

Zone 3 team goes above and beyond for weekend pipe repair

Friday night, November 11, 2017, a pipe burst at Howe Hall damaging the hot water boiler. Zone Supervisor **Craig Shelton** together with plumbers **Matt Scott** and **Trevor Robinson** repaired the line that evening. Working with outside vendors, replacement parts were quickly sourced, and hot water was running again within a day.

“I know it has been a long weekend – I wanted to thank you, your team, and Atlantica for how efficiently the burst pipe and subsequent water boiler damage was managed. It was amazing that on a long weekend, you were able to source a new burner, come up with a backup solution of installing a temporary boiler, and complete it within 24 hours. Thanks for keeping me in the loop on Friday and Saturday, your efforts were greatly appreciated!”

Maryanne Barkley
Assistant Director of Facilities Ancillary Services



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