

# 2017 STOKER AWARD FOR INITIATIVE

“Trusted to make things better”

**Chantale Demontigny**

Security

Dal Security Officer Chantale Demontigny was recently praised for helping a student during the tough exam period. She was seen walking with a student who was in distress and crying, while coming out of the SUB.

*“Thank you so much for staying with me this morning. It means a lot to me. I was really upset and you being here helped so much,”* said the student.

Officer Demontigny took the time to build genuine rapport with the student and help her through this difficult time. This is a clear example of what it means to have a client centered approach.



Left to Right: Chantale Demontigny, Peter Coutts