Your guide to supporting your Dalhousie student

www.dal.ca/parents
First, congratulations to your student—we’re so pleased they chose Dalhousie!

Your student has chosen an impressive school, second to none among the best universities in Canada, where they will be in the company of a diverse group of academically excellent students from Canada and abroad. Your student will also be joining a socially conscious community of students who are passionate about making a difference on campus, in society, and around the world.

Student Affairs, and many others on campus, are here for your students through the ups and downs. While we make every effort to reach out to our students, please encourage them to reach out to us if they are struggling, and to reach out early. Dal also offers countless out-of-classroom opportunities for academic support; to connect with peers and interest groups; and to engage in leadership activities. These opportunities can be just as important to student success as time spent in the classroom or lab. Please encourage your student to engage in these opportunities while finding a balance in academics, student life, and sleep!

This guide is intended to help you recognize some of the common personal, social and academic transition challenges that students may experience, as well as to identify some of the unique obstacles your student may be facing. The guide provides you with information and resources, as well as links to people that can answer questions you may have about supporting your student.

Once again, congratulations to you & your student. We look forward to supporting their growth, learning, and success as scholars and global citizens!

Sincerely,

Arig al Shaibah, Ph.D.
Vice-Provost, Student Affairs
arig.alshaibah@dal.ca | 902-494-8021
# WHAT’S IN THE GUIDE

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To help prepare for their start at Dalhousie, we have a checklist of all the important things your student needs to do before they arrive.

We also have compiled a complete list of helpful tips, which help answer some common questions like “how do I access wifi?” or “what do I need to pack?”

All this information and more can be found on our www.dal.ca/newstudents website.

CHECKLIST

Things your student needs to do before they arrive on campus. Has your student...

- Paid their admissions deposit
- Set up their Dal email account
- Activated their Dal Online account
- Uploaded their photo for their DalCard
- Looked into applying for a scholarship or bursary
- Decided where to live
- Applied for a study permit (international students only)
- Selected and registered for classes
- Signed up for Orientation(s)
- Completed the Start OnTrack online modules

For help completing these tasks, visit www.dal.ca/newstudents/checklists
WELCOME TO CAMPUS!
To help ease the transition to Dal, there are various orientation activities and events happening on both the Halifax and Truro campuses.

Orientation is a great way for students to get connected and start to navigate their way around campus, so encourage your student to attend! Students can register at www.dal.ca/orientation.

ARRIVING ON CAMPUS
HOW TO GET TO CAMPUS
Transportation options and directions from the Halifax airport are available at www.dal.ca/gettingtocampus

RESIDENCE MOVE-IN
Each residence has its own unique move-in process. Find details about your student’s residence move-in plan, move-in dates, parking info, and much more at www.dal.ca/residence.

BOOK A CAMPUS TOUR
Familiarize yourself and your student with campus by taking a free tour. During your 1.5 hour guided walking tour, you will visit campus buildings, residences, classrooms & labs, and study spaces.

Tours are offered Monday to Friday, but try to book your tour at least a week prior to your visit. www.dal.ca/campustours

LOST ON CAMPUS?
Visit www.dal.ca/campusmaps

CHECKLIST
Things your student needs to do when they arrive on campus:

☐ Pay tuition and fees
☐ Pick up their DalCard and UPass
☐ Accept or waive their health insurance plan
☐ Pick up their DSU health insurance card
☐ Download Dal’s mobile apps

For help completing these tasks, visit www.dal.ca/newstudents/checklists
Your Student’s PRIVACY

While Dalhousie University understands that you have a keen interest in your student’s progress and accomplishments, and you may be paying for some or all of the costs, the information we can provide is restricted due to the Freedom of Information and Protection of Privacy Act.

This restricted information includes, but is not limited to:
- grades and transcripts
- medical information
- financial information
- daily schedule
- location of classes
- personal information

DID YOU KNOW due to the nature of shared information, each office will require different consent. For example, if your student gives permission to the Residence Office to share information with you, this does not apply to the Registrar’s Office. Each office will have different processes on sharing information.

Dal is allowed to disclose this information only if the student has given specific, written consent, or in the event that a student’s emergency contact needs to be reached.

If you have concerns about your student’s well-being, keep talking to them—they’ll need your support.

Tip: Be open, positive and non-judgemental with your student and they will probably be more likely to share this information with you.

Your student’s DalCard

This is their all-access campus pass and is essential to campus life. The DalCard acts as their official identification, building access, library and debit card all rolled into one.

You can add money to your student’s DalCard online. Money can be used at locations across campus and selected off-campus vendors. Bookstore and food vendor purchases also qualify for 5% cash back.

Find out more at www.dal.ca/dalcard.
Starting university, whether from high school, another university, college, another country, or as a mature student can be stressful. New students are adapting to new environments, people, and responsibilities, all while trying to be academically successful.

What can your student expect?

CLASSES ARE DIFFERENT

• Classes can be large and students come to Dal from across Canada and around the world.

• Students are fully responsible for selecting their own classes and making their own course schedule.

• Instruction is primarily lecture-based and students take notes independently. Some classes will also have lab or tutorial sessions often facilitated by a teaching assistant (TA).

• There are typically fewer hours of in-class time and many more hours of homework and independent study. According to experts, students should spend a minimum of 2–3 hours of study for every hour of class.

DID YOU KNOW that Dalhousie has a Back on Track program in the winter term for students who struggled during their first term? For more information, visit www.dal.ca/backontrack
GRADING IS DIFFERENT
Students are assigned an academic standing code at the end of their first year. This determines whether they can continue their studies at Dalhousie. There are three different types of academic standing: good standing, probation and academic dismissal. For more information, visit www.dal.ca/academicstanding.

SELF-MANAGEMENT & ORGANIZATION
Every class doesn’t happen every day, which leaves a student’s schedule with lots of perceived “free time.” However, this needs to be used to read or study for assignments. Careful time management is essential to academic success and students are responsible for managing their own time.

INDEPENDENT RESEARCH & THINKING
• Familiarity with and effective use of library resources is essential.
• There is typically less individual attention from instructors, unless initiated by students. Students are encouraged to contact professors and TAs during office hours. Students can drop in and ask questions about assignments or class topics.
• Faculty and staff want students to succeed, and many personal and academic support services are available, but students need to seek out these resources and speak up if something isn’t going well.
• Encourage your student to visit www.dal.ca/learnwell to find out about academic supports and services.
Your student’s HEALTH & WELLNESS

Your student’s health is important to their academic success. Living away from home and looking after their own health may be a first for some students, so it’s important they know about the resources available to them.

PHYSICAL HEALTH
When your student arrives on campus, it’s important they register with a doctor. Health clinics are located right on campus (Halifax and Truro) and offer Dal students a wide range of services for their health and well-being.

Athletics facilities: Staying healthy is an important part of academic success, and Dal has opportunities for students to take care of both their mental and physical health. Our Halifax and Truro campuses provide athletics facilities, free of charge for full-time students! Students can take a class, workout in the weight room, or play squash. There is something for everyone!

MENTAL HEALTH
Most students enjoy their university experience and newfound independence. However, with all these changes can come increased stress and anxiety. It is not uncommon for students to experience issues with sleep, depression, or relationship conflicts. Dalhousie has a number of programs and services that are available to support students through these issues, including doctors, nurses, social workers, and psychologists.

RESOURCES

www.dal.ca/livewell

Health & Wellness
Halifax: www.dal.ca/studenthealth
Truro: www.dal.ca/aghealth

Fitness & Recreation
Halifax: Dalplex Fitness Centre
www.dal.ca/dalplex
Halifax: Sexton Gym
www.dal.ca/sextongym
Truro: Langille Athletics Centre
www.dal.ca/langille

Dal Thrive
www.dal.ca/thrive
A university-wide mental wellness initiative aimed at building a positive mental health environment for students, faculty, and staff.

Well Track
www.dal.ca/welltrack

PRO Social
www.theprosocialproject.ca

Stay Connected
www.dal.ca/stayconnected
DRINKING RESPONSIBLY
Before they arrive at Dalhousie, talk to your student about drinking responsibly to reduce risk of harm, and remind them that not all university students choose to drink alcohol.

Low-risk drinking is:
• Knowing your limit
• Thinking about whether you will drink and what you will drink, before the party.
• Eating a complete meal before drinking
• Always knowing what you are drinking
• Alternating alcohol-free drinks throughout the evening
• Having a plan, know how you will get home safely
• Making sure you and your friends take care of each other
• Abstaining from alcohol is the safest choice

High-risk drinking is:
• Chugging, drinking games, pre-gaming, drinking anything out of a punch bowl, trough, hose, or funnel
• Drinking to get drunk
• Driving after drinking or riding with someone under the influence
• Drinking too much too fast
• Going to parties where people drink too much
• Not knowing what is in your glass or leaving it unattended
• Mixing alcohol with medications or illegal drugs

HEALTH INSURANCE
All students at Dalhousie are automatically enrolled in the DSU Health and Dental Plan. This is a student-oriented benefits plan that provides students with coverage for prescriptions, dental, travel, accident, vision and many other services and perks. If your student is covered under another plan, they can opt in/out. For more information visit www.dal.ca/studenthealth/insurance.

Adapted from UBC Student Housing & Hospitality Services Rez Parent Guide, 2015-16.
RESPECT & SAFETY at Dal

RESPECT & INCLUSION
Every person at Dalhousie has the right to be respected and safe. We believe inclusiveness is fundamental to education. The office of Human Rights & Equity Services (HRES) works to educate all members of the Dalhousie community about respect and safety across a number of areas, including issues of discrimination, sexual violence, equity, inclusion, harassment, and conflict.

SAFETY ON CAMPUS
We are committed to ensuring the safety of students, faculty, and staff, and provide a number of resources:

Tiger Patrol is a free shuttle service available to all Dalhousie students, faculty and staff in Halifax. The shuttle runs on half-hour intervals starting at 6pm, running until 1:15am, with departures from the Student Union Building. Route information and questions can be directed to: 902-499-1831 or 902-718-9908.

Safewalk is a service provided by the Security Officers on the Truro Campus. Any student, staff, or faculty member who requires an officer to walk with them to or from any building on campus should call 902-893-4190.

DalSAFE is a mobile app providing quick and easy access to Security Services, Tiger Patrol, interactive maps, campus notices, parking information, and many other resources to enhance personal safety.

Dal Alert is an integrated text and email messaging service used to broadcast important information to the Dalhousie community, including school classes, class cancellations due to weather, and other significant events that may happen on campus.

RESOURCES

Human Rights & Equity Services
www.dal.ca/hres
hres@dal.ca
Truro: An advisor is available for in-person meetings. Please contact the Halifax office to book an appointment.

Dal Alert: www.dal.ca/dalalert

Getting home safely
Halifax: Tiger Patrol
www.dal.ca/tigerpatrol
902-499-1831 or 902-718-9908
Truro: Safewalk Service
www.dal.ca/safewalk | 902-893-4190

Dal Safe App
www.dal.ca/dalsafe
ACADEMIC SUPPORT
for your student

ACADEMIC ADVISORS
Academic advisors are available to all students to help with various academic questions and concerns, including information about courses and degree planning, creating educational plans, and setting and achieving goals.

ACCESSIBILITY
Academic accommodations are available upon request by students who require them due to a disability, religious obligation, or a barrier related to any other characteristic protected under Canadian Human Rights legislation. To request accommodations, students should visit www.dal.ca/accessibility.

STUDY SKILLS WORKSHOPS
Sometimes students want help with learning to manage their time better, or understanding how to stop procrastination. Maybe they want tips on how to study better, or just hone their note-taking skills. Free individual and group workshops are available to students on both the Halifax and Truro campuses on these issues and more. Tutoring is also available for a fee.

WRITING PAPERS
Regardless of their discipline, students will have to write papers in university. Figuring out how to do research, reference correctly, and cite material can be confusing. The Writing Centre is available to assist all students in their writing endeavours, with an emphasis on helping them learn to write independently.

RESOURCES

www.dal.ca/learnwell
Accessibility
www.dal.ca/accessibility

Student Success Centre
Halifax: www.dal.ca/learnwell
Truro: www.dal.ca/acstudentsuccess
scc@dal.ca

Study Skills & Tutoring
www.dal.ca/sfs
Halifax: sfs@dal.ca
Truro: ssdalac@dal.ca

Writing Centre
www.dal.ca/writingcentre
Halifax: writingcentre@dal.ca
Truro: m.rovers@dal.ca
GETTING INVOLVED

Students who are more involved on campus and in campus activities are more likely to be academically successful. That’s why, at Dalhousie, we provide a number of opportunities for students to engage in the campus community. In addition to over 300 active student societies, Dal also offers opportunities for students to volunteer, engage in research, and discover their strengths and passions.

DID YOU KNOW that every Dalhousie student has a Co-Curricular Record (CCR)? A CCR is an official document from Dal that recognizes your student’s accomplishments and the experiential learning that occurs outside of the classroom. This can include campus life, community engagement, volunteering, service leadership, awards, and exemplary contributions. A CCR is a great way for students to reflect on their leadership skills and consider the transferable skills they gain through involvement.

LEADERSHIP PROGRAMS
Both Halifax and Truro campuses have free student leadership program aimed at helping students to enhance their skills, discover their interests and gain leadership competence. Workshops, volunteer experiences, and leadership retreats are all part of the programming.

RESOURCES

Dalhousie’s Co-Curricular Record
www.dal.ca/ccr

Leadership Programs:
Halifax: Dal Connects
www.dal.ca/dalconnects
Truro: SAIL Program
www.dal.ca/sail
AFTER-HOURS ACTIVITIES ON CAMPUS
If your student is looking for something to do on our Halifax campuses on Thursday, Friday, and Saturday nights, Dal After Dark likely has something that fits the bill. Whether it’s sports, arts, or games, it’s a great opportunity to socialize, make new friends, be active, and get involved in student life at Dal. Aggies at Night is a similar program offered to Truro residence students.

STUDENT CLUBS & SOCIETIES
With hundreds of clubs and organizations on campus, joining a student society may be the perfect way for your student to meet people with similar interests. Students will have opportunities to find something that excites them during the Society & Volunteer Expo in September and February, or they can browse and connect with all societies on the DSU's mobile app.

SCHOOL SPIRIT
The Dalhousie Tigers varsity program includes men’s and women’s teams in basketball, cross country, hockey, soccer, swimming, track and field, and volleyball. On the Truro Campus, the Dalhousie Rams compete in women’s rugby, soccer, woodsmen, equestrian, cross country, and golf, to name but a few!

Students get free admission to home games with their DalCard!

RESOURCES
Dal After Dark
www.dal.ca/afterdark (/dalafterdark)

Societies
For society listings and events, download the DSU App:
www.dsu.ca/app

Dalhousie Tigers
www.daltigers.ca (/daltigers)

Dalhousie Rams
www.dal.ca/rams

Intramurals
www.dal.ca/intramurals
CAREER PLANNING & PREPARATION

It’s best to look at career planning as a long-term process where many decisions about education, work, and personal lives are made along the way. Good career planning requires a commitment to this process; the more your student is invested and seeking out opportunities, the smoother their career planning will go.

Encourage your student to begin by looking inward to identify their goals when it comes to career aspirations. Exploring things like interests, personality preferences, values, skills, dreams and experiences can help answer some important questions about future career aspirations.

To get your student started in the career exploration process, suggest that they work through the steps outlined below. Staff are available to help students as they work through the various stages of career planning.

*Steps of Career Planning
- Knowing yourself
- Exploring your options
- Making decisions
- Setting goals
- Implementing your plan

*Adapted from: http://umanitoba.ca/student/careerservices/planning/

GAINING VALUABLE EXPERIENCE

Part-time work, volunteering, and leadership programs are great ways for your student to get hand-on experience throughout their degree. This helps them to develop soft skills and, in the process, they may discover other career options that interest them. Encourage your student to:

- Consider finding a part-time job on campus (no more than 10 hours a week for best results!)
- Get help reviewing their resume and cover letter
- Attend workshops to develop leadership skills
- Get involved—volunteering and leadership programs

RESOURCES

www.dal.ca/leadwell

Find on-campus jobs:
MyCareer: www.mycareer.dal.ca

Career Counselling
www.dal.ca/careercounselling
Dalhousie prides itself on being an inclusive community and ensuring that everyone on our campuses feels welcome, comfortable, and safe. Part of that is making sure there are opportunities to connect with others who have similar backgrounds, interests, and personal circumstances, and that our services reflect the diversity within our student population.

INDIGENOUS STUDENT SUPPORT
The Indigenous Student Centre helps create a sense of belonging for Indigenous students at Dalhousie. Our Indigenous Student Advisor provides support and advocacy for all of Dalhousie’s Indigenous students. A number of educational, and career resources are available to enhance your student’s university experience:

- Tutoring, study skills, and writing development
- Cultural activities (including traditional smudging facilities)
- Scholarship and bursary information
- Educational and information sessions
- Networking opportunities
- Referrals to supports on and off campus
BLACK STUDENT SUPPORT

The Black Student Advising Centre provides students of African descent academic support, confidential advising, advocacy, and mediation services. The Centre is equipped with two computer labs, a meeting room, study room, lounge with kitchenette, and an outdoor space.

Encourage your student to drop by the Centre for information on employment, scholarships, bursaries, and events on and off campus and in the African Nova Scotian community.

SAFE & SPIRITUALITY ON CAMPUS

Students can drop by Multifaith Services if they are looking for a place to worship on our Halifax campuses, somewhere quiet to study, or someone to listen. Our range of chaplains from various faith traditions offer confidential support on personal and spiritual issues, and provide opportunities for prayer and worship, retreats, workshops, lectures, and social activities. Multifaith Services can also help your student find a local worship community that’s part of their tradition. Quiet Rooms are available in the Killam Library, LeMarchant Place, the SUB, and on the Sexton Campus.

RESOURCES

Indigenous Student Centre
www.dal.ca/indigenous

Black Student Advising Centre (BSAC) | www.dal.ca/bsac
Halifax: bsac2@dal.ca
Truro: ssdalac@dal.ca

Multifaith Services
www.dal.ca/multifaith
INTERNATIONAL STUDENTS
All students are welcome at the International Centre! Our friendly staff cares about your student and want to help them settle into campus life. The Centre offers a great space for students to study, a kitchen area to heat up their lunch, and games to help them relax.

Immigration help: Certified immigration advisors can help with study and permit issues and also offer free monthly workshops about long-term immigration options.

LGBTQ2SIA+ COLLABORATIVE
The education advisor in Human Rights & Equity Services works with a number of campus groups who offer LGBTQ2SIA+ support, resources and training, including:

- Dal Allies
- Dalhousie Student Union
- DalOUT
- OUTLaw
- South House Sexual and Gender Resource Centre

You can contact these groups directly or make an appointment with the education advisor by emailing hres@dal.ca.

SEX & GENDER RESOURCES
South House Sexual & Gender Resource Centre is a volunteer-driven, student-funded DSU service, and Halifax’s only full-time women’s centre. It’s a gender-inclusive safe space for all members of the Dalhousie community—a trans- and queer-positive, accessible space that offers a resource centre, library, and free meeting space for woman-positive and anti-oppression organizing and gathering.

RESOURCES

International Centre
www.dal.ca/international
Halifax:
international.centre@dal.ca
Truro: ssdalac@dal.ca

Human Rights & Equity Services
www.dal.ca/hres | hres@dal.ca

Dal Allies | www.dal.ca/dalally

South House Sexual & Gender Resource Centre
www.southhousehalifax.ca
outreach@southhousehalifax.ca
ADVICE FOR FAMILY & FRIENDS...

As the parent of two daughters, I know how exciting and emotional the start of a new university term can be. Whether or not it’s the first student in your family joining us here at Dalhousie, it’s a time of new beginnings and transitions for everyone involved.

Despite my more than 20 years of working in the field of student support, I still had moments of concern and anxiety when my daughters first began their university experience. Would they find their way? Take the right classes? Get help when they needed it?

I am sure many of you have been asking yourselves the same questions. Don’t worry: you are not alone. I worried about my daughters’ success as they started this new adventure, but they flourished. They discovered new goals and interests, developed friendships, found mentors, and were exposed to diverse experiences.

Throughout university, your student will face challenges. They will falter and they will question. Don’t underestimate your role as their supporter and the impact that you can have on their success.

Dalhousie is full of student affairs professionals, university faculty, and staff who are here to help your student succeed and make the most of their time at Dalhousie. Encourage them to seek out these supports and services when they are needed—the earlier the better! Also, encourage them to get involved on campus, through their faculty and the numerous university clubs and societies. An engaged student is a successful one.

And remember to enjoy the journey while watching your student find their passion. I know I certainly have.

Anne Forrestall
Senior Assistant Vice-Provost, Student Affairs
There’s a lot to consider when preparing for university and finances are a major factor that can impact you and your student’s decisions. Expenses vary depending on the lifestyle of your student, what program they are enrolled in, and where they choose to live. For an estimate of tuition fees, you can check our online fee calculator (www.dal.ca/feecalculator)

The cost of university will vary based on a number of factors, such as:
• course selection and number of classes
• textbooks and supplies
• living accommodations and meals
• transportation
• entertainment and lifestyle expenses
• citizenship status

Every year, over $5 million in scholarships, awards, bursaries and prizes are distributed through the Registrar’s Office to promising Dalhousie students at every stage of their academic life. A wide variety of scholarships and bursaries are also available to students based on financial need.

The Money Matters website provides answers to many of the questions your student may have about tuition, budgets, loans, bursaries and dealing with money problems.
Tips for family & friends of first-generation students

Is your student the first in your family to attend university? We recommend first-generation families and friends to:

• Encourage your student to get involved in leadership opportunities and learning communities, like First-Year Interest Groups (FIGs)

• Connect your student with Dalhousie services to manage financial needs (including learning about different types of financial aid available)

• Discuss with your student the benefits of participating in mentorship programs

• Encourage your student to get involved in social events across campus

• Encourage your student to connect regularly with an academic advisor

Remember! We have resources to support your student so point these out and empower your student to seek support when needed.

(adapted from Education Advisory Board)

Useful websites:
www.dal.ca/moneymatters
www.dal.ca/learnwell
www.dal.ca/campuslife
TIPS FOR FAMILY & FRIENDS...

WITH STUDENTS IN RESIDENCE
Dal has a vibrant residence community and lots of activities and supports for students who are living in residence.

• Be sure to attend the family and friends session on move-in day. This will introduce you to life in residence, understand the meal plan, and other important aspects of residence.

• Check out www.dal.ca/residence for all the important dates related to residence move-in and more.

• Did you know that your student can have their textbooks delivered directly to their residence room? (Halifax only)

• Want to keep up to date on all the happenings in residence? Be sure to sign up for their family & friends newsletter!

WITH COMMUTER STUDENTS
Living off campus is a unique experience and can be a challenge for your student. It can be difficult to feel connected to the university and other students. Dal Off Campus (www.dal.ca/doc) works to make sure students living off campus get the support they need, plans fun events on and off campus, and connects them to an instant community.

Dal Off Campus can help whether they are looking for fun programs to participate in, ways to develop their leadership skills, or great places to study between classes.
HUMAN RIGHTS AND EQUITY SERVICES (HRES)
Dalhousie is committed to fostering an inclusive working and learning environment where we all share the responsibility for ensuring a climate of respect. If your student feels they’ve been harassed, discriminated against, or experienced sexual violence, they should contact HRES for confidential support and advice about their options for resolution.

HRES also offers a range of educational equity programs and trainings, including: PEGaSUS (a group that supports survivors of sexual assault), the Elephant in the Room (a diversity and inclusivity conversation series), and the “Be Counted” campaign (which supports the Dal census).

SOLVING PROBLEMS

UNIVERSITY POLICIES
For lists and information on all of Dal’s academic and non-academic policies, visit www.dal.ca/secretariat

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DSU STUDENT ADVOCACY SERVICE
The Dalhousie Student Advocacy Service (DSAS) volunteers are trained in anti-oppressive practices, advocacy skills, confidentiality, and Dalhousie’s many policies. DSAS assists students in navigating the university's policies and formal/informal procedures, and also conducts educational workshops and university policy review. DSAS offers support to students making complaints as well as to those charged with offences. Volunteer student advocates provide free, confidential service year-round on issues including:

- Grade appeals
- Academic probation/dismissal
- Alleged unfairness or irregularities in marking procedures
- Cheating and plagiarism accusations
- Responding to charges under the Student Code of Conduct
- Alleged unfairness or bias in the application of academic regulations or procedures

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The Dalhousie Student Advocacy Service (DSAS) volunteers are trained in anti-oppressive practices, advocacy skills, confidentiality, and Dalhousie’s many policies. DSAS assists students in navigating the university's policies and formal/informal procedures, and also conducts educational workshops and university policy review. DSAS offers support to students making complaints as well as to those charged with offences. Volunteer student advocates provide free, confidential service year-round on issues including:

- Grade appeals
- Academic probation/dismissal
- Alleged unfairness or irregularities in marking procedures
- Cheating and plagiarism accusations
- Responding to charges under the Student Code of Conduct
- Alleged unfairness or bias in the application of academic regulations or procedures

RESOURCES

Human Rights & Equity Services
www.dal.ca/hres | hres@dal.ca
902-494-6672

DSU Student Advocacy Service (DSAS)
www.dsu.ca
dosas@dal.ca | 902-494-2205
EQUITY & ACCESSIBILITY OFFICE

The Equity and Accessibility (E & A) Office was formed to address issues of systemic discrimination and institutional oppression at Dalhousie University and within the Dalhousie Student Union.

The E&A Office strives to implement a framework of anti-oppression in the work of the Student Union to make union operations more equitable and accessible for everyone.

OMBUDSPERSON

The ombudsperson provides independent, impartial, and confidential assistance and advice to students who may have university-related concerns or conflict. Email ombuds@dal.ca for more information or to make an appointment.

STUDENT CONDUCT OFFICE

Using informal and formal processes, the Student Conduct Office is dedicated to providing assistance, support, and processes for students dealing with:

- student-student conflicts
- student-neighbour issues
- student-landlord problems
- student-faculty issues

Focusing on respect, responsibility, and community as guiding principles, the office directly supports the University Code of Student Conduct and the Residence Codes of Conduct. Visit www.dal.ca/think for more information.

RESOURCES

Equity and Accessibility Office
www.dsu.ca/equity

Ombudsperson
www.dal.ca/ombudsperson
ombuds@dal.ca

Student Conduct Office
www.dal.ca/think

www.dal.ca/parents