

# Delivering Customer Service



Thank you to our fabulous mailroom staff for their constant care and dedication

“I wanted to send you a quick little note regarding your staff in the mailroom and extend my gratitude for their kindness.

Over the past 2 years, I have been in there at least once per week and **Boe Hanson, Bobby Tan and Donnie DeYoung** have been nothing but fantastic. I emailed to arrange a time to pick up, I had a quick response and they always had our mail ready for me. Once we had large boxes that should not have been delivered there, they were extremely helpful and quick to help.

It's been a very weird two years but I feel they have added a positive experience, safe environment for pick up and are always friendly. The University is lucky to have such caring and dedicated people on staff.

*Sheri Crews  
Corporate Card Manager, procurement  
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