UPass Q&A

How much is the UPass fee?
For the 2020/21 academic year, the UPass fee is $162.70 for both the Fall and Winter semesters. The pro-rated fee for only the Winter semester is $81.35.

When will the fee be added to my student account?
Fees are being applied to eligible student accounts starting on Aug. 19, 2020.

I’m learning remotely due to COVID-19 and won’t be on campus this Fall. Can I opt out of UPass?
Yes, you may opt out of the UPass program if you will not be on campus this Fall and will instead be learning remotely due to COVID-19. To opt out, go to dal.ca/upass, go to the Opt Out page, and fill out a UPass Waiver Request Form. You will choose the first reason. No documentation will be required. The deadline for opting out is Sept. 18, 2020.

What is the deadline for opting out of the UPass program for the 2020/21 year?
The deadline for opting out is Sept. 18, 2020.

How long will it take for the UPass fee to be removed from my account?
All UPass fees for students who have submitted a waiver request form will be removed from their student accounts by Sept. 23, 2020.

Why didn’t Dalhousie just cancel the fee for this year?
There are students who do need the UPass and have asked for it for the upcoming 2020/21 academic year – including those who will have programs with on-campus courses as well as those who live within the Halifax area. In order for Dal to offer the UPass program, through our partnership with Halifax Transit, we are required to apply the fees to all students and allow those who do not need the UPass to opt out.

Can I opt out of UPass for any other reason?
Yes, there are other reasons you may opt out of the UPass, including:
- Your academic program requires you to be outside of Halifax Regional Municipality for at least eight consecutive weeks in a semester
- Dropping to part-time status
- Withdrawing from university
- Living in an area not serviced by Halifax Transit
- Medical conditions that prevent you from taking transit
- Using Access-a-Bus service or having a CNIB pass

Documentation may be required for these reasons. See dal.ca/upass and check the Opt Out page for details.
Can I opt out of UPass for just the Fall semester?
No. When you opt out of the UPass program in September, you are removed from the program for the entire year (fall and winter). If your situation changes and you want to have a UPass for the winter term, you will need to opt back into it in time for the Winter term. More details on how to do that will be shared at a later date.

In light of the current health concerns surrounding COVID-19, how will UPasses be administered this year?
(Details TBD)

Will I need to opt back in for UPass if I return in January?
Yes. If you have opted out of the UPass program in September, but will be returning to Halifax in January, you will need to notify the UPass office and obtain your UPass. More information on how to obtain your UPass for the winter semester will come soon.

Where can I get more information on the UPass program?
More information on the UPass program is available at dal.ca/Upass or by visiting the DalCard office. In-person UPass service will be offered via a service window facing Coburg Road starting August 25.

If you have a question that is not answered by the website, you may also email upass@dal.ca.