



Team Effort to Relocate University Children's Centre



Facilities Management is being praised for finding a temporary location for the University Children's Centre Daycare after a flood on July 12. With no rooms available on campus, the daycare staff thought they'd hit the end of the road. But FM staff started thinking outside of the box (or literally inside the box) and transformed a parking lot into a tiny village of portables.

FM electricians came up with a plan to supply power as the plumbers were establishing a water source. They worked like well-oiled machines and also with kindness and which never made the daycare staff feel like a burden. They genuinely seemed happy to help.

"This same attitude was present no matter who was involved. This was impressive especially knowing how busy they are and that they were not working at full capacity staffing. Locksmiths, plumbers, electricians, carpenters, custodians, general forepeople, supervisors, managers, FM office staff - without exception we received top notch help, guidance, support, answers, expertise, and so much more."

"Every day there was progress whether it was visible or not. There were many obstacles, but Craig Arthur and his team welcomed this like they were added bonus rounds. Some doors had to close slowly while other doors had to close quickly, and I mean physically not metaphorically. We had to mitigate shortcomings to satisfy requirements for licensing for the city inspection, fire inspection, Department of the Environment inspection, Provincial Early Years Department. Facilities Management was always at our side."

"It was an amazing day on Aug. 14th when we were able to welcome our romper, preschool, and afterschool programs to the portables. Children were happy to see their friends and we were happy to greet the families. This support continued when we readied our LSC childcare space to welcome infants and toddlers."

"Every task and request was met with "No problem!" Even after opening, the team was around to troubleshoot issues and offer support. There are not adequate words to state how thankful we are to Facilities Management."

"Group childcare provides children with routine, kindness, socialization, and support. The children and families in the childcare centre become a community. Facilities management built that community with us, and we will forever be grateful."

University Children's Daycare Staff



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