Logistical Magicians

The Registrar's Office is grateful for some quick work by Plumber **Chris MacDonald**, Trades Supervisor **Trevor Morine** and **Katheryn Minty**, Manager, Space Data & Systems.

"You are all miracle-workers and logistical magicians of the highest order. We were having exams at the Sexton Gym when one of the bathroom was unexpectedly closed for maintenance. This was the only bathroom of its kind near the gym where 150+ students were writing exams. Anyone needing to use the bathroom had to be escorted there, and with only 2 invigilators on hand, this became an emergency for my team. This was a critical situation, and if it continued for even for a day, final exams at Sexton campus would be in trouble, and my team would be facing increasing difficulty, complexity and cost in our work. Katheryn put in a service request, Trevor assigned a plumber immediately and had the issue fixed within an hour. (Additional thanks to Trevor who had helped me with a clock issue related to final exams previously.) They addressed this a critical issue with great speed and urgency, and it helped me, my invigilators, the RO and the University community overall. Sometimes a bathroom closure is not just a simple maintenance issue, and that morning your team treated the closure as the emergency it was."

Kevin Johnston
Academic Timetable Coordinator, Registrar's Office