

DAL SECURITY PROVIDES EXCEPTIONAL CLIENT SERVICES



Dal Security Officer Chantale Demontigny was recently praised for helping a student during the tough exam period. She was seen walking with a student who was in distress and crying, while coming out of the SUB. “Thank you so much for staying with me this morning. It means a lot to me. I was really upset and you being here helped so much”, said the student.

It is very considerate that Officer Demontigny took the time to build genuine rapport with the student and help her through this difficult time. This is a clear example of what it means to have a client centered approach.

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