal relationship for at least twelve (12) months as the employee’s spouse.
If the location of the funeral or memorial service is more than 200 kilometers away from an employee’s residence, an employee may be granted time it takes to travel to and from such location to a maximum of two (2) days, provided the travel does not occur during the employee’s days off.

If there is a death in an employee’s family as defined under (a), (b), (c) while the employee is on vacation, the employee is entitled to use bereavement leave, rather than vacation days as scheduled.

Request for such leave must be directed to the employee’s immediate supervisor.

**Domestic Violence Leave**
The university shall grant domestic violence leave to an employee in accordance with the provisions of the Nova Scotia Labour Standards Code. Additionally, the employee may be eligible for leave with pay for up to ten (10) weeks per calendar year.

**Jury Duty**
An employee who is required to serve as a juror or witness will receive full salary for the duration of such services and shall reimburse the university to the extent of any jury duty pay received, less expenses.

**Leave of Absence without Pay**
A request for a leave of absence without pay is to be made in writing to the employee’s immediate supervisor. Such leaves must be jointly approved by the Dean/Faculty Administrator or Department Head and the Director, Employee Experience, or designate.

**Employee Benefit (Sabbatical Leave) Plan**
Employees may participate in the Employee Benefit (Sabbatical Leave) Plan which provides for deferral of income when an extended period of unpaid leave is sought and agreed to in advance. Operational requirements and employee needs must be discussed with the immediate supervisor, in consultation with the Department Head/Faculty Administrator and the Director, Employee Experience or designate, before proceeding with the plan. Once approved, Payroll Services, Human Resources, will need appropriate information to implement the plan. This plan cannot be used in conjunction with a paid leave because of Canada Revenue Agency regulations.

**Study Leave**
As the operations of the university expand and become more complex, the university may wish to selectively encourage middle- and senior-level managers to seek further post-secondary education study or project experience (hereinafter referred to as study leave). Such study or project work must directly complement the employee's job responsibilities at Dalhousie University.

To be eligible for a study leave, the applicant must have:
1. completed a minimum of three (3) years’ continuous employment if it is an initial application.
2. six (6) years of continuous employment since the completion of the last period of study leave if it is a second or subsequent period of leave.
Applications must be made in writing to the Vice-President responsible for the unit in which the applicant is employed. The application must specify the course of study or project which will be undertaken and the period of leave which is being requested. The agreement of the Dean and/or Faculty Administrator (or equivalent in a non-academic unit) must accompany the application.

When the study leave is granted, in consultation with the Assistant Vice-President, Human Resources, it shall be for a period of up to twelve (12) consecutive months in total.

For an initial application of a study leave, if approved, the applicant shall be granted 50% of regular salary with pension and insured benefits maintained on a nominal salary basis. In approving such leaves, it is understood that the employee will continue their employment with the university for a period of time equal to the period of the leave or reimburse the university for the full amount of salary, plus benefits received from the university during such leave.

Second and subsequent leaves, if approved, shall be granted to the applicant at 75% of regular salary and the employee will be held to the same standard for salary reimbursement purposes, should they leave the university prior to serving the equivalent time spent on the second study leave.

Financial assistance may also be included to offset part, or all, of the cost relating to tuition fees through tuition waivers or reimbursement, travel and relocation. Before committing to any such financial arrangement, immediate supervisors must seek approval from the Assistant Vice-President, Human Resources or designate.
THE EMPLOYEE LIFECYCLE: DEVELOPMENT & PROGRESSION

Professional Development
DPMG employees are encouraged to maintain their competencies and knowledge through direct training opportunities such as certificate programs, credit and noncredit courses, seminars, convention and conference attendance, committee work and professional affiliation.

Where an employee is requested to attend a conference or seminar related to their work, regular salary, registration fees and all reasonable travel and accommodation expenses will be paid, unless otherwise agreed, from departmental funds.

Learning & Development, Human Resources, provides professional development programs and learning resources to build capabilities, competence and enhance skill sets and promotes an inclusive, healthy workplace. Employees can participate as part of their skills development and career planning. For more information on programs and resources, visit the Employee Learning Calendar, or email Learning & Development, Human Resources.

Percipio, a free online learning platform for Dalhousie employees, is also a rich repository of learning material. Login with your NetID and password to enjoy the learning experience.

The DPMG Executive also holds many professional development opportunities, including the DPMG Conference, held annually in June. It is a recommended professional development opportunity that all DPMG employees are strongly encouraged to attend.

Please visit the Learning & Development, Human Resources section on myDal (login required) for more information.

Performance Development Tool - ACHIEVE
ACHIEVE provides a structured process that recognizes employee’s contributions to organizational success, while valuing growth and development. ACHIEVE contributes to the development of a culture where employees and their immediate supervisors can have meaningful work conversations. More information on ACHIEVE, or performance planning is available on myDal (login required).

Career Development
Working at Dalhousie University provides an opportunity to make a positive contribution to the student experience and acclaimed research activities. As one of the largest employers in Halifax, Dalhousie encourages career development and personal growth in an environment focused on lifelong learning.
Dalhousie University encourages personal and professional growth through various resources. Dalhousie encourages employees to use these resources to assist with career development. To discuss career opportunities in general, or a specific job opportunity, employees may contact Talent Management, Human Resources, for advice.

Competencies are a set of defined behaviours that provide a structured guide for enabling the identification, evaluation, and development of the behaviours in individual employees and leaders. Dalhousie has a list of core and leadership competencies (myDal login required) which can be used as a guiding tool for resume writing, and interviewing skills.

**Tuition Assistance for Employees**
Tuition assistance is available to all non-probationary DPMG employees who are regular full-time and regular part-time (50% FTE or more), as well as term full-time or term part-time (50% FTE or more), provided the length of the term is for one (1) year or more. This assistance can be in the following two methods:

A) Tuition Waiver  
B) Tuition Reimbursement
A) Tuition Waiver

Employees can take up to twelve (12) credit hours from September 1 to August 31 of each academic year in any Faculty of Dalhousie University and have tuition fees waived. The tuition waiver is a tax-free benefit for employees unless the waiver is for a non-job-related course.

A Graduate Program Fee degree is based on a set tuition per term and/or a residency requirement, rather than Graduate Per Course Fee degree. Employees registered in such a degree, will be eligible for a tuition waiver equivalent to the Graduate Per Course Fee degrees (i.e., up to twelve credit hours in each September 1 - August 31 academic year). Specific questions regarding eligibility can be sent to Benefits, Human Resources.

Should employees terminate their employment before the end of the academic term, they may be required to reimburse the tuition fee(s), on a pro-rated basis, to the university.

Employees may make arrangements through their immediate supervisor to audit any credit course offered by the university provided it is job related and subject to the instructor’s approval.

B) Tuition Reimbursement for Employee

Employees who undertake a specific course of study which is associated with their professional certification and is related to current job requirements and/or anticipated university needs (including study related to professional certification which would not be covered under the Tuition Waiver) may request tuition reimbursement. A Reimbursement Application package (myDal login required) should be directed to Learning & Development, Human Resources and must be endorsed by the employee's immediate supervisor, in consultation with the Department Head/Faculty Administrator. Such courses may be taken at another educational institution and are not usually available through Dalhousie.

Tuition fees for non-credit job-related courses offered by the Faculty of Open Learning and Career Development may be reimbursed at the sole discretion of the employer.

Tuition reimbursement will not be given in addition to the twelve (12) credit hours provided for through the tuition waiver, but a combination of these benefits is permissible subject to the total support provided by the university not exceeding the cost of twelve (12) credit hours.

In approving tuition reimbursement, it is understood that the applicant will continue employment at the university for a period equal to the period of the course/program or reimburse the university for the full amount of tuition paid by the university. Employees who fail or do not complete a course, forfeit entitlement to this reimbursement and must successfully complete a subsequent job-related non-credit course in order to qualify for reimbursement in that instance and to regain entitlement.

For information on spouse and/or child tuition waivers, please see Spouse and Child Tuition Waiver.
Secondment
A secondment arrangement applies when an employee is relieved of their current duties and assumes a new position within the university, usually at a higher classification, for a specific duration normally not exceeding two (2) years. Secondment arrangements may be considered as a means of professional development, in addition to fulfilling a specific need in a unit. These arrangements could include secondment into another employee group, such as Grant-Paid or EXAD. Prior to engaging in a secondment arrangement, Department Heads/Faculty Administrators must consult with Job Design, Human Resources for assistance in determining appropriate terms and conditions of employment, including salary treatment.

Term positions which have been posted, may entertain secondment arrangements based on agreement from all parties. Under such arrangement, a seconded employee may return to their original or similar position, if applicable, at the end of the term and will revert to their original salary, plus any salary adjustments that would have applied to their original position in the interim. Also, the employee reverts to their original anniversary date. Such arrangements should be formalized in the form of an agreement between the two departments involved in the employee’s secondment. Please contact Employee Experience, Human Resources for a template agreement.

If the posted term position is regularized into an ongoing position, then the seconded employee need not undergo further competition and can be regularized at the end of the secondment period, based on satisfactory performance.

If an employee enters a secondment arrangement without undergoing a competition process, and the term position is regularized into an ongoing position, the seconded employee will need to compete through the posting process to be considered for the ongoing role.

Secondment to a position of the same classification shall not result in a change in salary if the employee is at the top of the salary scale. Secondment into a higher classification includes appropriate compensation in the range of 5% – 10% of the employee’s existing rate of pay, or to the minimum step of the higher classification, whichever is higher.

Employees will be eligible for a step increment upon completion of twelve (12) months’ satisfactory performance in the seconded role.

Volunteer Work
The university encourages participation by all its employees in university and community volunteer work. Time commitments should be arranged with the employee’s supervisor so that they do not interfere with the fulfillment of regular responsibilities.

Secondment to an External Organization
Prior to engaging in secondment arrangements with an external organization, Department Heads/Faculty Administrators must consult with Director, Employee Experience, or designate, for assistance in determining appropriate terms and conditions of employment, including salary treatment. The appropriate salary level for an employee seconded to an external organization will be determined in consultation with the seconding organization. Such arrangements should be formalized in the form of an agreement between the two organizations involved in the employee’s secondment.

If a DPMG employee wishes to pursue a secondment arrangement external to the university for personal/professional reasons, the Department Head/Faculty Administrator may consider a leave of absence without pay for the duration of the secondment.
**Addressing Employee Concerns**

The purpose of this is to set out procedures to be followed in instances where a DPMG employee wishes to bring forward a complaint in relation to the terms and conditions of their employment. It is essential that complaints be raised openly and resolved as quickly as possible. Therefore, employees are encouraged to discuss differences and/or concerns informally as much as possible.

Note: If the complaint is against the immediate supervisor, the appropriate Administrative Head at the next level within the unit will be involved in the complaint process.

At any stage in the process the complainant or supervisor may confer informally with the Director, Employee Experience, or designate for advice and the complainant may also seek the advice of the DPMG Executive. Additionally, the Human Rights & Equity Services Office (HRES) is available to employees as an alternate resource to make a confidential informal or formal complaint, personal support & referrals, coaching, and conflict resolution process facilitation. For guidance and resources, please visit the Human Rights & Equity Services page or contact the office confidentially by calling 902-494-6672.

**Informal**

The first step in the informal process is for the complainant to bring the issue to their immediate supervisor. At this step, the issue is communicated verbally. A resolution will be discussed and provided by the immediate supervisor within five (5) business days of the informal meeting/communication.

**Formal**

*Should the reporting relationship within a department require it, stages will be added to or omitted from the complaint procedure, as appropriate.*

Should the complaint not be resolved informally, the complainant may present the issue in writing to their immediate supervisor. A resolution will be provided, in writing, by the immediate supervisor within five (5) business days of receiving the written complaint.

If the matter is not resolved at the previous step, the complainant may refer the issue to the Dean/Administrative Director. The complainant may choose to be accompanied by another DPMG employee (or a member of the DPMG Executive Committee) to any meeting convened under this step. A resolution will be provided, in writing, by the Dean/Administrative Director within ten (10) business days after the meeting.

If the matter is not resolved at the Dean/Administrative Director level, it shall then be referred formally to the Director, Employee Experience or designate, who shall confer with the parties. If the matter is not resolved within a further ten (10) business days, it shall be referred to the Vice-President, Finance and Administration with a recommendation from the Director, Employee Experience, or designate, in consultation with the Assistant Vice-President, Human Resources. The Assistant Vice-President, Human Resources shall provide a written final decision on behalf of the university to all parties within a further ten (10) business days.
THE EMPLOYEE LIFECYCLE: ENDING YOUR EMPLOYMENT
DPMG employees’ employment may come to an end either through action by the employee, or by the employer. This section provides information on the following scenarios.

**Retirement**
An informational series to help guide employees in planning for their transition to retirement is available on the [Employee Learning Calendar](#). In the event of retirement, employees can access information on insured benefits, pension, and additional benefits by visiting the [Retirees section](#) on the HR website. Entitlement to tuition waivers shall continue to be available as per the [Tuition Waiver for Retired Employee](#) section.

**When the Employee Ends the Employment Relationship**
In the event of resignation, the employee must provide a minimum of four (4) weeks' notice in writing, excluding vacation. This required notice may be amended by the mutual agreement of both parties. For information on insured benefits and pension upon resignation, please visit the [Life Changes](#) website (myDal login required).

Any accrued, but unused portion of [vacation](#) will be paid out in the last pay cheque after resignation.

**When the Employer Ends the Employment Relationship**
In the event the university ends the employment, employees will be provided with reasonable notice in writing, or pay in lieu of notice. Other employment opportunities within the university may be explored as an alternative to termination where such opportunities exist and there is a reasonable prospect of a successful outcome. Exceptions to this include termination during the probationary period, and termination for just cause where there are grounds for immediate dismissal.

Terminations will be administered jointly by [Employee Relations](#), Human Resources, and the employing department upon the authorization of the latter. Termination arrangements will be reviewed by the Director, Employee Experience, or designate, and confirmed in writing.

Any accrued, but unused portion of [vacation](#) will be paid out in the last pay cheque after termination.

**Transferring to a Different Employee Group**
Employees transferring to another employee group within the university will be covered by the terms and conditions of employment which they transfer into. All insured benefits and entitlements as a DPMG employee will be adjusted/pro-rated based on the terms and conditions of the employee group transferred into. Employee Experience, Human Resources is responsible for administering the appropriate terms and conditions of employment for such transfers into a different employee group.