

## 2018 VALUES AWARD FOR INNOVATION

### GREG SMITH

Last spring the fourth floor of Oceanography had a significant leak in a ceiling-mounted drain pipe – which was apparently pretty odorous (stinky) and it was described as a disaster in the offing. Greg showed up and was super knowledgeable, super-efficient, super professional and super polite - to the point that he apologized for a problem he was not responsible for, but one he certainly solved. Greg is also known for his positive outlook, the smile on his face, and his efficiency.

