

Position: Rock Court Attendant

Classification: Casual

Wage: \$15.00 /hour

Location: Dalplex, Dalhousie University, Halifax

### **Position Summary**

Reporting to and collaboratively working with the Capus Recreation Assistant to oversee the operations of the Dalplex Rock Court during business hours. The Rock Court Attendant is responsible for providing a safe and welcoming environment for rock court users. Working directly with climbers with a wide array of experience and abilities; aiding, providing advice, and enforcing safety protocols.

### **Responsibilities**

- Monitor Rock Court activity.
- Maintain cleanliness and organization of the facility and equipment.
- Be knowledgeable about safe falling techniques.
- Understand falling zones, personal awareness, and general Rock Court safety.
- Identifying risk within the facility and making decisions regarding risk management.
- Enforcing safety policies and procedures.
- Reporting risk, incidents, maintenance, and any other pertinent information directly to the Campus Recreation Assistant.
- Completing waiver and orientation procedures for new climbers.
- Proficient in business related computer software.
- Be friendly and approachable while interacting with climbers.
- Be knowledgeable about the facility, operational hours, and offered programs related to the Dalplex Rock Court.
- Maintain a safe and positive environment for climbers.
- Confident in providing information about the routes to climbers.

### **Qualifications**

- Knowledge and/or experience with rock climbing and/or bouldering.
- Experience providing instruction or teaching others.
- Strong customer service experience.
- Excellent written and oral/verbal communication skills.
- Experience with business-related and other online software (Teams, One Drive, Excel, etc.).
- Strong Organizational skills.
- Climbing Wall Instructor Level 1 and/or 2 Certification is an asset.
- Basic First Aid Certification is an asset.

Interested candidates should send their cover letter and resume to [rock@dal.ca](mailto:rock@dal.ca) and reference "Rock Court Attendant" in the subject line. Only shortlisted applicants will be contacted for an interview.