

Themes	Definition	Example Keywords	Focus	Example Comment
Unresponsive	Does not respond to external stimuli.	Not prompt, didn't answer, fails to respond, no answer, rarely respond	the ability of the instructor to respond to students	Very disappointed in the lack of response regarding the TA and lack of the school addressing the issue of the TA
Unspecific unfavorable	Used to capture sentiments that are negative but do not have enough information to qualify for another teaching and learning attribute	Absurd, appalling, awkward, bad, disappointing, disliked, not nice, wasn't fantastic	attributes of the course or instructor	"It was absurd.", "Appalling bad and terrible, the worst ever.", "Depressing."

Teaching and Learning Dictionary - Negative Attributes Definitions

Neutral Attributes

A subcategory within the **Attributes - T&L** category, themes within are intended to identify feedback that is neither positive nor negative but is simply neutral. Only one theme is provided to capture neutral comments. It is expected that the majority of the comments will be more appropriately placed in a positive or negative theme.

Themes	Definition	Example Keywords	Focus	Example Comment
Neutral	Not having any markedly negative or positive characteristics or features	cant improve, no complaints, keep as is, nothing to recommend, wouldn't change a thing	materials, instructor, resources	The class was fine, I have no complaints about it.

Teaching and Learning Dictionary - Neutral Attributes Definitions

Ambiguous T&L Attributes

A subcategory within the **Attributes - T&L** category, themes within cannot be identified as either positive or negative due to the nuance of language. Comments classified in ambiguous themes should be examined manually to determine their true meaning.

Themes	Definition	Example Keywords	Focus	Example Comment
Challenging	Difficult to accomplish.	Challenging, challenging enough	material or coursework	Challenging and interesting class: I learned the most from him this semester.
Complex	Complicated with many details.	Complex, difficult concept, difficult materials, complexity	material or coursework	It is a really good way to learn a difficult material.

Teaching and Learning Dictionary - Ambiguous Attributes Definitions

Elements Mentioned

This category identifies elements mentioned such as professors, guest lecturers, group projects, office hours, textbooks, exams and grading, in student comments. There are six subcategories under the Elements Mentioned Category – Comprehension, Course Elements, Interactions, Learning Atmosphere, Persons, Placement, and Teaching Methods. The current Teaching and Learning Dictionary covers the 41 Elements mentioned.

Comprehension

Comprehension is a subcategory within the **Elements Mentioned** category. It hones in on comprehension related elements

Themes	Definition	Example Keywords	Focus	Example Comment
Comprehension	Understanding of new material.	Comprehension, Understanding, familiarity, knowledge, insight, fully grasp	Students	Tests look for actual comprehension not memorization of definitions.

Teaching and Learning Dictionary – Elements Mentioned - Comprehension Theme Definition

Course Elements

Course Elements is a subcategory within the **Elements Mentioned** category. Course Elements hone in on particular aspects of a course mentioned in students’ qualitative feedback.