

# Magnificent Monica



Communications, Marketing and Creative Services are undergoing a two-phase renovation project to our space to accommodate team growth. The project duration spanned later FY2020-21 into the current fiscal year and with that, brought some creative project management and fiscal problem solving.

We also had unique (aka complicated, painful?) requests to design a space that would meet the team's office space needs while repurposing existing furnishings while limiting impact of these design changes to the overall tight footprint -- all within a very limited budget and with FY-end time constraints.

**Monica Williams** has been an exceptional project manager throughout.

Monica has stick-handled vendors and internal trades, coordinated logistics and somehow managed to rework the timeline due to a weather event and COVID restrictions to complete that same work within a hair of FY-end. She offered and provided cost-saving solutions so we could realize a better outcome than we had anticipated could be achieved and even re-phased the project for the bulk of the work to be complete within 2020-21. We have been well informed throughout on project status and budget. The work is not quite done but we are very happy with what has been accomplished thus far and look forward to its final completion.

We know we are only one of many concurrent projects Monica is managing and want to acknowledge and thank her for her exceptional effort, care, diligence and professionalism. She has made us feel like we were the only project she had on her roster.

We would be remiss to not acknowledge the quality work of the trades in Facilities Management as well but cannot let the opportunity to give a shout out to Monica Williams in this project's management.

A big thanks from CMC!

**Wendy Gauthier, MIM, PMP**  
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